



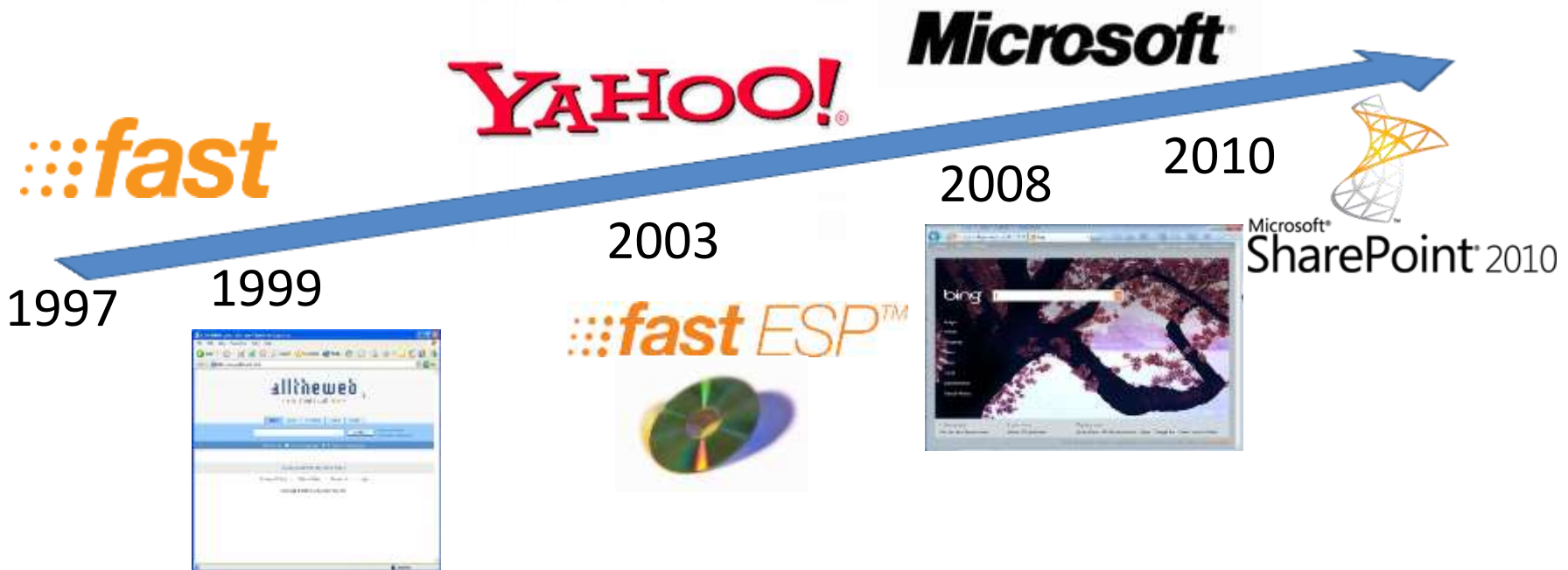
Web Search

Rolf Michelsen

Microsoft

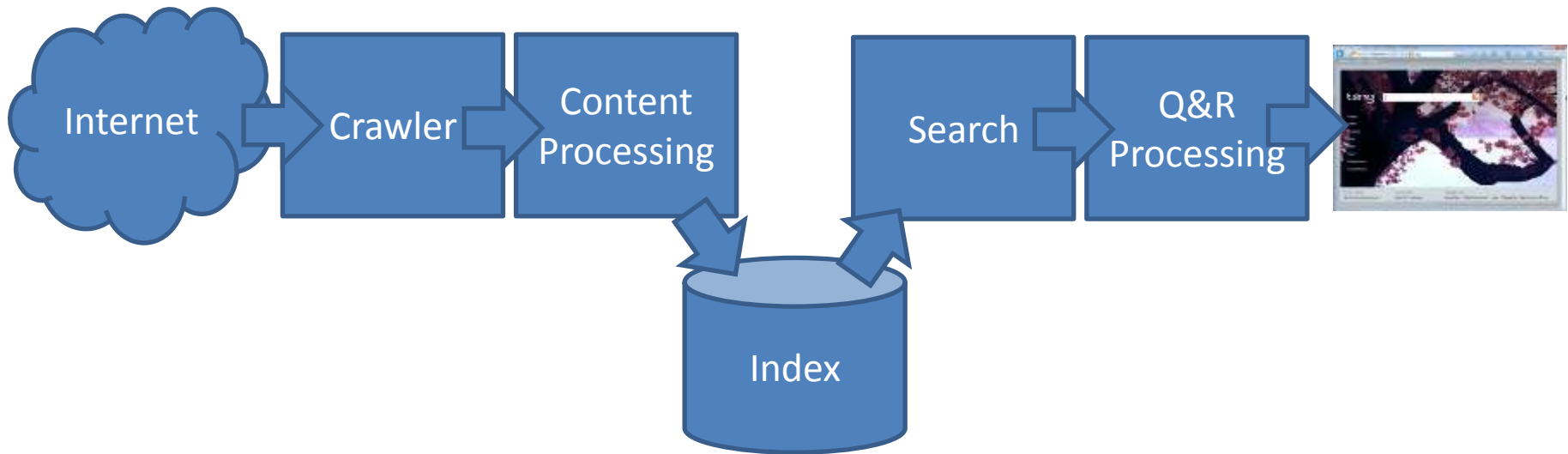
Development Center
Norway

Background

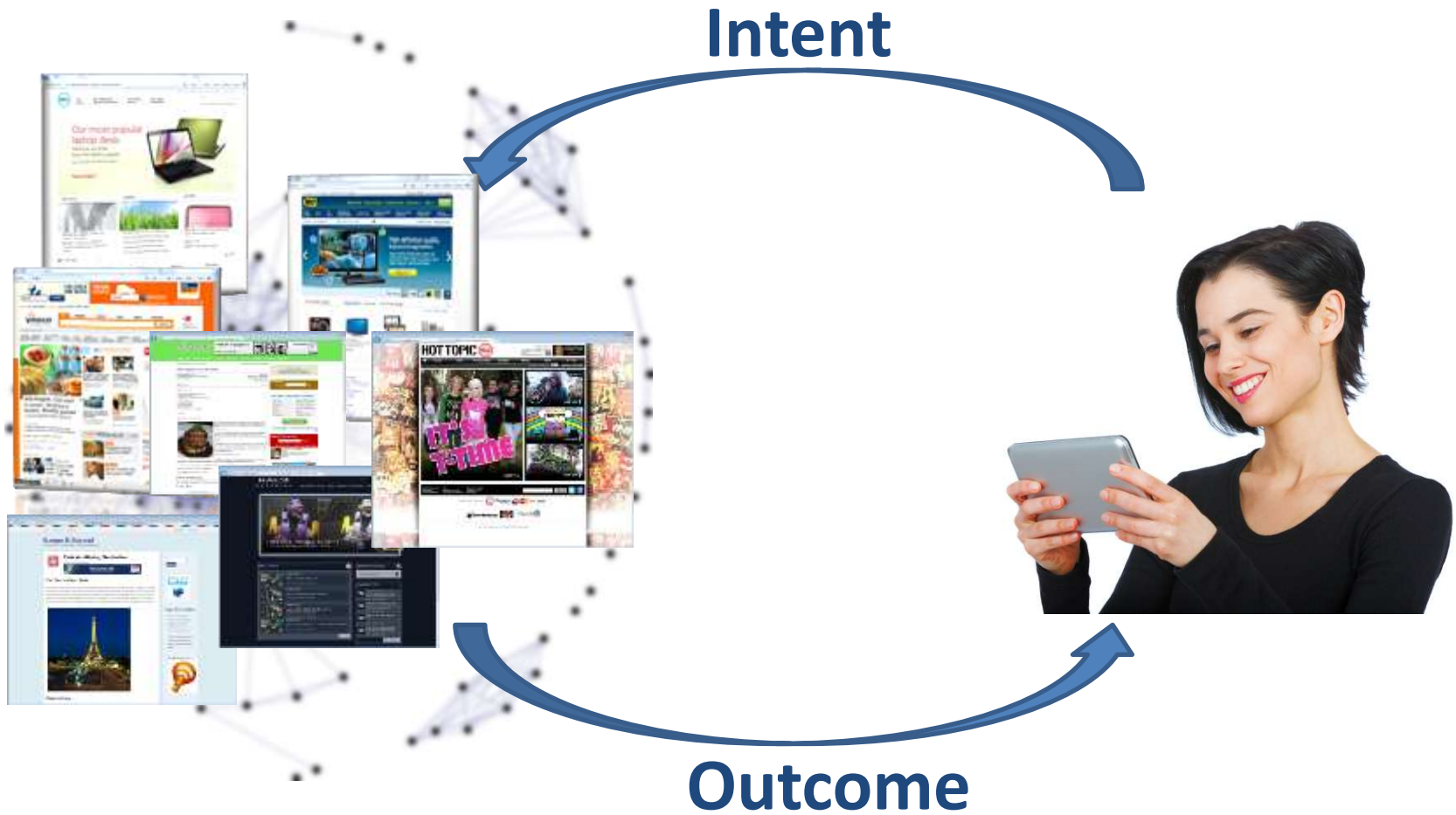


INTRODUCTION TO WEB SEARCH

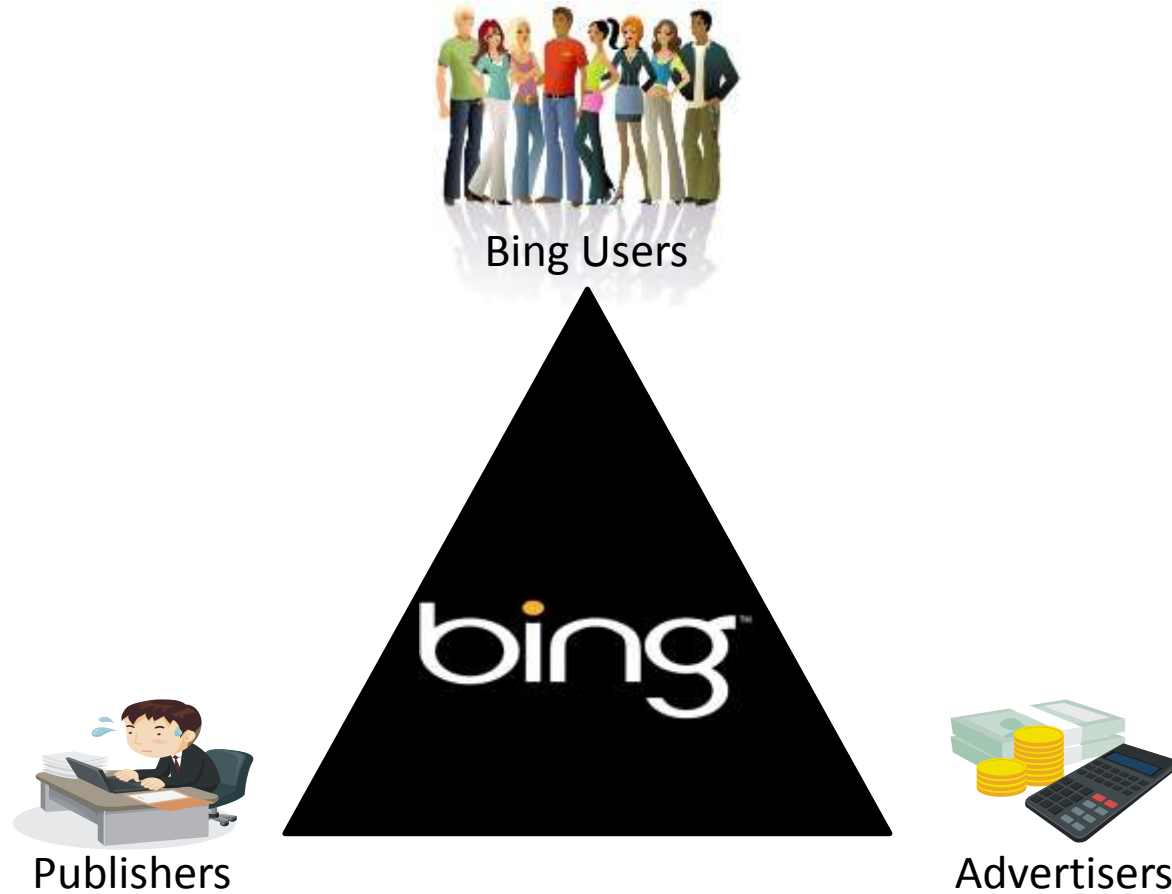
