SQ: Week 9

Resources:

- [Slides from guest lecture 8/3](#)
- https://online.hbs.edu/blog/post/change-management-process
- https://hbr.org/2005/10/the-hard-side-of-change-management
- Feel free to other online resources

Short introduction:

This week we had a guest lecture from Steffen Sutorius – formerly head of the Norwegian Digitalization Agency («Digitaliseringsdirektoratet»). The topic was about change management with practical examples, which we will discuss further in this group session. This is also an interesting topic that can be discussed for your case company in Deliverable 2.

Study questions:

- How would you define the term "change management"?
- What is the purpose of change management? What are we trying to achieve?
- How is change management related to IT organizations? In what situations can it be necessary to perform change in an organization?
- Mention some reasons why it can be difficult to perform change in an organization.
- How can leaders help navigate change? What do you think is the most important skill?
- Use online resources to provide an example of a challenging change process in an IT organization