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Pre-arrival meeting for new exchange students

Knutepunktet – International Student Reception
23.05.2024

Presentation will be published on the [event page](#)

← Events

Digital pre-arrival meeting for exchange students

At the meeting we will provide you with information about studying at UiO, and how to prepare for your arrival in August.

Time and place: May 23, 2024 3:00 PM – 4:00 PM, Zoom-meeting
Add to calendar

Before arrival

On arrival

While in Oslo

Events

Contact

Agenda

- Practical information

- How to register as a student

- Residence permit and police registration

- Health and travel insurance

- Housing

- Prepare for your arrival

- Start of studies activities

- Events by Knutepunktet

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Contact point for:

General questions about admission

Housing

Residence permit

Police registration

Renewal of residence permit

Registration and semester fee

[Events by Knutepunktet](#)

Faculty or department

Contact point for:

Courses and course registration

Exams

Special needs

Learning agreement / certificate of arrival

Start of studies

All academic questions

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uio.no – International students

University of Oslo — International students — Menu

Primary source of information

The International Student Reception supports exchange and degree students studying at UiO.

Getting started as a UiO-student

- Registering in Studentweb

- Username and password / IT-services

- Student ID app

- How to register for courses

- Contact points for further questions

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Username and password

1) Username by SMS in the end of May beginning of June.

Set your password at https://passord.uio.no/forgottenPassword

2) Make sure your phone number is updated in Søknadsweb

3) If you have not received the SMS by 4 June, you may contact IT Help

Used to log in to:
- WiFi (network name: Eduroam)
- Campus computers
- Student ID app
- Student email (mail.uio.no)
- «My Studies»
- Canvas
- Oria (your library user)

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New student?

Check IT at UiO

Free MS Office, free Wifi, your own UiO e-mail, how to print, and more.

Read more on

uio.no/english/services/it/

Registering in Studentweb

studentweb.uio.no

- Students must register for the autumn semester in Studentweb

- The online course registration opens 4 June

- Log in with Feide
  - username and password

Course registration

- Students who have questions about which courses to take must contact the faculty to which they are nominated

- Many faculties and departments have **intermediate deadlines** for course applications and registrations.

- If you cannot register for courses in Studentweb, please contact your faculty information centre for assistance.

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Student ID app

1) Register for the semester on Studentweb

2) Download the student ID app called **"Student ID"**

You can download the student ID app for free from the app store on your phone.

- [App store (IOS)](#)
- [Google Play (Android)](#)
- [Windows store](#)

3) Take a photo at the SiO Customer Service Centre after arrival

4) Select "University of Oslo" as educational institution.

5) Log in with your UiO username and password.

After you have downloaded the app and logged in, it can be **used without internet** connection in the future.
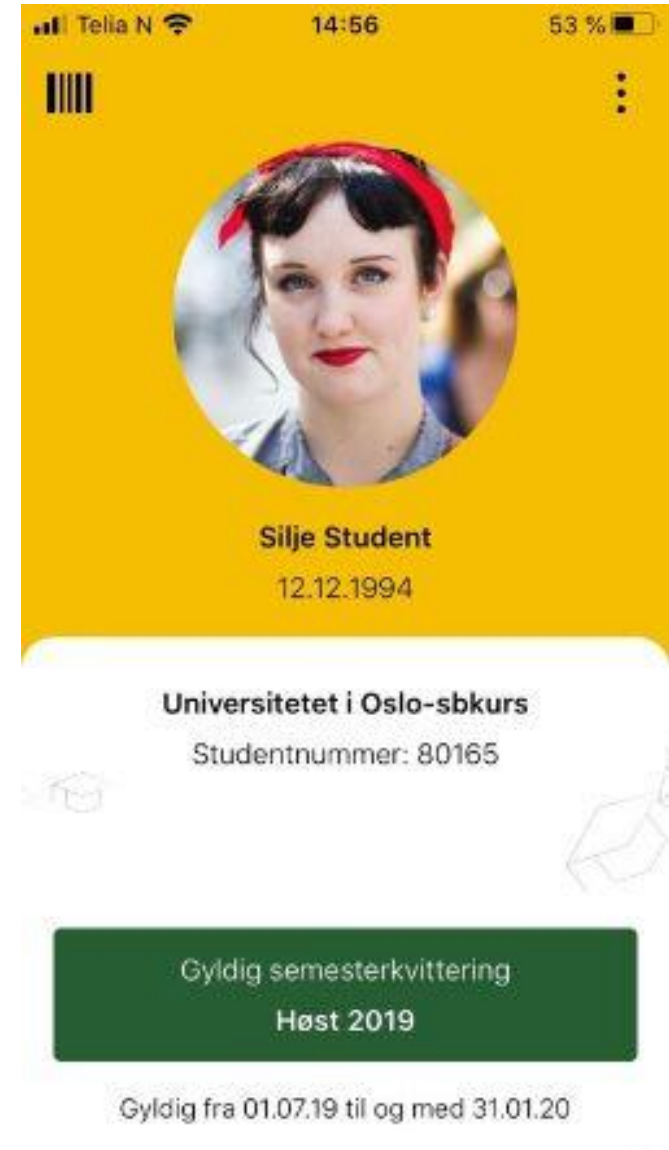
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Student ID app

- The picture in the app is the same as you will have on your student card. It will be sent automatically to the app

The student ID is valid:

- until 31 August in the spring semester

- until 31 January in the autumn semester

Valid student ID

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Not using a smart phone?

- Order a semester receipt in Studentweb under the menu choice «**Orders**»

- The letter will be posted to your semester address (make sure to update your Norwegian address after arrival!)

- Together with student card it is an alternative student ID.

- Always bring it with you for student discounts, also remember picture ID.

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Special needs

- Students with disability, illness or special needs may apply for individual adaptation

- The special need may be temporary or permanent, but must be of a significant nature

- Must apply within the deadline 1 September for the autumn semester

- Special needs in the everyday studies
  - Can be technical aids, reading room, audio books, information from lecturers etc.

- Special exam arrangements

- Please contact your faculty for more information

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Getting your documents signed before arrival

Contact the **information centre** at your faculty

- Erasmus Learning Agreement or similar documents

- Order a confirmation of student status

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Contact points at UiO

Faculty information centres for enquiries about:

- Accessibility services

- Courses and course registration

- Exams

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- Residence permit

- Police registrations

- Admission

- Events

- Non-academic questions

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IT Help – contact point for all IT user support at UiO

🔒 **Username and password** issues

✉ Setting up UiO **email and calendar**

🔧 Troubleshooting problems regarding login for UiO services

📶 Connecting to UiO's **WiFi networks**

❓ Questions regarding digital teaching

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Contact

Faculty Information Centres

For questions about your study programme and courses.

→ Faculty of Dentistry

→ Faculty of Educational Sciences

→ Faculty of Humanities

→ Faculty of Law

→ Faculty of Mathematics and Natural Sciences

→ Faculty of Medicine

→ Faculty of Social Sciences

→ Faculty of Theology

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Next

Part 2:

- How to apply for a residence permit
- How to register with the police
- Health and travel insurance

Part 3:

- Housing
- Prepare for your arrival
- Semester start and events

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