Web Search — System



Web Search — Application

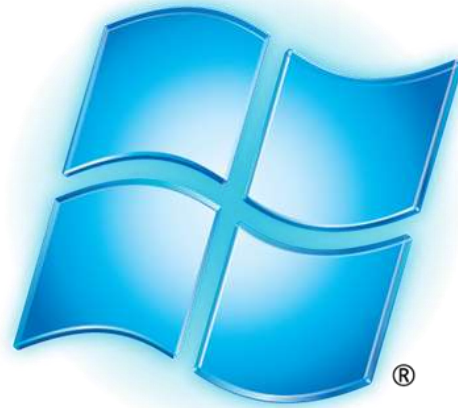


Web Search — Business Model



INDUSTRIAL SOFTWARE ENGINEERING

Opportunities

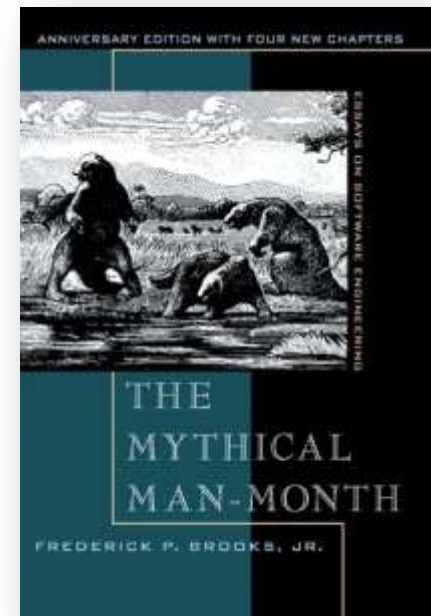


Windows Azure™

Industrial software engineering

Creating a *platform product* costs an order of magnitude more than creating a *program*.

— Frederick P. Brooks, jr.



QUALITY

What is quality?



What is quality?



vs.



Measuring quality

«When you can measure what you are speaking about, and express it in numbers, you know something about it; but when you cannot express it in numbers, your knowledge is of a meager and unsatisfactory kind; it may be the beginning of knowledge, but you have scarcely, in your thoughts, advanced to the stage of science, whatever the matter may be.»

— Lord Kelvin (1824 – 1907)

