

Tool Support for Testing

Software Testing: INF3121 / INF4121

Summary:

Types of test tools

Tool support for testing | Test tool classification

Tools for ...

Test management / Static testing / Test specification / Execution and logging

Performance and monitoring / Specific testing needs

Effective use of test tools

Benefits and risks | Special considerations for tools

Introducing a test tool into an organisation



Part I: Close-ended questions

Question 1

Which **tools** help support **static testing**?

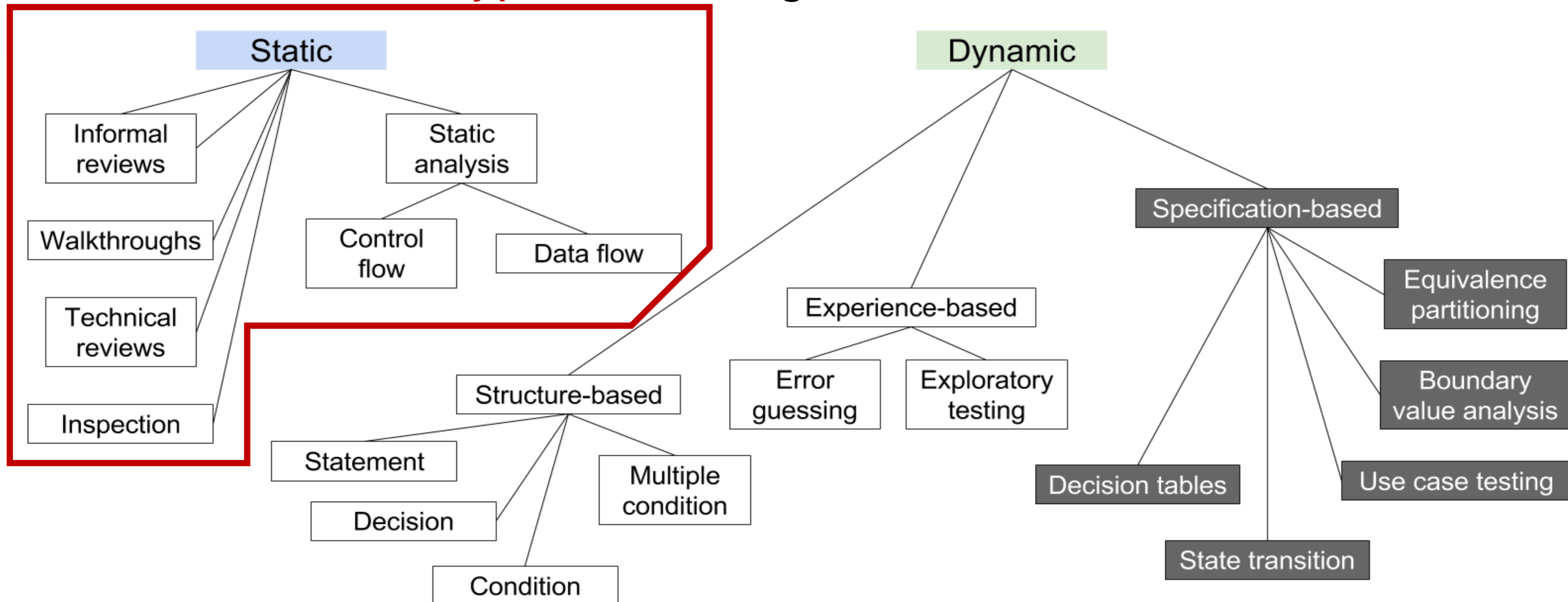
- a. Static analysis tools and test execution tools
- b. Review process support tools, static analysis tools and coverage measurement tools
- c. Dynamic analysis tools and modelling tools
- d. Review process support tools, static analysis tools and modelling tools



Question 1: Answer

Which **tools** help support **static testing**?

Recall the different **types** of testing



Question 1: Answer

Which **tools** help support **static testing**?

Static testing and analysis

Examination of **code** and work products **without executing** it

Understanding **structures** and **dependencies**

May help to **ensure** code **adheres** to industry / organisational **standards**

Reviews → Powerful techniques in static testing

Dynamic testing

Software is **executed** using a set of input values and conditions

Output is **examined** and **compared** to **expected** results

Can only be **applied** to software **code**



Question 1: Answer

Which **tools** help support **static testing**?

Tools for **static** testing

Tools that **aid** in **improving** the **code** / work product, **without executing** it

Categories

Review tools

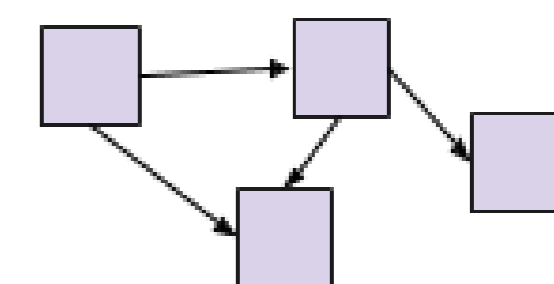
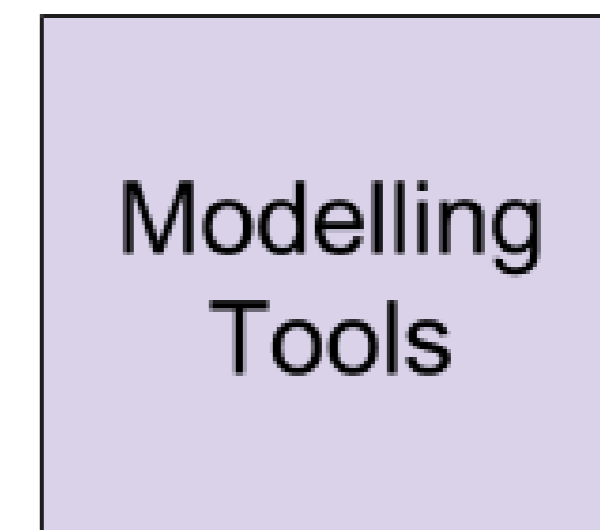
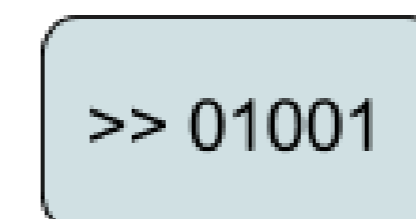
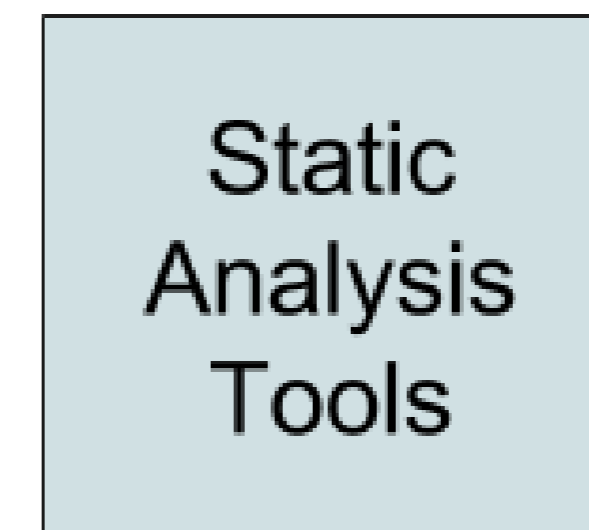
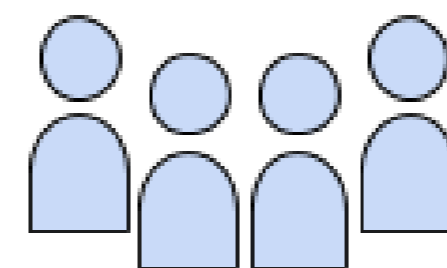
Supports the review process

Static analysis tools

Supports code examination

Modelling tools

Validate models of system / software



Question 1: Answer

Which **tools** help support **static testing**?

Review process tools

Common **reference** for the **review** processes conducted

Keep **track** of all the **information** from the review process

Store and **communicate** review **comments**, report on **defects** and **effort**

Monitoring review status → Passed, passed with corrections, requires re-review

When to use?

Suitable for more **formal** review processes

Geographically dispersed teams



Question 1: Answer

Which **tools** help support **static testing**?

Review process tool example: **Review Board**

Collaborative code **review** tool

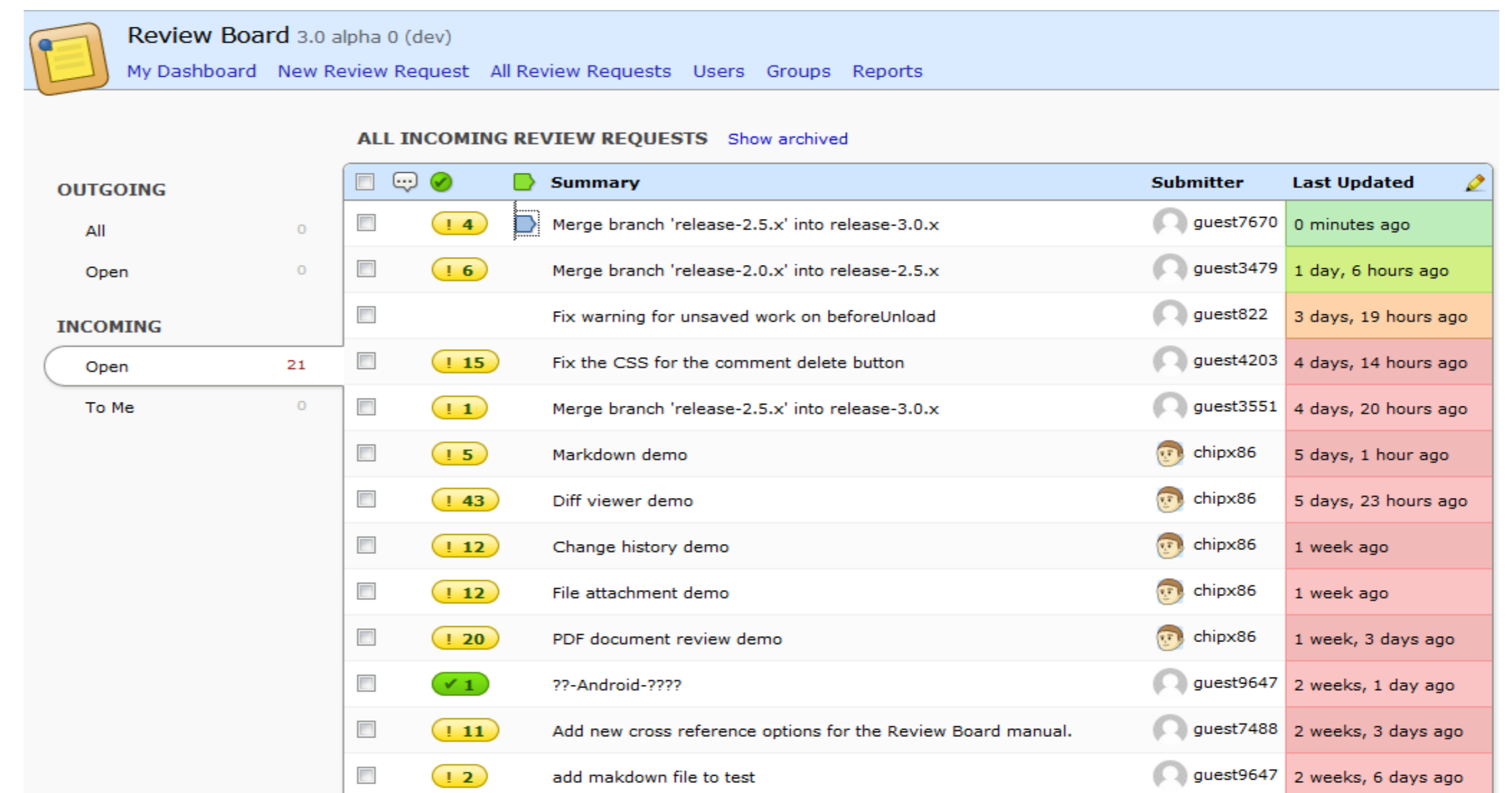
Tracks **changes** to code and documents

Changes must be **approved**

Feature to **discuss** proposed changes

Shows **difference** in code

Current and **proposed** side by side



The screenshot displays the Review Board 3.0 alpha 0 (dev) interface. The main content area shows a list of 'ALL INCOMING REVIEW REQUESTS'. The table includes columns for 'Summary', 'Submitter', and 'Last Updated'. The requests are listed as follows:

Summary	Submitter	Last Updated
Merge branch 'release-2.5.x' into release-3.0.x	guest7670	0 minutes ago
Merge branch 'release-2.0.x' into release-2.5.x	guest3479	1 day, 6 hours ago
Fix warning for unsaved work on beforeUnload	guest822	3 days, 19 hours ago
Fix the CSS for the comment delete button	guest4203	4 days, 14 hours ago
Merge branch 'release-2.5.x' into release-3.0.x	guest3551	4 days, 20 hours ago
Markdown demo	chipx86	5 days, 1 hour ago
Diff viewer demo	chipx86	5 days, 23 hours ago
Change history demo	chipx86	1 week ago
File attachment demo	chipx86	1 week ago
PDF document review demo	chipx86	1 week, 3 days ago
??-Android-????	guest9647	2 weeks, 1 day ago
Add new cross reference options for the Review Board manual.	guest7488	2 weeks, 3 days ago
add makdown file to test	guest9647	2 weeks, 6 days ago

Question 1: Answer

Which **tools** help support **static testing**?

