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CASE



"How can we help ME patients to have a better everyday life by providing an increased understanding of their own situation and helping to communicate this to others?"



«To design an app that helps people with ME to better understand their own situation and illness, and help them communicate this to others.»

TARGET GROUP

Myalgic Encephalomyelitis (Chronic fatigue syndrom)

People in the early stage of the illness. Moderate stage.

- Disabling and complex illness
- People are often not able to do their usual activities
- Not improved by rest

Challenges

- Generalization
- Minimal interaction
- Sustainability

- Including and evaluating with the specific target group
- → The strain on a user can be great from attending a workshop

SUSTAINABILITY

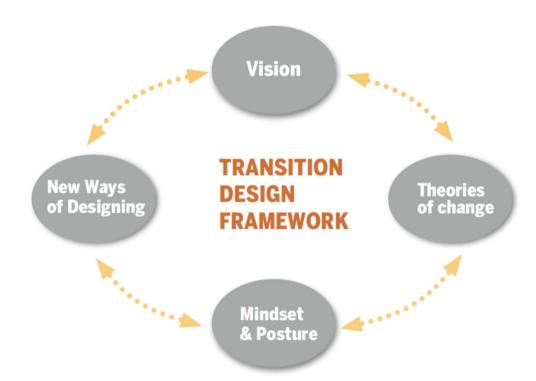
3 GOOD HEALTH AND WELL-BEING



UN sustainable development goals

"Ensure healthy lives and promote well-being for all at all ages."

TRANSITION DESIGN

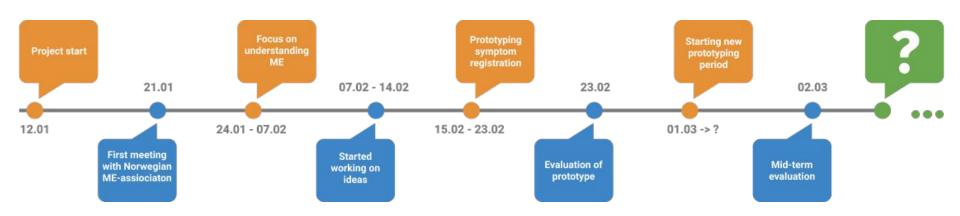


Vision 💢

«The app will be used over a longer period of time, adapt and evolve when it is needed. It will make it easier to help people in all ages with overall better health and well-being.»

So... what have we actually done?

Timeline



Focus on understanding ME 🥦

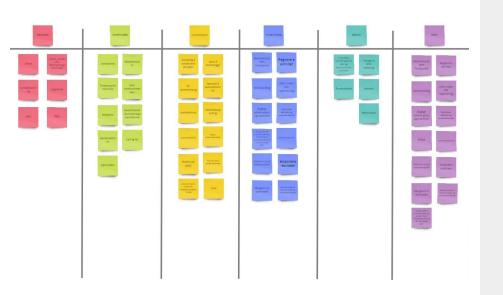


- Articles
- Reports
- Interview
- Survey feedback

 \rightarrow With the collection of data, we wanted to know more about how difficult a life with ME can be for an individual, and their family.

Ideas 💡



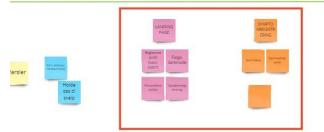


Affinity Diagram

- Trying to understand their requirements and demands to the functionality in the application.
- What do they actually need?







Inspiration from known applications

- Inspiration with pros and cons, reported by ME-association.
- Many interesting ways of interaction

Ideas of interaction and functionality

- Minimal interaction
- Simplistic and minimalistic layout
- Registration of symptoms, activity and notes

Prototyping ...





Prototyping symptom registration

- As one of the most central functionality, we decided to prototype symptom registration with a focus on minimal interaction
- Three different ways of register a symptom and the intensity.

Evaluation

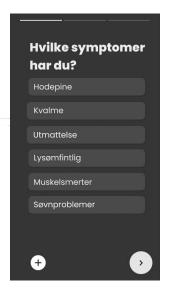


Evaluation and live prototyping

- Evaluated different thoughts about functionality and interaction.
- Live prototyped with the participant

Symptom registration

Register a symptom and the intensity with a easy swipe, and a overview with ability to add extra note every time you register a symptom









 $01.03 \rightarrow ?$

Prototyping **

New functionality in focus

How can we register activity

- Take inspiration from already existing application and minimal interaction.
- Make room for personalization of activities.

What would we like to do next?



What does the future look like?

- Interview with a physical therapist at Bærum hospital.
- Prototype activity registration and evaluating with participants.
- Prototype homescreen and settings
- Wireframing



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