Metrics

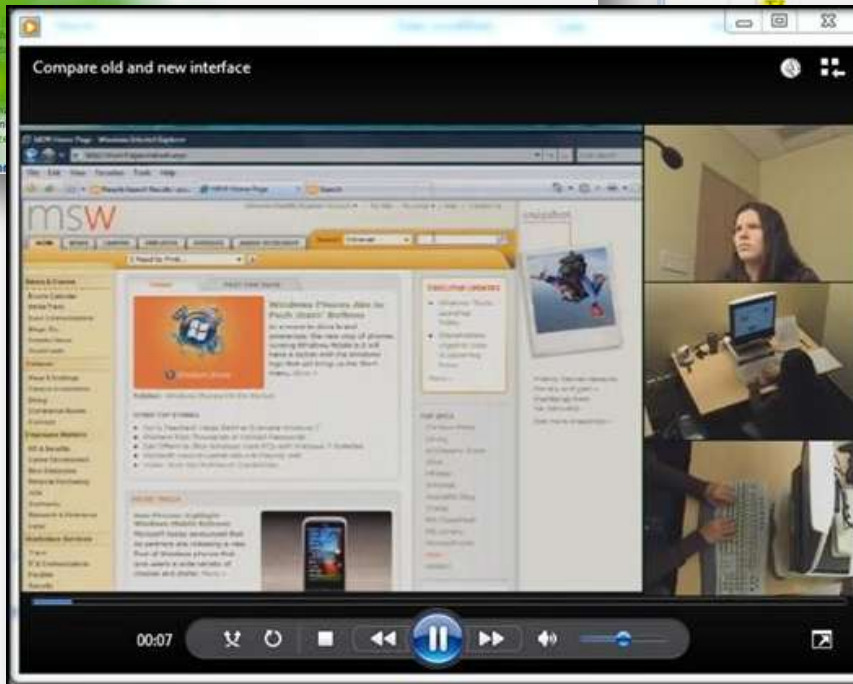
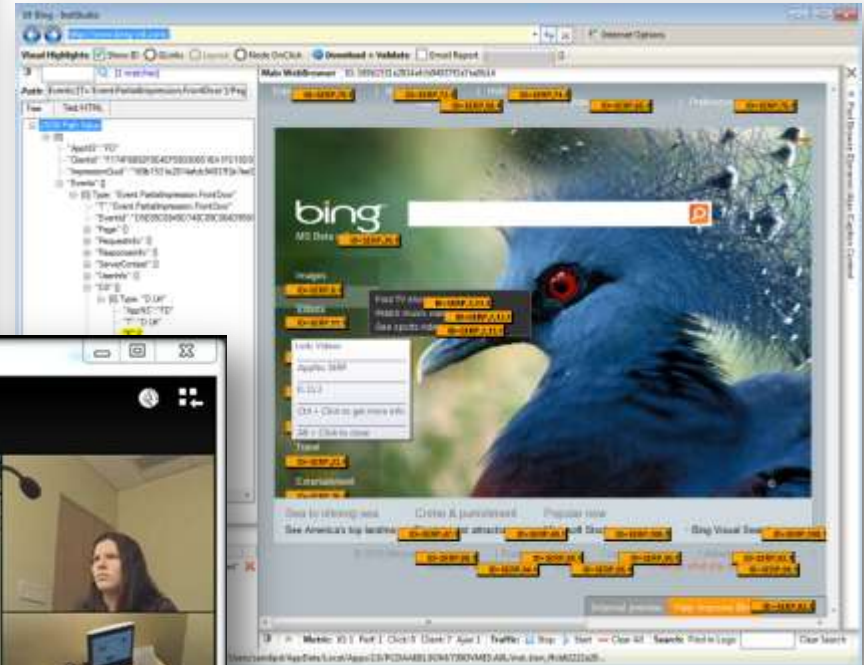
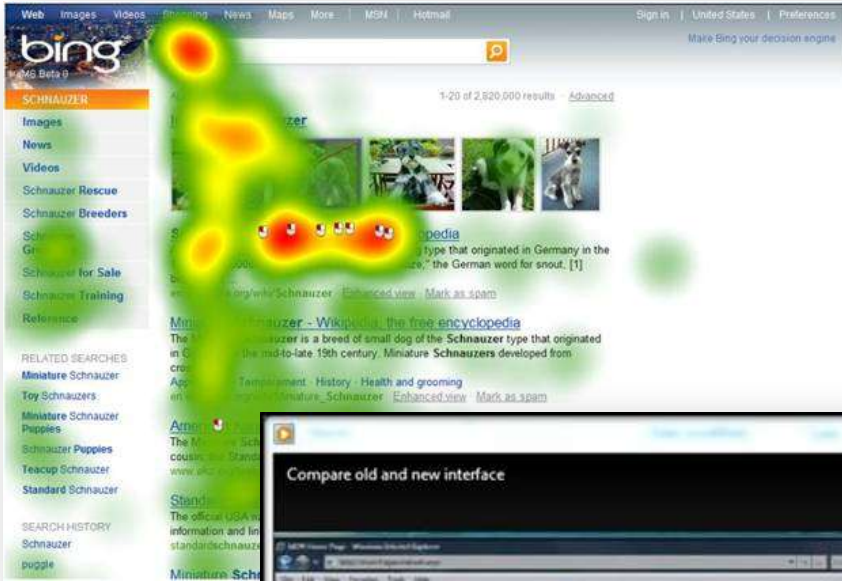
Hard metrics