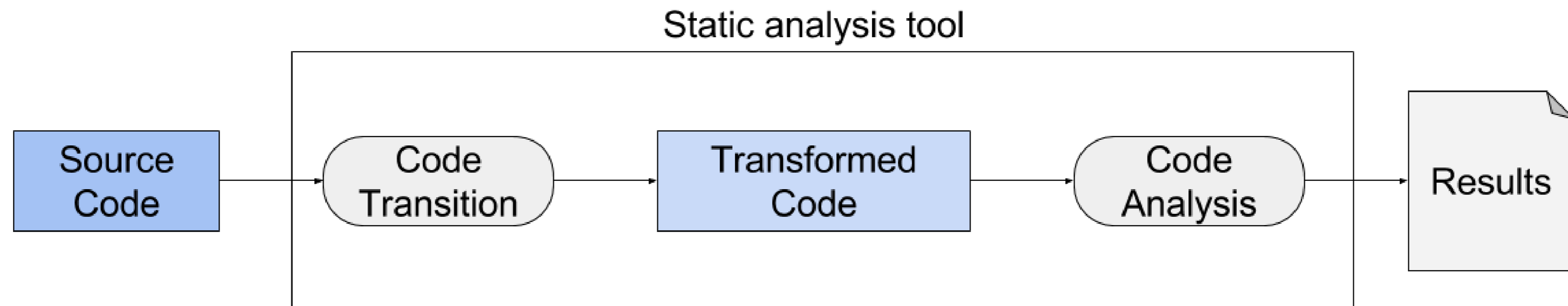
Static analysis tools (D)

Mostly used by **developers** → **Component** (unit) testing

Tool is **executed** → Code is **not**

The **source code** serves as **input** data to the **tool**

Extension of **compiler** technology



Question 1: Answer

Which **tools** help support **static testing**?

Static analysis tools (D)

Support developers and testers in **finding defects** before dynamic testing

Purpose

To better **understand** the code, and find ways of **improving** it

Common features

Calculate **metrics** → **Complexity, nesting** levels → Identify areas of **risk**

Enforce coding **standards**

Analyse code **structures** and **dependencies**



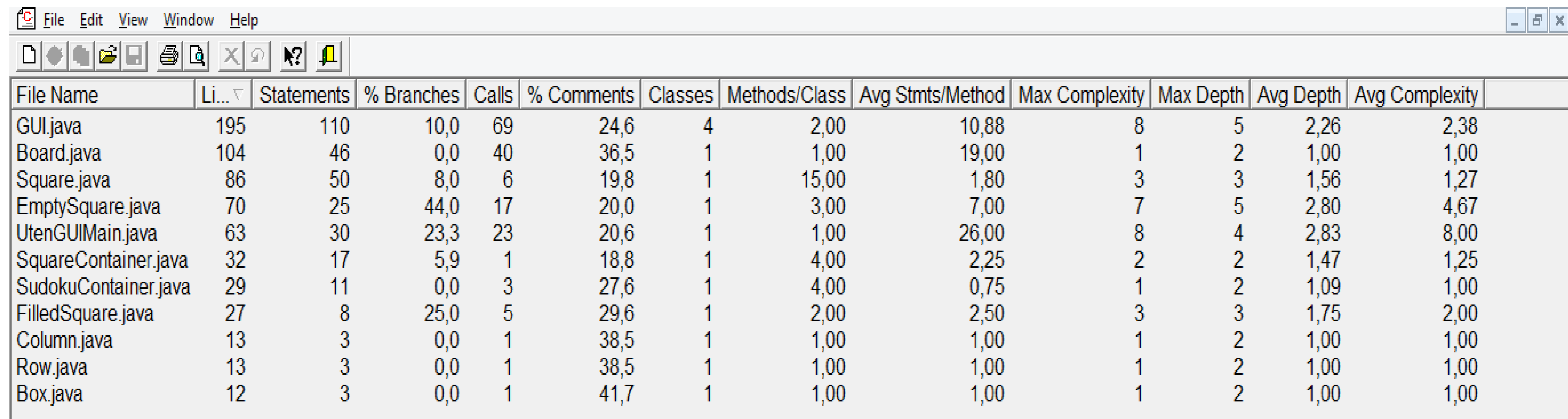
Question 1: Answer

Which **tools** help support **static testing**?

Static analysis tool example: **Source Monitor**

Collects **metrics** from **source** code files

Displays and prints metrics in **tables** and **charts**



The screenshot shows the Source Monitor application window with a menu bar (File, Edit, View, Window, Help) and a toolbar. The main area displays a table with the following columns: File Name, Li..., Statements, % Branches, Calls, % Comments, Classes, Methods/Class, Avg Stmts/Method, Max Complexity, Max Depth, Avg Depth, and Avg Complexity. The table lists metrics for several Java files.

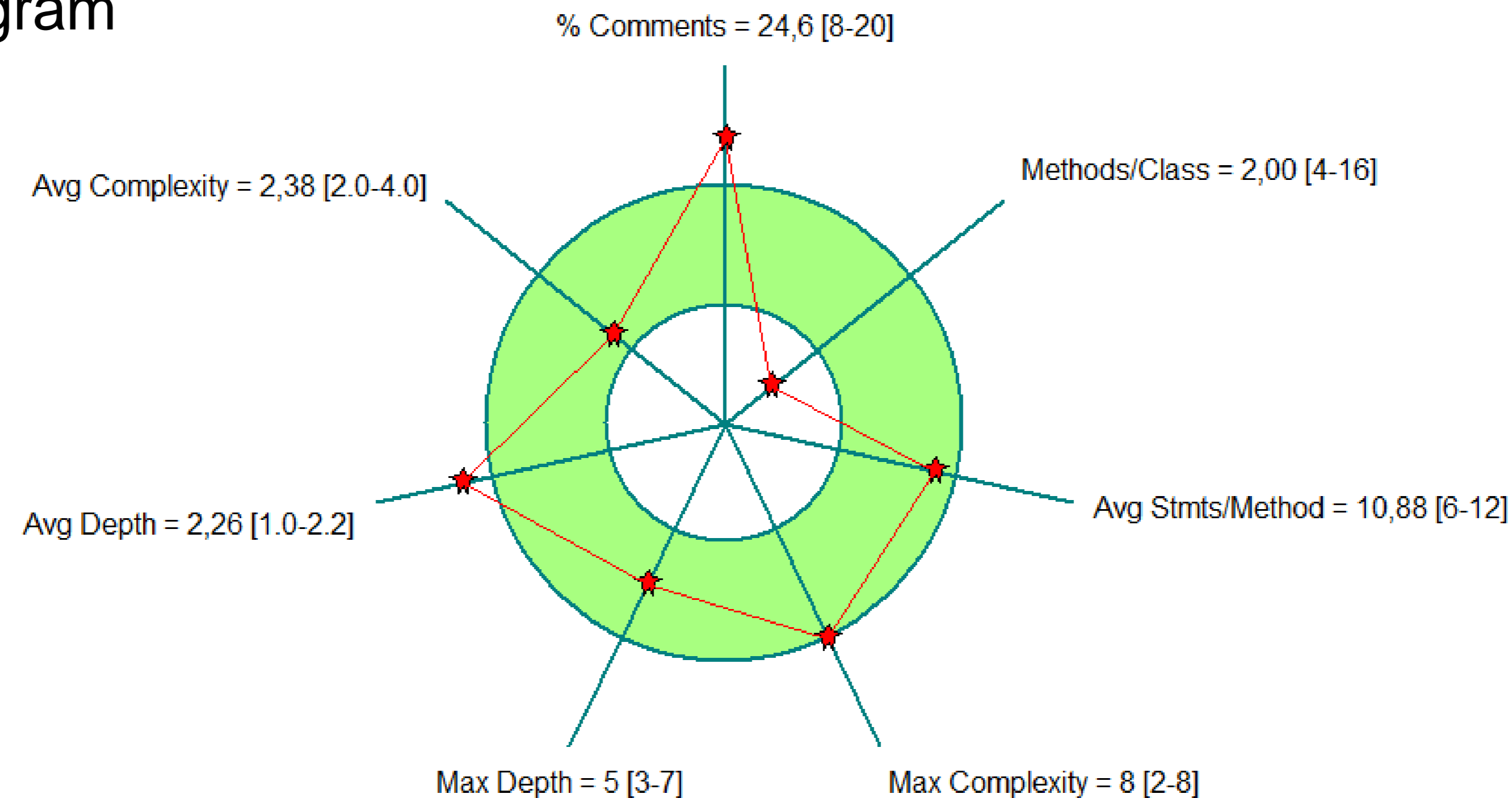
File Name	Li...	Statements	% Branches	Calls	% Comments	Classes	Methods/Class	Avg Stmts/Method	Max Complexity	Max Depth	Avg Depth	Avg Complexity
GUI.java	195	110	10,0	69	24,6	4	2,00	10,88	8	5	2,26	2,38
Board.java	104	46	0,0	40	36,5	1	1,00	19,00	1	2	1,00	1,00
Square.java	86	50	8,0	6	19,8	1	15,00	1,80	3	3	1,56	1,27
EmptySquare.java	70	25	44,0	17	20,0	1	3,00	7,00	7	5	2,80	4,67
UtenGUIMain.java	63	30	23,3	23	20,6	1	1,00	26,00	8	4	2,83	8,00
SquareContainer.java	32	17	5,9	1	18,8	1	4,00	2,25	2	2	1,47	1,25
SudokuContainer.java	29	11	0,0	3	27,6	1	4,00	0,75	1	2	1,09	1,00
FilledSquare.java	27	8	25,0	5	29,6	1	2,00	2,50	3	3	1,75	2,00
Column.java	13	3	0,0	1	38,5	1	1,00	1,00	1	2	1,00	1,00
Row.java	13	3	0,0	1	38,5	1	1,00	1,00	1	2	1,00	1,00
Box.java	12	3	0,0	1	41,7	1	1,00	1,00	1	2	1,00	1,00

Question 1: Answer

Which **tools** help support **static testing**?

Static analysis tool example: **Source Monitor**

Kiviat diagram



Question 1: Answer

Which **tools** help support **static testing**?