Soft metrics



User Studies



The Future

- Task completion
- Intent detection
- Personalization



ENVIRONMENT

Web standards







Robots.txt

```
User-agent: *  
Disallow: /Private/
```

```
Please do not  
index this site.
```

<MagicTag>



SPAM[®]

Classic

NET WT
340g



Hormel
Foods

Aggregators Wikis Folksonomy User Centered Joy of Use
Blogs Participation Six Degrees Usability Widgets
Pagerank XFN Recommendation Social Software FOAF Browser
Videocasting Podcasting Sharing Collaboration Perpetual Beta Simplicity AJAX
Audio IM Video Design
Convergence Web 2.0 CSS Pay Per Click
UMTS Mobility Atom XHTML SVG Ruby on Rails VC Trust Affiliation
OpenAPIs RSS Semantic Web Standards SEO Economy
OpenID Remixability REST Standardization The Long Tail
DataDriven Accessibility XML
Modularity SOAP Microformats Syndication

SCALE

Engineering Complex Systems

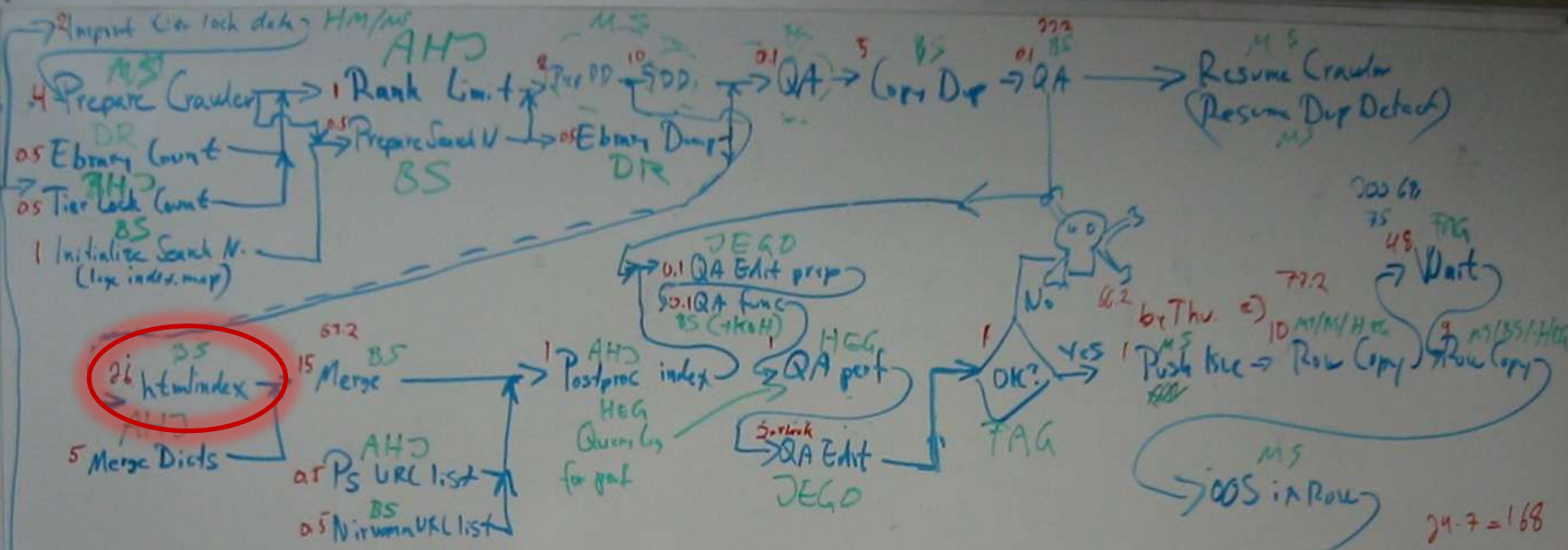
«Anyone can build a fast CPU. The trick is to build a fast system.»