Modelling tools (D)

Validate **models** of the system / software

Purpose

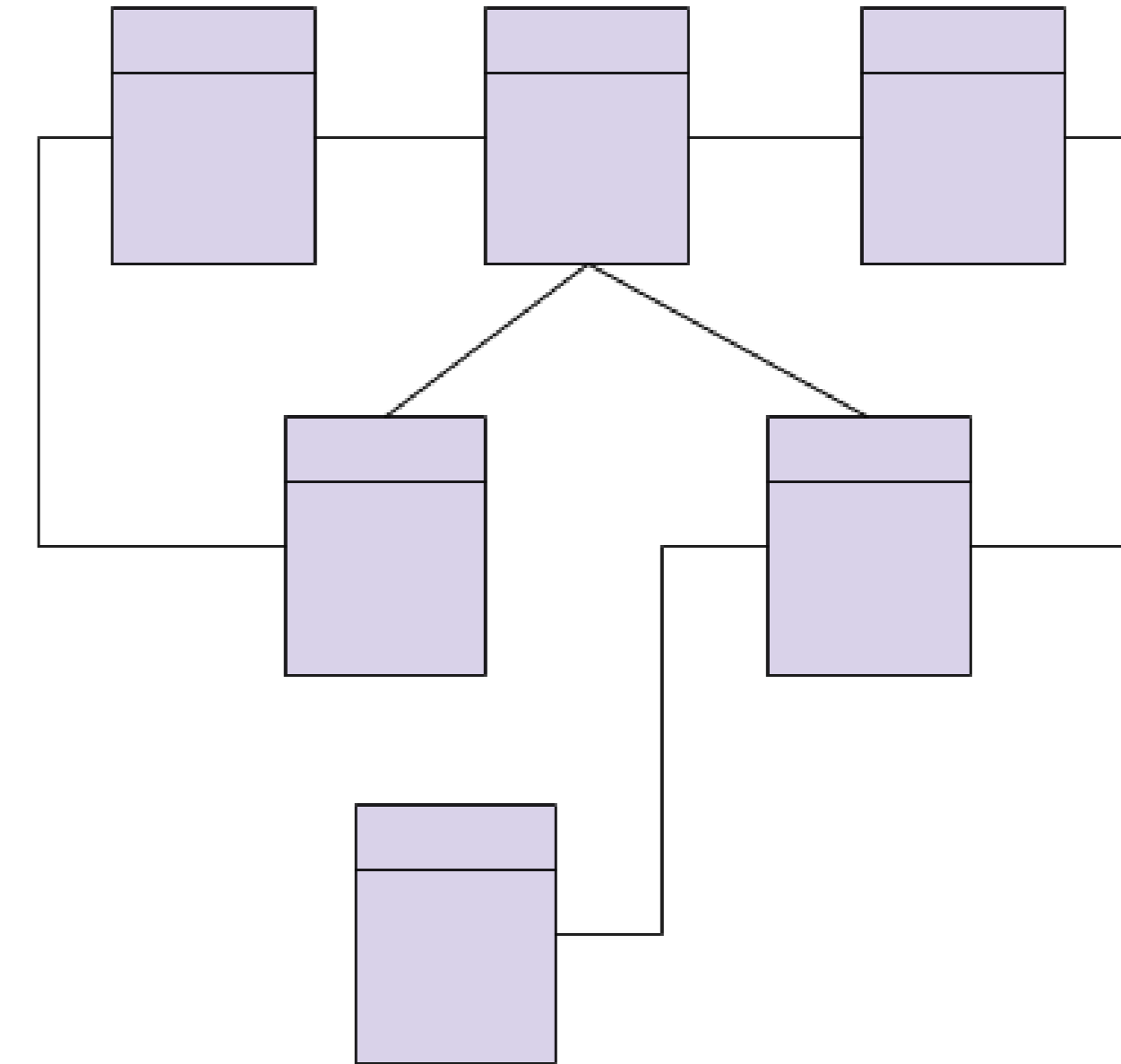
To better **aid** in **designing** the **software**

Common features and characteristics

Identify **inconsistencies** and **defects** within the **models**

Identify and prioritise **risk areas**

Predicting system **response** and **behaviour** under various situations



Question 1: Answer

Which **tools** help support **static testing**?

Modelling tool example: **Star UML**

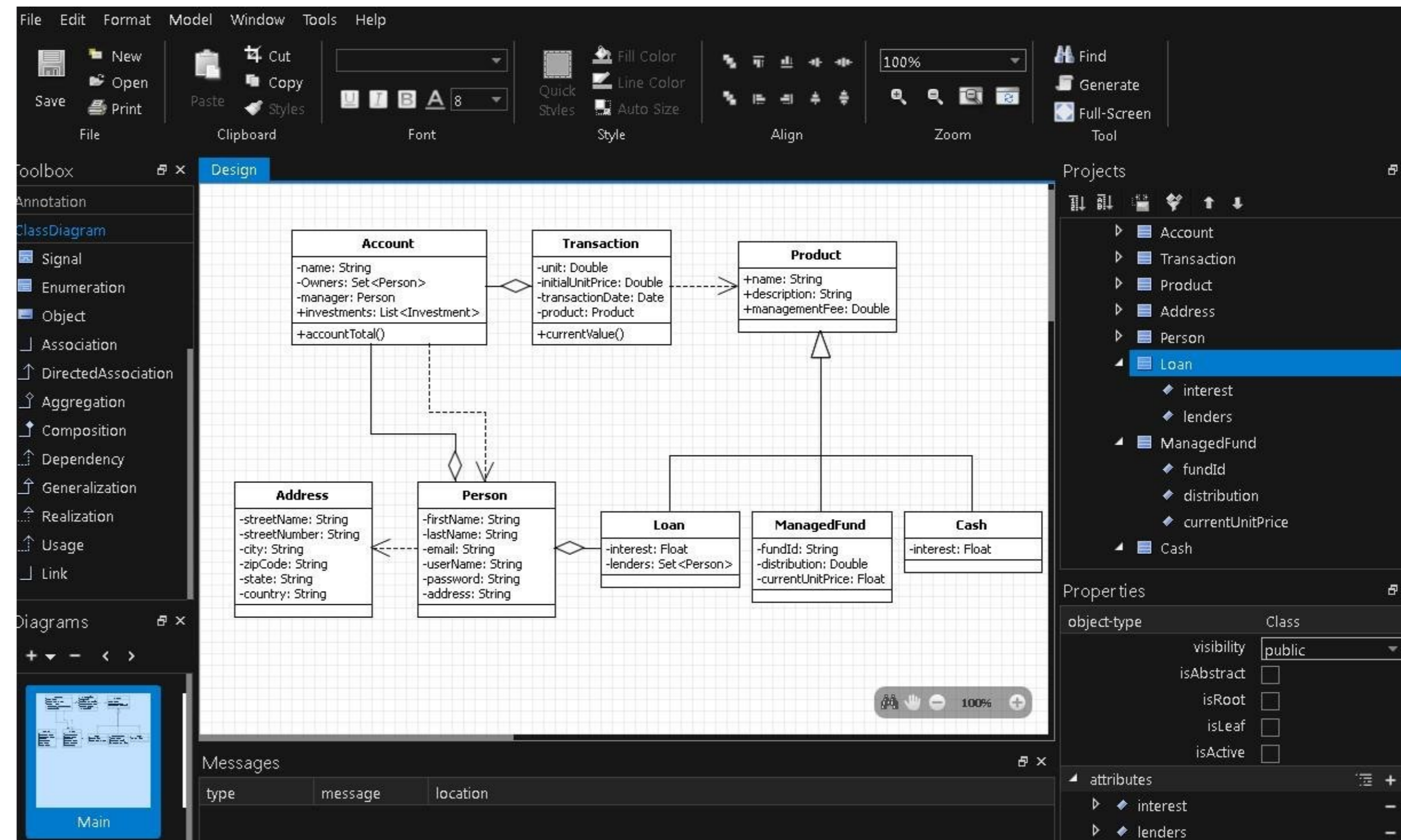
UML tool

Variety of **diagrams**

Class / Domain

Use case

Sequence



Question 1: Answer

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Question 2

Which **test activities** are **supported** by **test harness** or **unit test framework** tools?

- a. Test management and control
- b. Test specification and control
- c. Test execution and control
- d. Performance and monitoring



Question 2: Answer

Which **test activities** are **supported** by **test harness** or **unit test framework tools**?

Test **harness** and **unit test** framework tools (D)

The two **types** are **similar**

Support tools for testing **individual components** or software units

Harness: **Stubs** and **drivers** → Small programs that interact with software

Unit test framework tools → Support for object-oriented software

When are these tools used?

During test **execution** and **logging**



Question 2: Answer

Which **test activities** are **supported** by **test harness** or **unit test framework** tools?

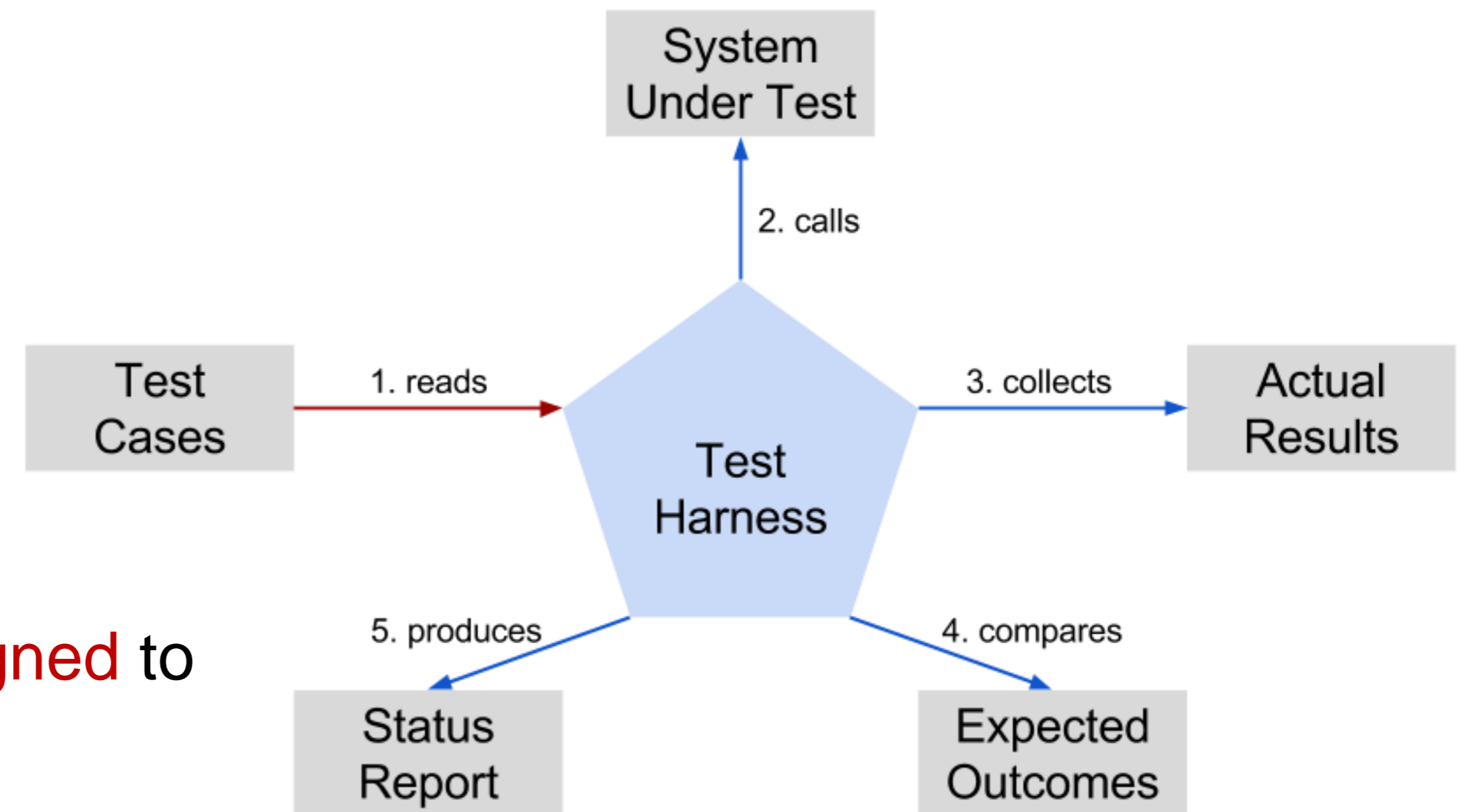
Test **harness** tools (D)

“**Enabler**” that does all the work of:

- (i) **Executing** the tests, using
- (ii) A test **library**, and
- (iii) Generates **reports**

Requires that the test **scripts** are **designed** to

- (iv) **Handle** different **data**, and
- (v) Test **scenarios**



Question 2: Answer

Which **test activities** are **supported** by **test harness** or **unit test framework** tools?

Example: Using **stubs** and **drivers**

Suppose we have a function *calculateAverageGrade()*

>> Calculates the average grade for a student in an academic year

Derives its value based on a function *getSubjectGrade()*

>> Retrieves the grade from a particular subject

We have only finished work on *calculateAverageGrade()*



Question 2: Answer

Which **test activities** are **supported** by **test harness** or **unit test framework** tools?

Example: Using **stubs** and **drivers**

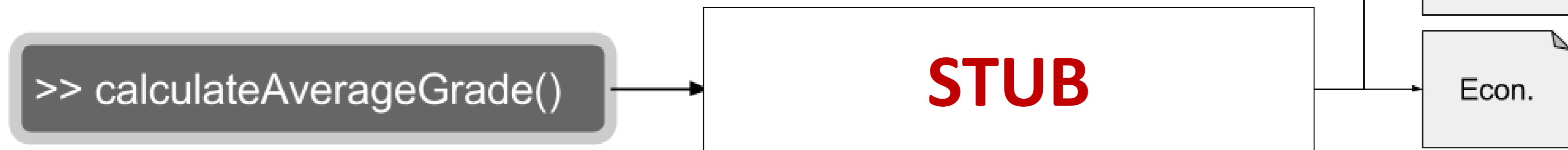
However, it cannot run without the function *getSubjectGrade()*

>> This function is **still** under **development**

Solution:

Create a “**dummy**” function to act in place of *getSubjectGrade()*

>> **Stub**



Question 2: Answer

Which **test activities** are **supported** by **test harness** or **unit test framework** tools?

Drivers

Calls the **component** to be tested

In other words: A **component** that **calls** the *Tested Unit*

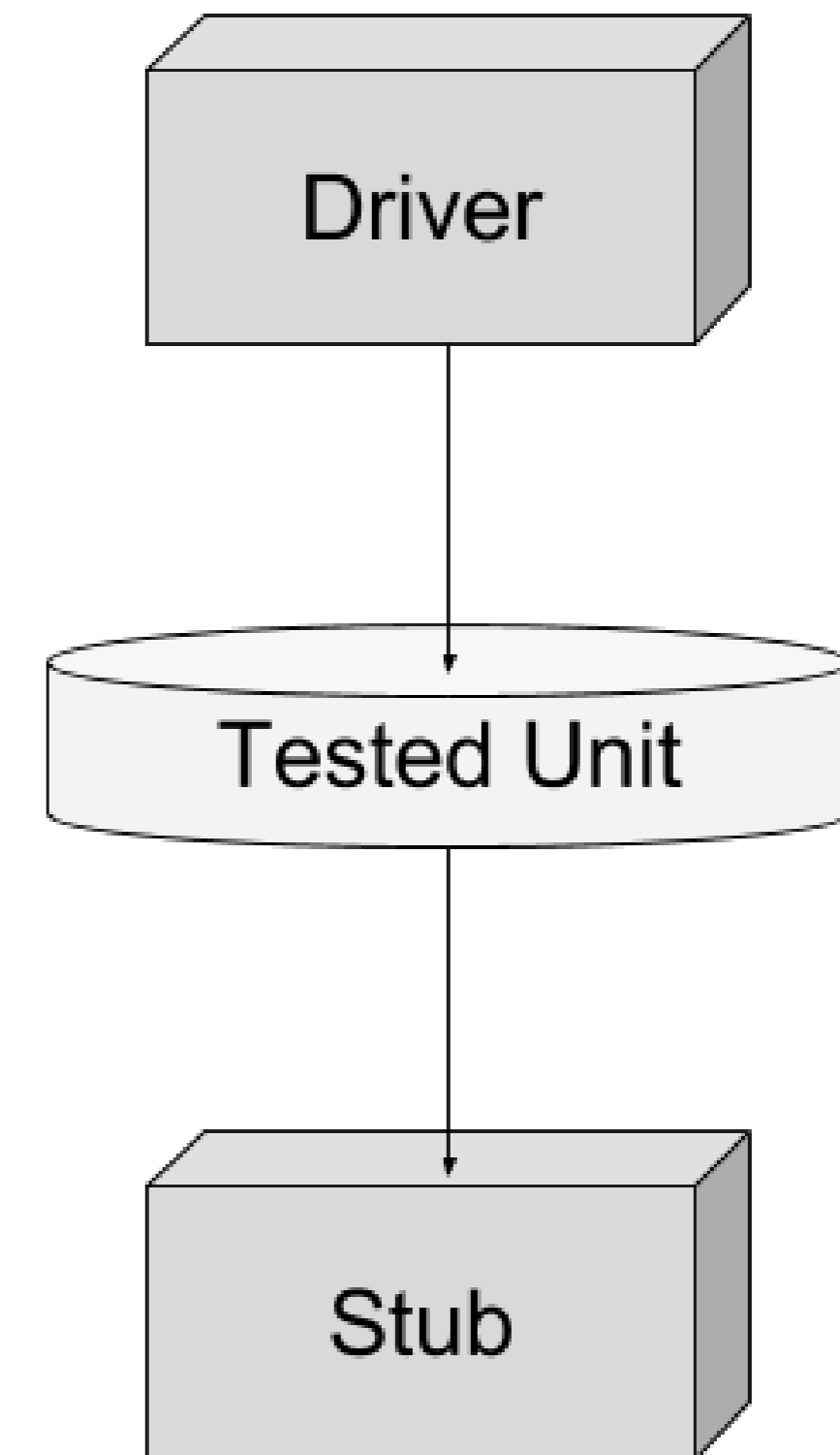
Stubs

Called *from* the software component to be tested

In other words: A **component** the *Tested Unit* **depends** on

Partial implementation

Fake values



Question 2: Answer

Which **test activities** are **supported** by **test harness** or **unit test framework** tools?

Characteristics of test **harness** and **unit test** framework tools

Supply **inputs** to the software being tested

Receive **outputs** generated by the software being tested

Execute a **set** of **tests** within the framework

Record **pass** / **fail** results of each test

Store tests

Coverage measurement at code level

Provide **support** for debugging



Question 2: Answer

Which **test activities** are **supported** by test **harness** or **unit test framework** tools?

- a. Test management and control
- b. Test specification and control
- c. Test execution and control**
- d. Performance and monitoring



Question 3

What are the potential **benefits** from **using tools** in general to **support testing**?

- a. Greater quality of code, reduction in the number of testers needed, better objectives for testing
- b. Greater repeatability of tests, reduction in repetitive manual work, objective assessment
- c. Greater responsiveness of users, reduction of tests run, objectives not necessary
- d. Greater quality of code, reduction in paperwork, fewer objectives to the tests

Question 3: Answer

What are the potential **benefits** from **using tools** in general to **support testing**?

There are some things **humans** can **do better** than a **computer**

>> You see a friend in an unexpected place → You immediately recognise them

Humans are very good at this type of pattern recognition

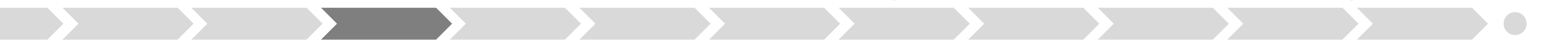
Complex to write software for facial recognition

There are things **computers** can **do better** / more **quickly** than **humans**

>> Adding up five twenty-digit numbers quickly

A computer can perform this accurately and in “no time”

Unlike humans, computers are not inclined to get tired / find a task to be boring



Question 3: Answer

What are the potential **benefits** from **using tools** in general to **support testing**?

Let **computers do** what they do **best**

Reduction of **repetitive**, manual **work**

Repeat the exact same procedure as previously

No human errors → People are prone to make errors

Greater **consistency** and **reliability**

Can prove more efficient and reliable

Objective **assessment**

Ease of **access** to **information** about testing



Question 3: Answer

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Question 4

What is a potential **risk** in **using tools** to **support testing**?

- a. Unrealistic expectations, expecting the tool to do too much
- b. Insufficient reliance on the tool, i.e. still doing manual testing when a test execution tool has been purchased
- c. The tool may find defects that are not there
- d. The tool will repeat exactly the same thing it did the previous time



Question 4: Answer

What is a potential **risk** in **using tools** to **support testing**?

Risks

Underestimating **time, cost, effort** → **Introducing** a tool

Underestimating **time, effort** → **Achieve** significant and continuing **benefits** from tool

Underestimating **effort** → Required to **maintain** test **assets** generated by the tool

Unrealistic **expectations** and **over-reliance** on the tool

Expecting tools to be able to do “anything”

Simply purchasing a tool does not guarantee benefit

Must be **chosen carefully**

What are the objectives of the test effort?



Question 4: Answer

What is a potential **risk** in **using tools** to **support testing**?

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Question 5

Which of the following are **advanced scripting techniques** for **test execution** tools?

- a. Data-driven and keyword-driven
- b. Data-driven and capture-driven
- c. Capture-driven and keyhole-driven
- d. Playback-driven and keyword-driven



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Background

As software **systems grow**, **manual** software testing becomes increasingly **difficult**

Aim to **decrease** testing **time** → **Automation** of tests

Scripting techniques

Concerns: **What tests** should we **execute**? **How** do we **run** these tests?