— Seymour Cray (1926-1996)



Large Scale Systems





Row Copy: 10

0.1 OOS target → Init Search N → Prep Search N → Copy

QA perf wrapper → IS row

Script serial done
Script serial status
Script serial log
Script serial data

Script serial successful status 4
[AS2/Master polls]

3 Extract T1 Queue → Merge Dicts → Tier lock Re.

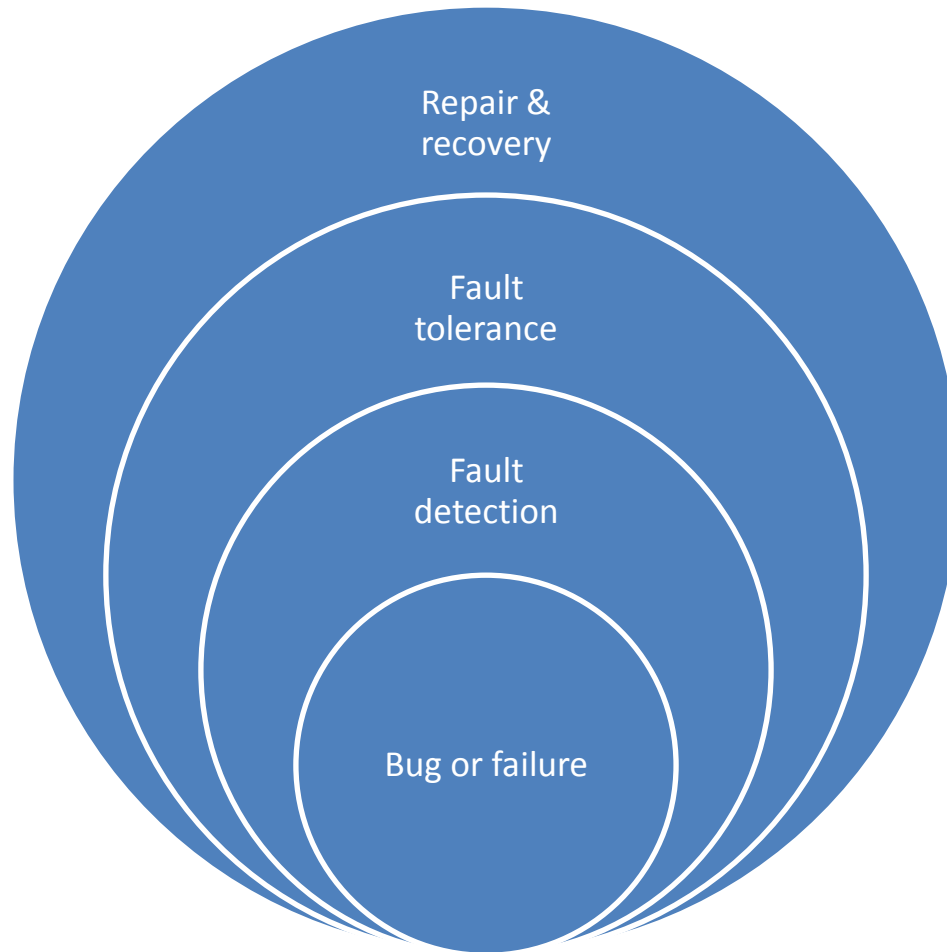
24.7 = 168

149.2
18.56





Engineering for failure



Operations



The screenshot shows a web-based monitoring interface for a 'Machine Function'. The main window displays a table of machine status with columns for Name, Role, State, Status, and Location. Below this, there are several sub-panels:

- Machine Function Details:** A table showing individual machine records with columns for Name, Role, State, Status, and Location.
- Machine Health:** A table with columns for Name, Role, State, Status, and Location, showing the health of various machines.
- Graphs:** A line graph showing 'Machine Health' over time, with a legend indicating 'HighPriority Available (High)' and 'LowPriority Available (Low)'.