Test execution **tool** → Needs to **know** what **to do** → **SCRIPT**

Tools are **software** → Script must be a **program**



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Levels of scripting

Linear
Scripts

Structured
Scripts

Shared
Scripts

Data-Driven
Scripts

Keyword-driven
Scripts



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Linear scripting

Created manually or by recording a manual test

Advantages

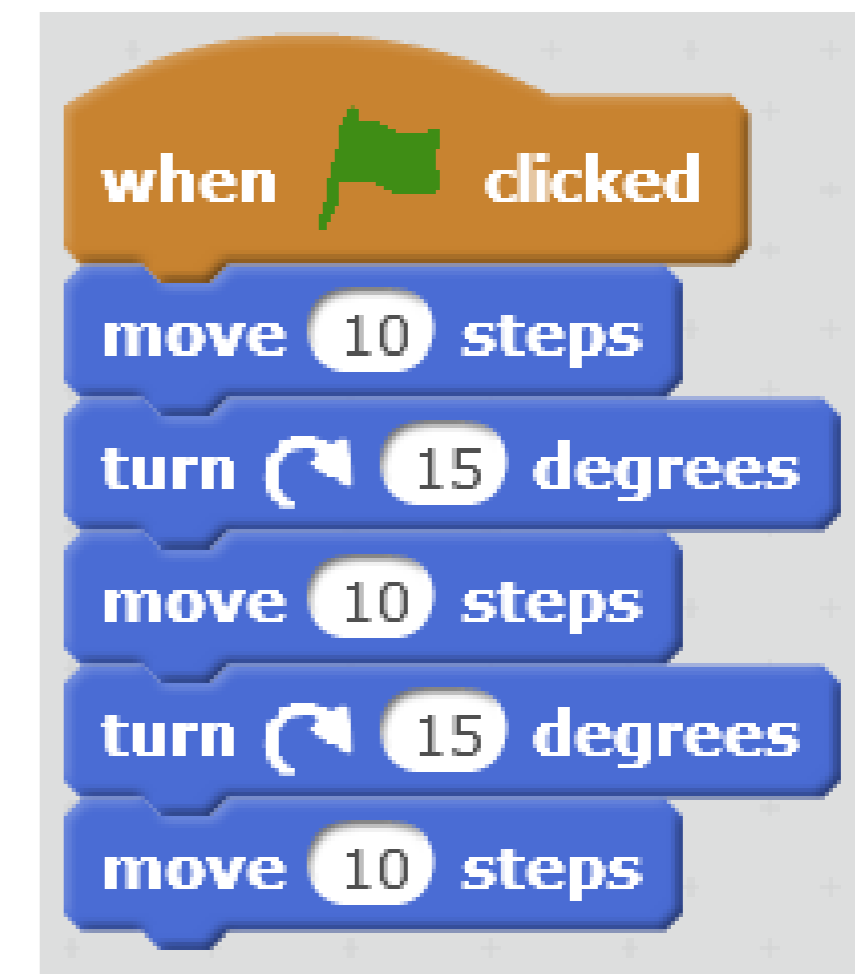
- Can be automated quickly

- Tester does not need programming skills

Disadvantages

- Hard coded data into scripts

- Vulnerable to changes / No sharing or reuse



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Structured scripting

Using selection and iteration structures

Linear scripts + if + for / while loops

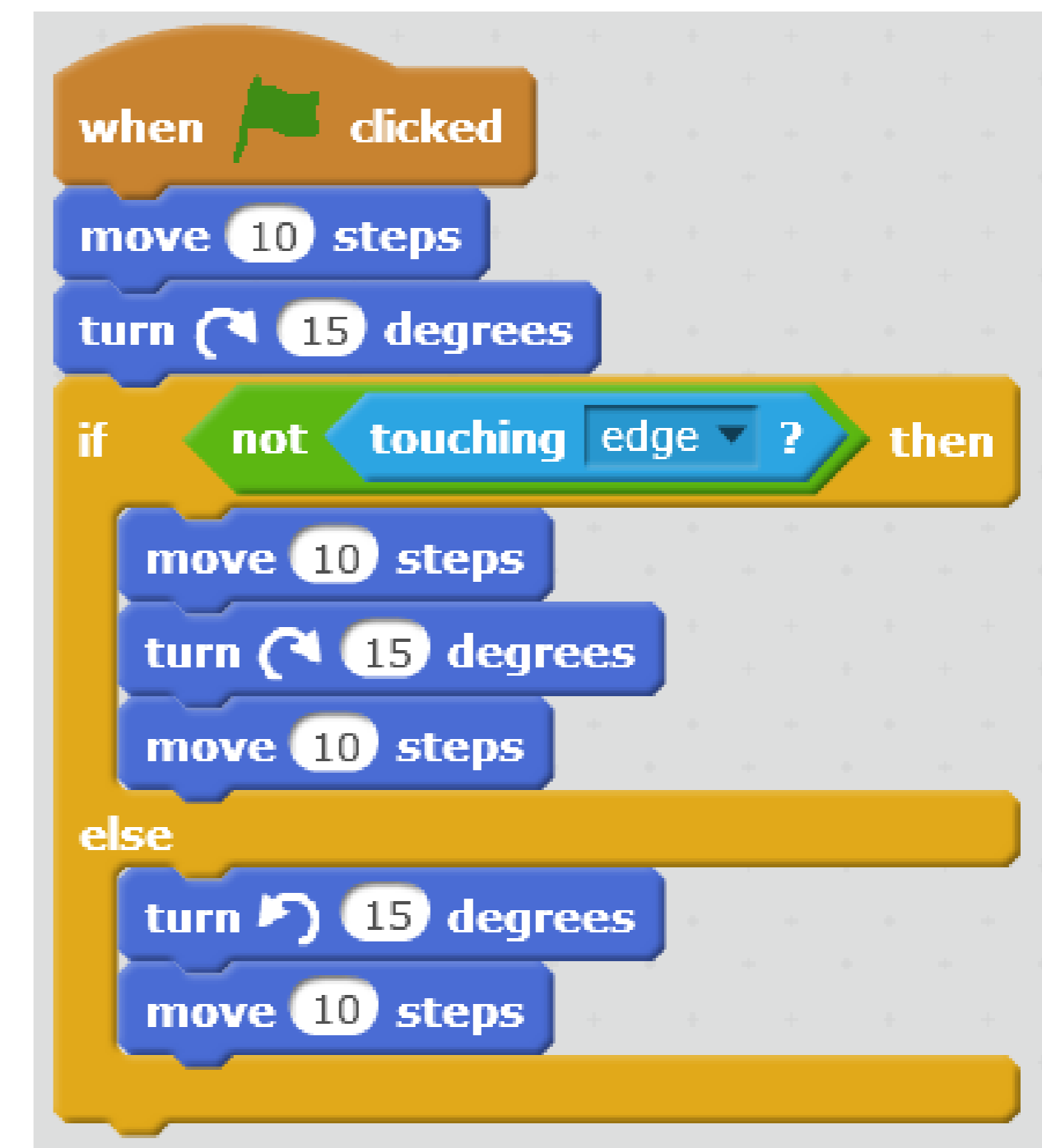
Advantages

More robust than linear scripts / Reusable

Disadvantages

Requires programming skills / understanding

Test data hard coded into scripts



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Shared scripting

Scripts used / called by other scripts

Advantages

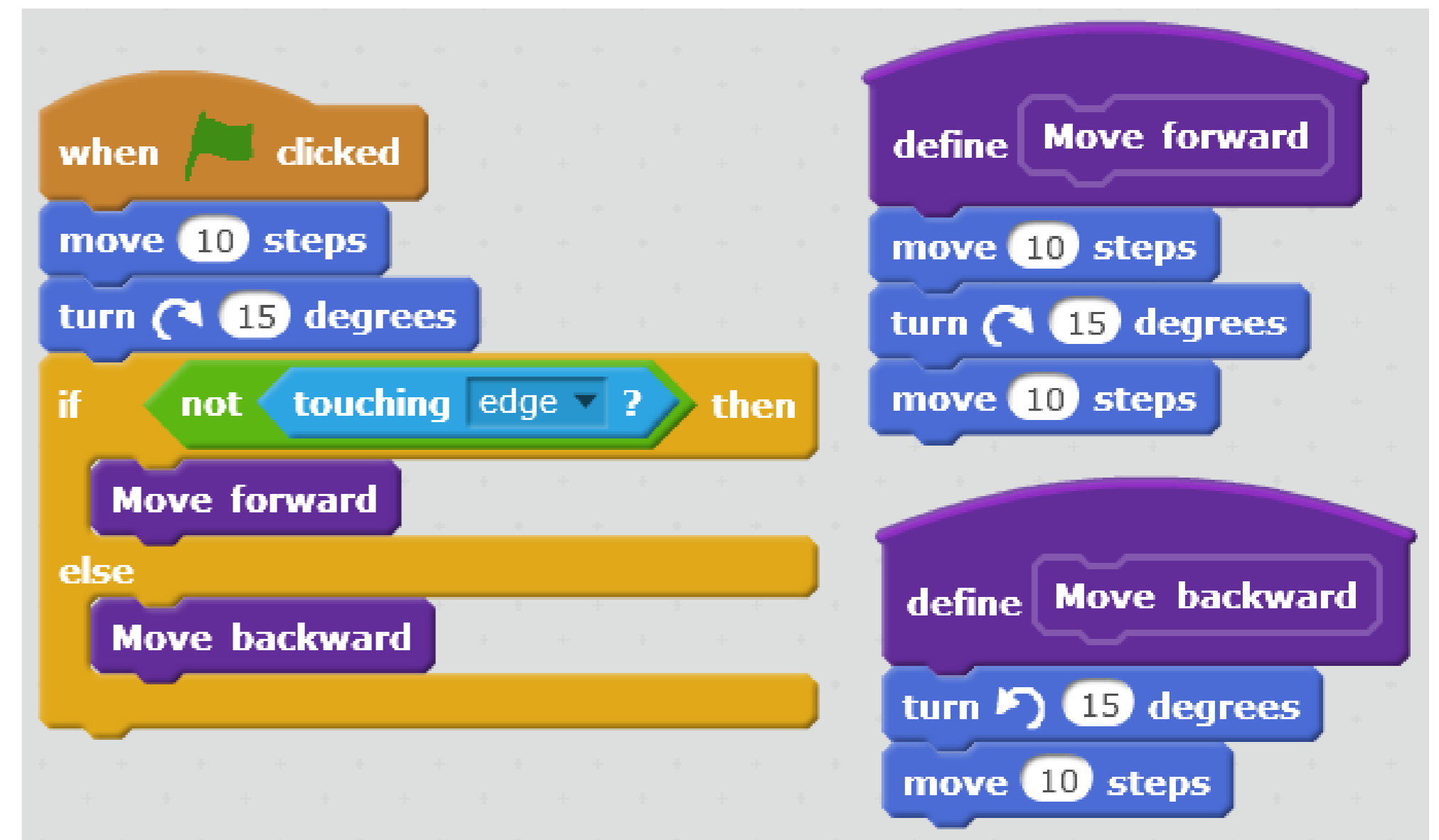
Less effort to implement similar tests

Reuse: Eliminate repetitions

Keeps changes to a minimum

Disadvantages

Often specific to parts of the system



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Data-driven scripting

Separate test **scripts** and instructions from **data** (input / expected results)

Single test **script** to run with **different** data

Advantages

Similar tests can be added very quickly

Time-saving → Reduction of repetitive manual work

Disadvantages

Changes to either data file or script requires alteration of both



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Example: Simple Login Form

Test with **different** combinations of **username** and **password**

Simple Login Form

Username : Password :

Problem: Necessary to write three scripts for three different combinations?

1. Go to login page
2. Type username "Hansen"
3. Type password "oslo123"
4. Click "Login" button

1. Go to login page
2. Type username "Olsen"
3. Type password "bergen456"
4. Click "Login" button

1. Go to login page
2. Type username "Jensen"
3. Type password "harstad789"
4. Click "Login" button

Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Example: Simple Login Form

This **test** approach is **time-consuming**

Solution: Separate test script from data (username, password) → No hard-coding

One script retrieves different combinations of username and password

1. Go to page
2. Type username "**file.nextUsername()**"
3. Type password "**file.nextPassword()**"
4. Click "Login" button

Username	Password
Hansen	oslo123
Olsen	bergen456
Jensen	harstad789

Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

Keyword-driven scripting

Keywords symbolising **actions** (functionality)

“One level up” from data-driven scripting

Can write tests using keywords

“What to test, rather than how to test it”

Keyword	Script
Login	script1
CH_password	script2
Logout	script3

[script1]
1. Go to page
2. Type username “file.nextUsername()”
3. Type username “file.nextPassword()”
4. Click “Login” button

[script2]
1. Click on user avatar
2. Click “Change password”
3. Type current password
4. Type new password
5. Click “Confirm” button

[script3]
1. Click on user avatar
2. Click “Logout” button



Question 5: Answer

Which of the following are **advanced scripting techniques** for **test execution** tools?

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Question 6

Which of the following would **NOT** be **done** as part of **selecting a tool** for an **organisation**?

- a. Assess the organisational maturity, strengths and weaknesses
- b. Roll out the tool to as many users as possible within the organisation
- c. Evaluate the tool features against clear requirements and objective criteria
- d. Identify internal requirements for coaching and mentoring in the use of the tool

Question 6: Answer

Which of the following would **NOT** be **done** as part of **selecting a tool** for an **organisation**?

Tools **aid** in the **testing** process

Tools **do not ensure** the **test effort** alone

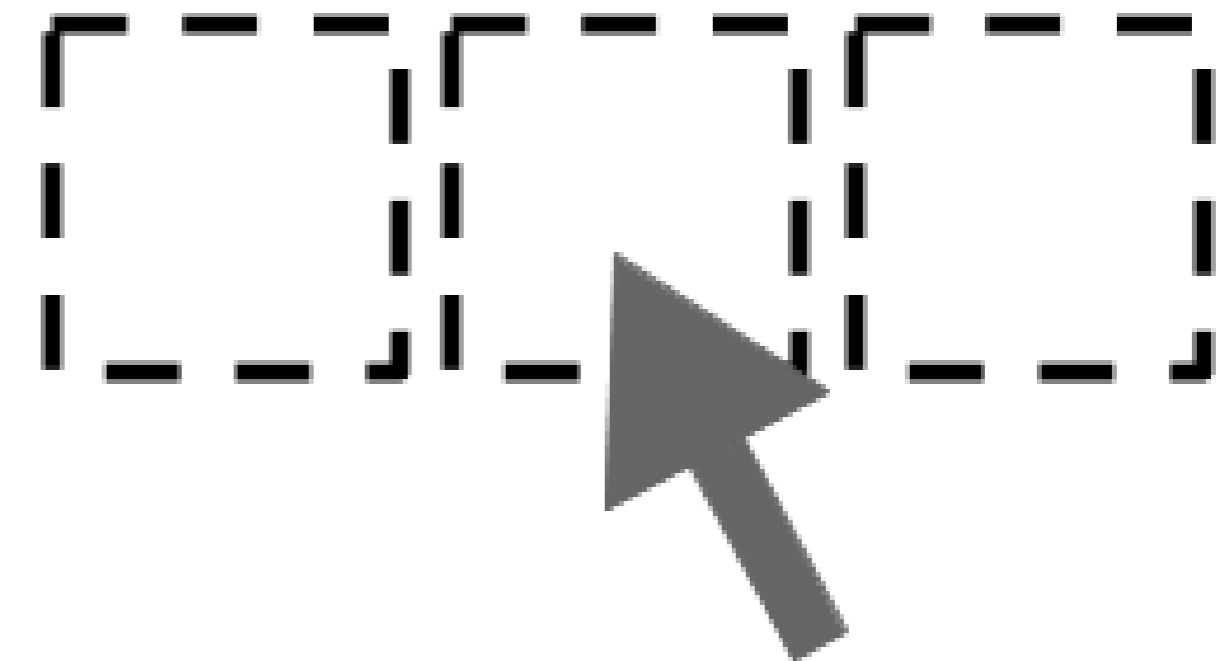
For a **tool** to provide **benefit**, it must:

Match the **need** within the **organisation**

Be **carefully selected** to meet the objectives

Recall test **principle 6**: Testing is **context-dependent**

The chosen **tool** must **match** the given **context**



Question 6: Answer

Which of the following would **NOT** be **done** as part of **selecting a tool** for an **organisation**?

Considerations for **selecting** a test **tool**

Assessment of the **organisational maturity**

Identify **areas** within the **organisation** where **tool** support will **improve** the **test effort**

Evaluate the **tools** against clear **requirements** / objectives

Proof-of-concept

Ensure the product works as desired / Actually meets the requirements

Evaluate the **vendor** (or open-source network) → Training, support, etc.

Identify **planning** and **internal implementation** → Coaching, mentoring, etc.



Question 6: Answer

Which of the following would **NOT** be **done** as part of **selecting a tool** for an **organisation**?

Success factors for **selecting** a test **tool**

Incremental roll-out → As opposed to “big bang”

Adapt and **improve** processes / testware / tool artefacts

Provide adequate **support** and **training** for users of the tool

Define **guidelines** for **using** the tool

Monitor use of the tool and the benefits achieved / Ask for **feedback**

Beware of:

Selecting tool based on “**hype**” / unrealistic expectations



Question 6: Answer

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- b. Roll out the tool to as many users as possible within the organisation**
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- d. Identify internal requirements for coaching and mentoring in the use of the tool

Question 7

Which of the following is a **goal** for a **pilot phase** of **introducing** a new **tool** to an **organisation**?

- a. Decide which tool to acquire
- b. Decide the main objectives and requirements for this type of tool
- c. Evaluate the vendor including training, support, and commercial aspects
- d. Decide on standard ways of using, managing, storing, and maintaining the tool and the test assets

Question 7: Answer

Which of the following is a **goal** for a **pilot phase** of **introducing** a new **tool** to an **organisation**?

Proof-of-concept

Demonstration to **verify** that some **concept** (tool) has **potential** within the **context**

Pilot project → Tool has already been chosen

Use the tool on a **small scale**

Learn more about the tool and **explore ways** of **using** it

Explore various **settings**, **functionality**

Decide on **standard ways** of **using** the tool

Naming conventions, creation of libraries, maintenance of test assets, etc.



Question 7: Answer

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- d. Decide on standard ways of using, managing, storing, and maintaining the tool and the test assets**

Question 8

Pair the following **testing tools** with the main **activity** they support

Tools for test execution and logging	Used for traceability of tests, test results and incidents. Used to connect tests with their originating documents, such as requirements specifications.
Tools for static testing	Enable tests to be executed automatically using stored inputs and expected outcomes.
Tools for performance and monitoring	Used for testing the structure and dependencies of the code. Used to measure code coverage with tests.
Tools for test management	They simulate a load on: - An application / A database / A system environment

Question 8: Answer

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Tools for performance and monitoring	Used for testing the structure and dependencies of the code. Used to measure code coverage with tests.
Tools for test management	They simulate a load on: - An application / A database / A system environment

Question 9

Test comparators are used when the executed **test generates a lot of output**. In order to **validate** the output against an **oracle**, one **needs** to use a **test tool**.

E.g. Send SMS with less than 10 special characters to 20.000 users

- a. True
- b. False



Question 9: Answer

Test **comparators** are used when the executed **test generates a lot of output**.

Testing is more than providing **inputs**

Need to **check** if software **produces** the **correct** result

Compare actual outcomes to **expected** results

Two ways of comparing results

Dynamic comparison → Comparison done **during** test execution

Post-execution comparison → Comparison performed **after** test has finished

Software under test is no longer executing



Question 9: Answer

Test **comparators** are used when the executed **test generates a lot of output.**

Dynamic comparison

Best done by test **execution tools**

Useful when actual results do not match expected results in the **middle** of a **test**

Tool may be **programmed** to take **recovery actions** / go to a **different** set of **tests**

Example

Good for comparing wording of an error message

Does the pop-up message match the correct wording for that error message?



Question 9: Answer

Test **comparators** are used when the executed **test generates a lot of output**.

Post-execution comparison

Done by a **separate**, standalone **tool** (not test execution tool)

>> **Test comparator** / test comparison tool

Best for comparing **large amounts** of **data**

Example

Comparing the contents of an entire file

Does the produced file match the expected contents of that file?

Comparing a large set of records from a database to the expected contents



Question 9: Answer

Test **comparators** are used when the executed **test generates a lot of output**. In order to **validate** the output against an **oracle**, one needs to use a **test tool**.

E.g. Send SMS with less than 10 special characters to 20.000 users

- a. **True**
- b. False



Question 10

A potential _____ of **using** a test **tool** is the **reduced repetitive manual work**.

E.g. When running regression tests, re-entering the same input data, etc.



Question 10: Answer

A potential _____ of **using** a test **tool** is the **reduced** repetitive **manual work**.

E.g. When running regression tests, re-entering the same input data, etc.

ADVANTAGE / BENEFIT



Question 11

Which of the following are **benefits** and which are **risks** of **using tools to support testing**?

1. Over-reliance on the tool
2. Greater consistency and repeatability
3. Objective assessment
4. Unrealistic expectations
5. Underestimating the effort required to maintain the tool
6. Ease of access to information about tests or testing
7. Repetitive work is reduced

Question 11

Which of the following are **benefits** and which are **risks** of **using tools to support testing**?

- a. Benefits: 3, 4, 6 and 7. Risks: 1, 2, and 5
- b. Benefits: 1, 2, 3 and 7. Risks: 4, 5, and 6
- c. Benefits: 2, 3, 6 and 7. Risks: 1, 4, and 5
- d. Benefits: 2, 3, 5 and 6. Risks: 1, 4, and 7

Question 11: Answer

Which of the following are **benefits** and which are **risks** of using tools to support testing?

Greater **consistency** and **repeatability**

People tend to do the same **tasks** in a slightly **different** way

Distractions affect human **performance**

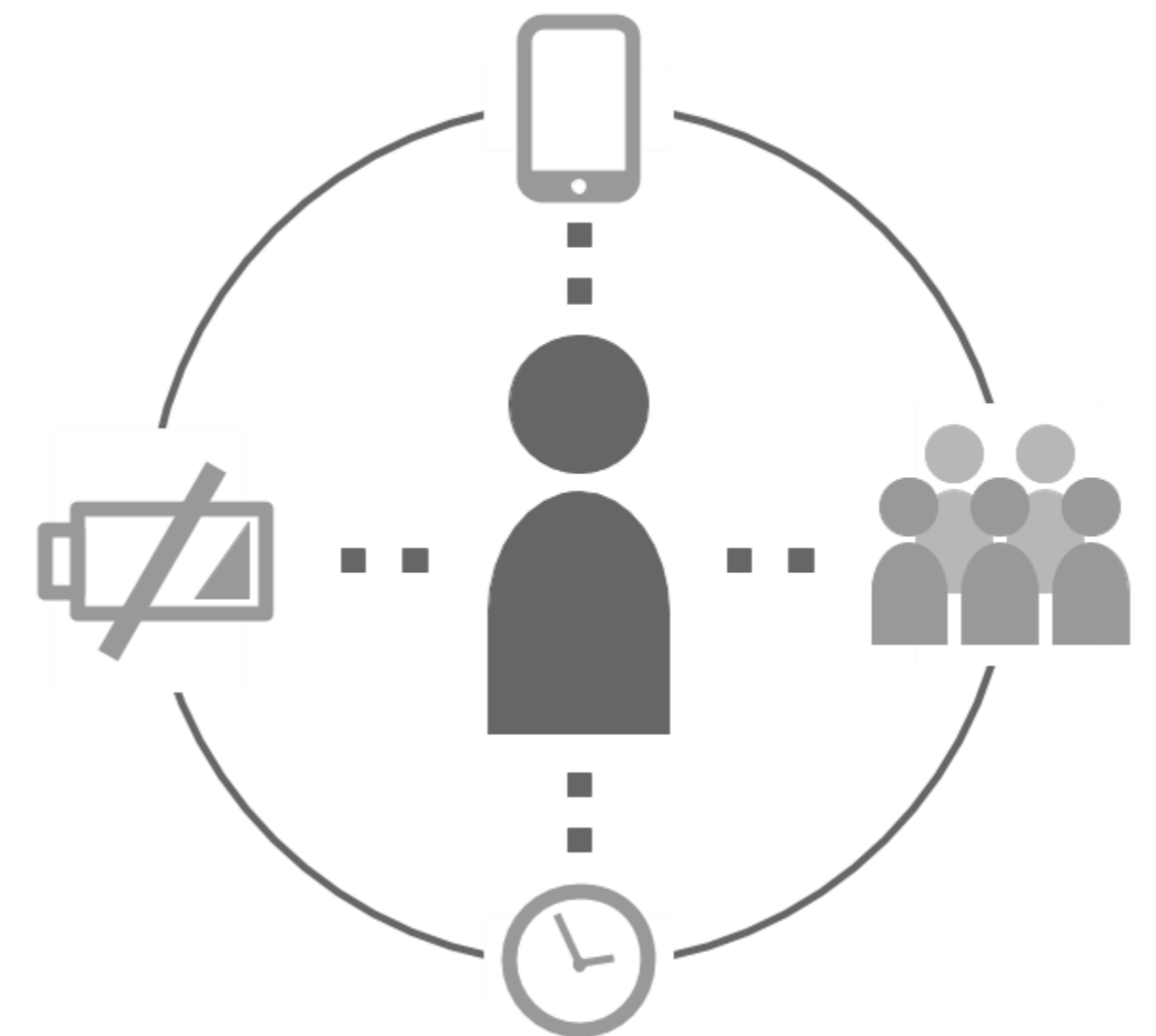
Doing more than one task simultaneously

Interruptions by peers / co-workers

Fatigue and personal issues

External pressures

Tools will **reproduce** the **exact** same **procedure** as **previously**



Question 11: Answer

Which of the following are **benefits** and which are **risks** of using tools to support testing?

Objective assessment

Humans are prone to make **errors**

Subjective preconceived notions and **bias** toward **verification**

Testing tools on the other hand ...

Objective “preconceived notions”

Assessment → **Repeatable** and **consistently** calculated

Cyclomatic complexity, nesting levels

Coverage, system behaviour, incident statistics



Question 11: Answer

Which of the following are **benefits** and which are **risks** of using tools to support testing?

Ease of **access** to **information** about the tests or test effort

Information presented **visually**

Easier for the **human** mind to **understand**

Chart, graphs > Long list of numbers

Special purpose tools provide **features directly**

Statistics and graphs

Incident rates

Performance



Question 11: Answer

Which of the following are **benefits** and which are **risks** of **using tools to support testing**?

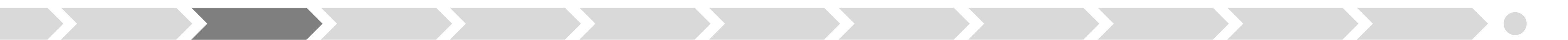
- a. Benefits: 3, 4, 6 and 7. Risks: 1, 2, and 5
- b. Benefits: 1, 2, 3 and 7. Risks: 4, 5, and 6
- c. Benefits: 2, 3, 6 and 7. Risks: 1, 4, and 5**
- d. Benefits: 2, 3, 5 and 6. Risks: 1, 4, and 7



Question 12

Which **test activities** are **supported** by **test data preparation** tools?

- a. Test management and control
- b. Test specification and control
- c. Test execution and control
- d. Performance and monitoring



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Tests should **reflect realistic** (correct) **scenarios**

Systems are often **required** to handle **significant load** / interactions

Inadequate / **insufficient** testing **compromises** system **quality**

Setting up test data → **Significant effort**

Extensive range or volume of data needed

Creating this data can be very **resource-consuming**

Test **data preparation** tools **help** us manage this effort



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Common **features** of **test data preparation tools**

Data can be **selected** from an **existing** database

Data can be **created**, **generated**, and **altered** for use in **tests**

Construct a **large number** of similar records → Volume tests

When to use?