The screenshot shows a monitoring dashboard with several sections:

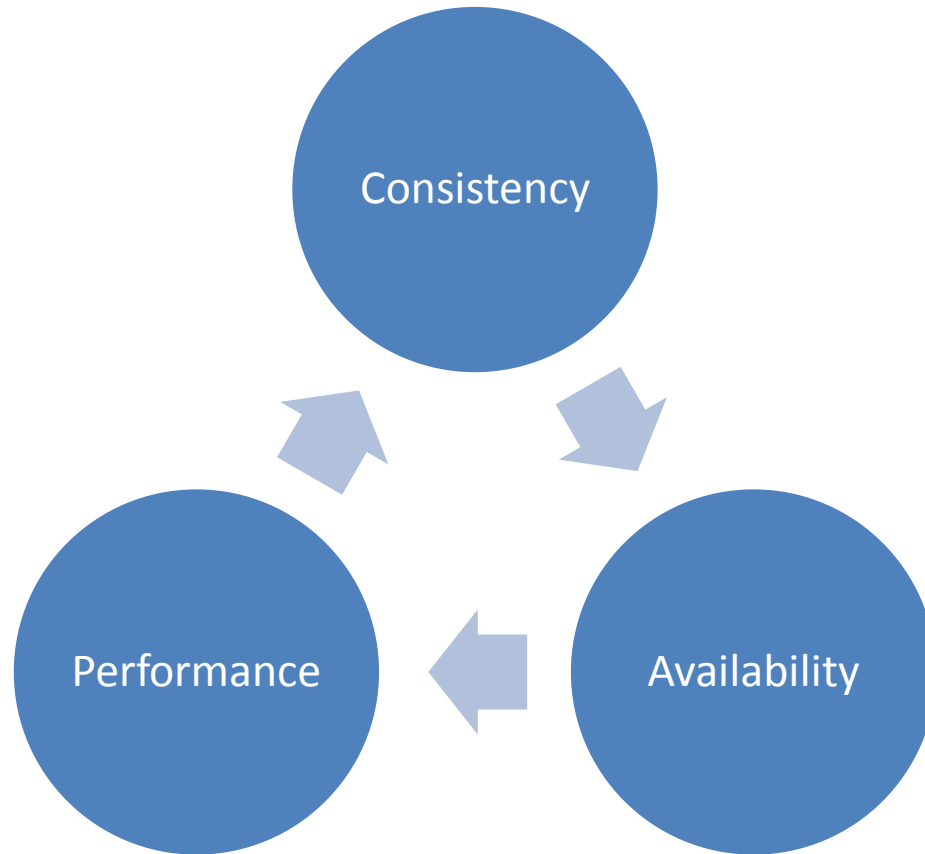
- Hash nodes:** A table showing the status of hash nodes across three rows.
- Dispatches:** A table showing dispatches with columns for Name, Role, State, Status, and Location.
- Partitions:** A table showing the status of partitions across eight rows.
- Graphs:** A line graph showing 'Machine Health' over time, and a bar chart showing 'Dispatches Per Second'.

The screenshot shows a monitoring dashboard with several sections:

- KFlush Statistics:** A line graph showing 'KFlush Statistics' over time.
- Dispatches Per Second:** A bar chart showing 'Dispatches Per Second' over time.

TRADE-OFFS

The CAP Theorem



Technical Debt



CONCLUSION

~~Plan A~~

Plan B





Microsoft[®]