During test **specification** and **control** → Test data **management** is **difficult**

Ensure the system under **test** is being tested *realistically*

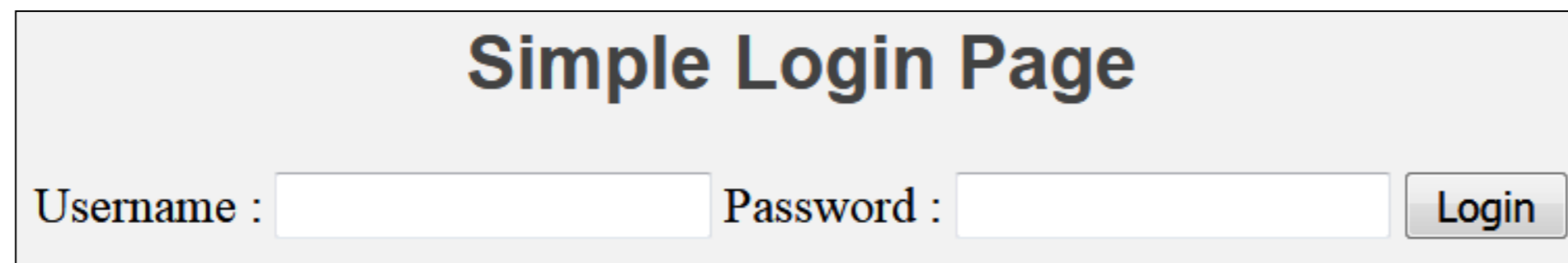
Useful for **performance** and **reliability** testing



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Example: Simple login site



Simple Login Page

Username : Password :

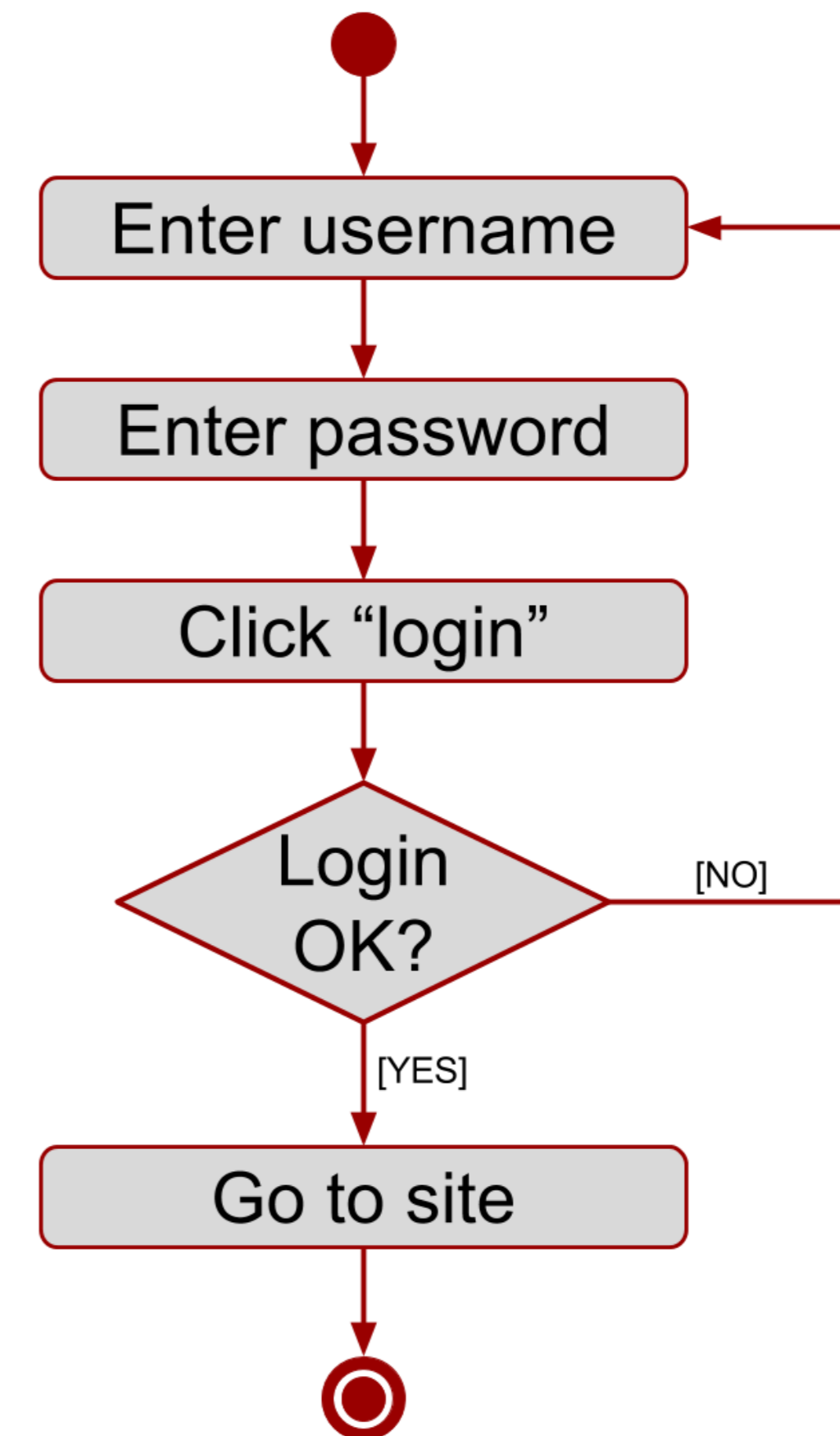
Data need for testing website

List of various **usernames**

List of various **passwords**

Database of existing **users**

We do not want to create all this by hand!



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Test data for **whitebox**-testing

Concern: **Coverage**

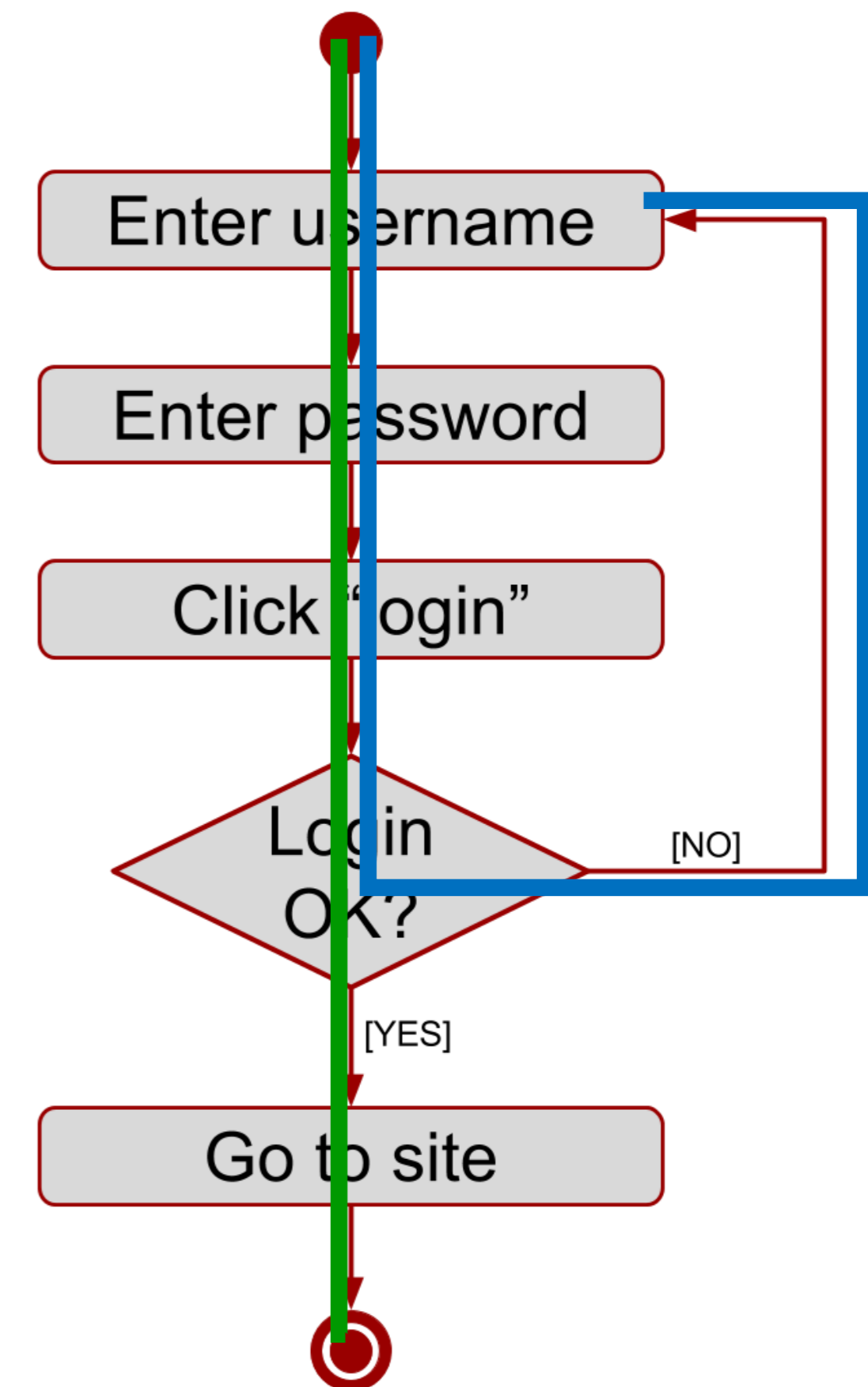
Ensure all **branches** are tested at least once

Generate **data** for this purpose

Example

Invalid combination of username and password

Valid combination of username and password



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Test data for **blackbox**-testing

No data

Valid / Invalid data sets

Illegal data sets

Equivalence and **Boundary** data sets

Decision table data sets

State transition data sets

Use case data sets



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Test data for **security** testing

Confidentiality

Test data to verify **correct encryption**

Integrity

Test data to verify **correct information** provided

Authentication and **authorisation**

Test data to verify correct identity management

Combinations of users, roles, operations



Question 12: Answer

Which **test activities** are **supported** by **test data preparation tools**?

Test data for **performance** testing

Real data

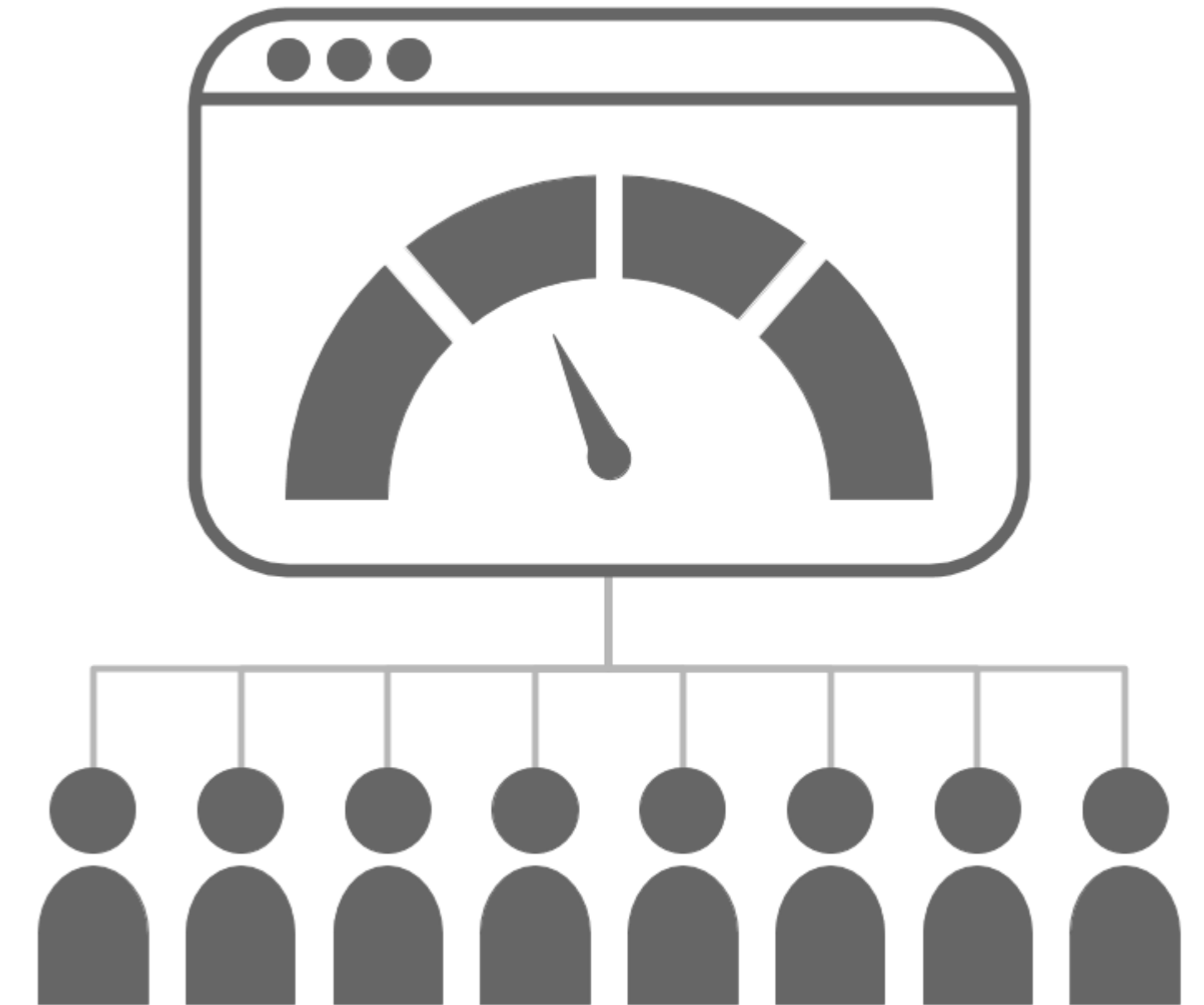
Test data obtained from **users**

Load

Large amounts of test data can be produced

Maintenance

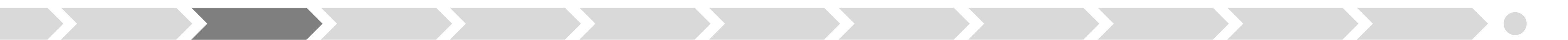
Test data from the production environment



Question 12: Answer

Which **test activities** are **supported** by **test data preparation** tools?

- a. Test management and control
- b. Test specification and control**
- c. Test execution and control
- d. Performance and monitoring



Question 13

Consider the following **types of tools**:

1. Test management tools
2. Static analysis tools
3. Modelling tools
4. Dynamic analysis tools
5. Performance testing tools



Question 13

Which of the following **tools** are most **likely** to be **used** by **developers**?

- a. Static analysis tools, modelling tools, and dynamic analysis tools
- b. Test management tools, dynamic analysis tools, and performance testing tools
- c. Test management tools, static analysis tools, and performance testing tools
- d. Modelling tools, dynamic analysis tools, and performance testing tools

Question 13: Answer

Which of the following **tools** are most **likely** to be **used** by **developers**?

Developers are primarily concerned with *building* and creating

Want to **produce** something of **value** and **quality**

Concerned with code **quality**, **design**, **performance**, etc.

As such, **developers** are **likely** to use tools that **help** meet the **objectives**

Static analysis tools → Examines work products without execution

Modelling tools → Validate models of system / software

Dynamic analysis tools → Require code to be running



Question 13: Answer

Which of the following **tools** are most **likely** to be **used** by **developers**?

Static analysis tools

Examination of **code without executing** it

Can additionally perform static **analysis** on **requirements**

Advantages and contribution to quality

Ensure and enforce **coding standards**

Greater **analysis** of **structures** and **dependencies**

Can be used **before dynamic** testing



Question 13: Answer

Which of the following **tools** are most **likely** to be **used** by **developers**?

Modelling tools

Validate **models** of system / software

Check **consistency** of **data objects** in a database

Reveal **inconsistencies** and **defects**

Advantages and contribution to quality

Ensure system is built / **designed** in the **right** (most sensible) way

Can be used **before dynamic** testing



Question 13: Answer

Which of the following **tools** are most **likely** to be **used** by **developers**?

Dynamic analysis tools

Require **code** to be **executed** during tests

Analyse **what** is **happening** → Behind the scenes

Analogy: **Test driving** a car (engine must be running), not simply sitting in it (static)

Advantages and contribution to quality

Helps detect memory leaks, time dependencies, and pointer arithmetic errors

Can be used **before dynamic** testing



Question 13: Answer

Which of the following **tools** are most **likely** to be **used** by **developers**?

- a. **Static analysis tools, modelling tools, and dynamic analysis tools**
- b. Test management tools, dynamic analysis tools, and performance testing tools
- c. Test management tools, static analysis tools, and performance testing tools
- d. Modelling tools, dynamic analysis tools, and performance testing tools

Question 14

Which **success factors** are **required** for good **tool support** within an **organisation**?

- a. Acquiring the best tool and ensuring that all testers use it
- b. Adapting processes to fit with the use of the tool and monitoring tool use and benefits
- c. Setting ambitious objectives for tool benefits and aggressive deadlines for achieving them
- d. Adopting practices from other successful organisations and ensuring that initial ways of using the tool are maintained

Question 14: Answer

Which **success factors** are **required** for good **tool support** within an **organisation**?

Introducing and **using** a tool can be a **complex** task

Internal **resistance**, scepticism

Lack of skill

Necessary to have a good **framework** for **optimal** use of the tool

How can we benefit from using this tool?

After all, introducing a tool constitutes a **change**

How can we best **manage** this **process**?

Recall, **success is not guaranteed**



Question 14: Answer

Which **success factors** are **required** for good **tool support** within an **organisation**?

The various **stages** of **change**



The Transtheoretical Model (Prochaska and Velicer, 1997)

Question 14: Answer

Which **success factors** are **required** for good **tool support** within an **organisation**?

Learning from using the tool

Cannot expect the tool do solve all testing-related problems

Adapt processes to fit with the use of the tool

Continuous(!) improvement of testware and tool artefacts

Mapping how the tool is being used

Monitor usage

Assess benefits and challenges experienced when using the tool

Provide adequate training, coaching, and mentoring



Question 14: Answer

Which **success factors** are **required** for good **tool support** within an **organisation**?

- a. Acquiring the best tool and ensuring that all testers use it
- b. Adapting processes to fit with the use of the tool and monitoring tool use and benefits**
- c. Setting ambitious objectives for tool benefits and aggressive deadlines for achieving them
- d. Adopting practices from other successful organisations and ensuring that initial ways of using the tool are maintained

Question 15

What kind of **interface** can be **used** to **automate** tests?

- a. API – Application programming interface
- b. GUI – Graphical user interface
- c. Both API and GUI
- d. None of the above



Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

What is an **interface**?

Barrier / boundary → “*Grensesnitt*”

Shared resource that **separates** various **components**

Can be between ...

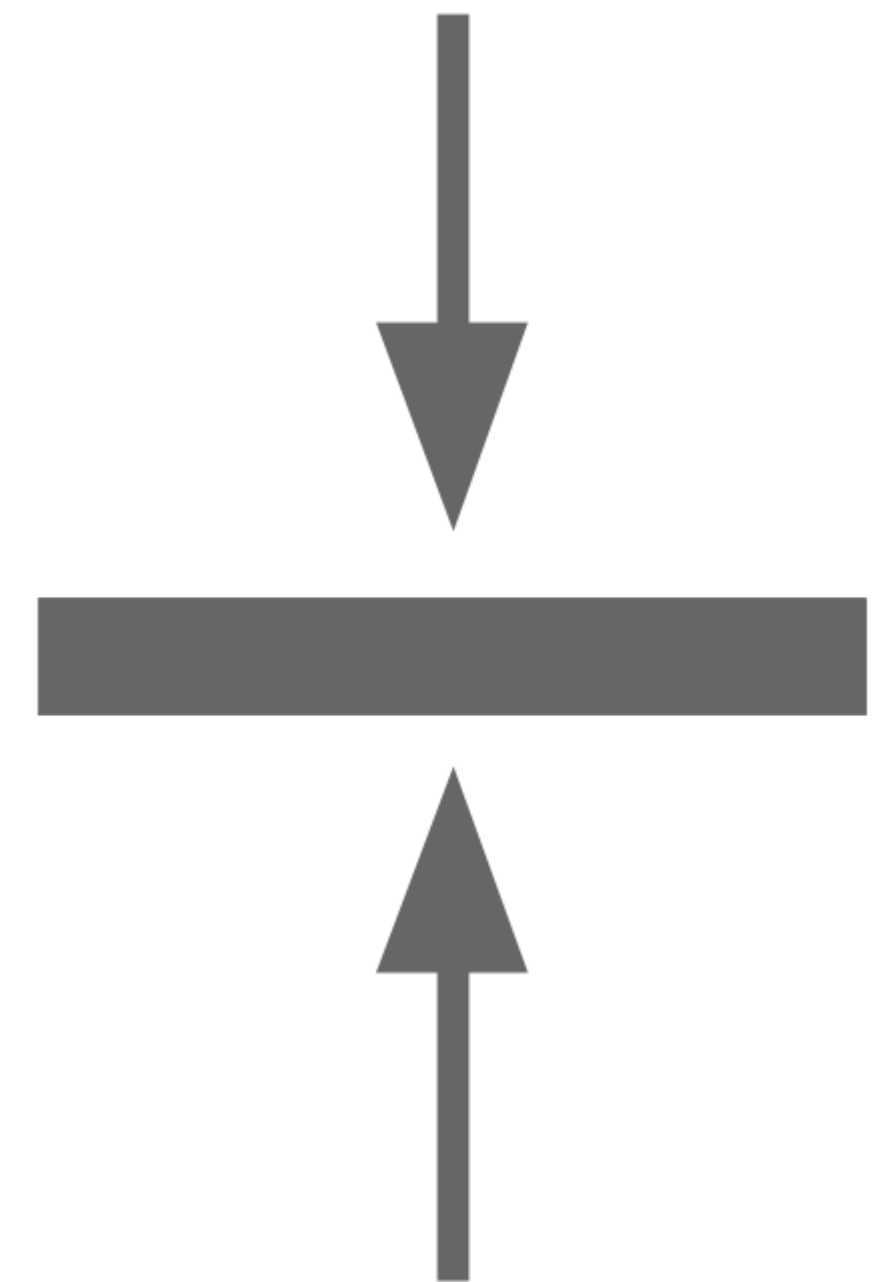
Software

Computer **hardware**

Peripheral **devices**

Humans

A **combination** of the above



Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

API – Application Programming Interface

Set of **routines**, **definitions**, **protocols** and **tools** → Building **software**

Methods for **communication** between **software** components

APIs in test automation

Selenium Java API

Classes to use Selenium with Java

JSONPlaceholder

Provides a variety of fake data for testing applications



Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

GUI – Graphical User Interface

Interface for the **interaction** between **users** and electronic **devices**

Information presented through **graphical** icons / visual indicators

GUI in test automation

Selenium IDE

Record and play test cases

Can be exported in various formats (C#, Java, Python, Ruby)

For more information, see *W08 – Tool Support for Testing*



Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

Example: Testing a simple **login** page

Address: <http://inf3121-login-example.bitballoon.com/>

Simple Login Page

Username : Password :

How to use: Please provide a username and password.

Valid username and password combinations

Username	Password
beckham	football
federer	tennis
deniro	acting
jobs	apple

Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

Login **Procedure** (API)

1. **Open** site
2. Type **username**
3. Type **password**
4. Click "**login**" button
5. **Verify** successful login
6. Go **back** to start

```
@Test
public void testBeckham() throws Exception {
    driver.get(baseUrl + "/");

    driver.findElement(By.id("username")).clear();
    driver.findElement(By.id("username")).sendKeys("beckham");

    driver.findElement(By.id("password")).clear();
    driver.findElement(By.id("password")).sendKeys("football");

    driver.findElement(By.id("submit")).click();

    try {
        assertEquals("SUCCESS", driver.getTitle());
    } catch (Error e) {
        verificationErrors.append(e.toString());
    }

    driver.findElement(By.cssSelector("button")).click();

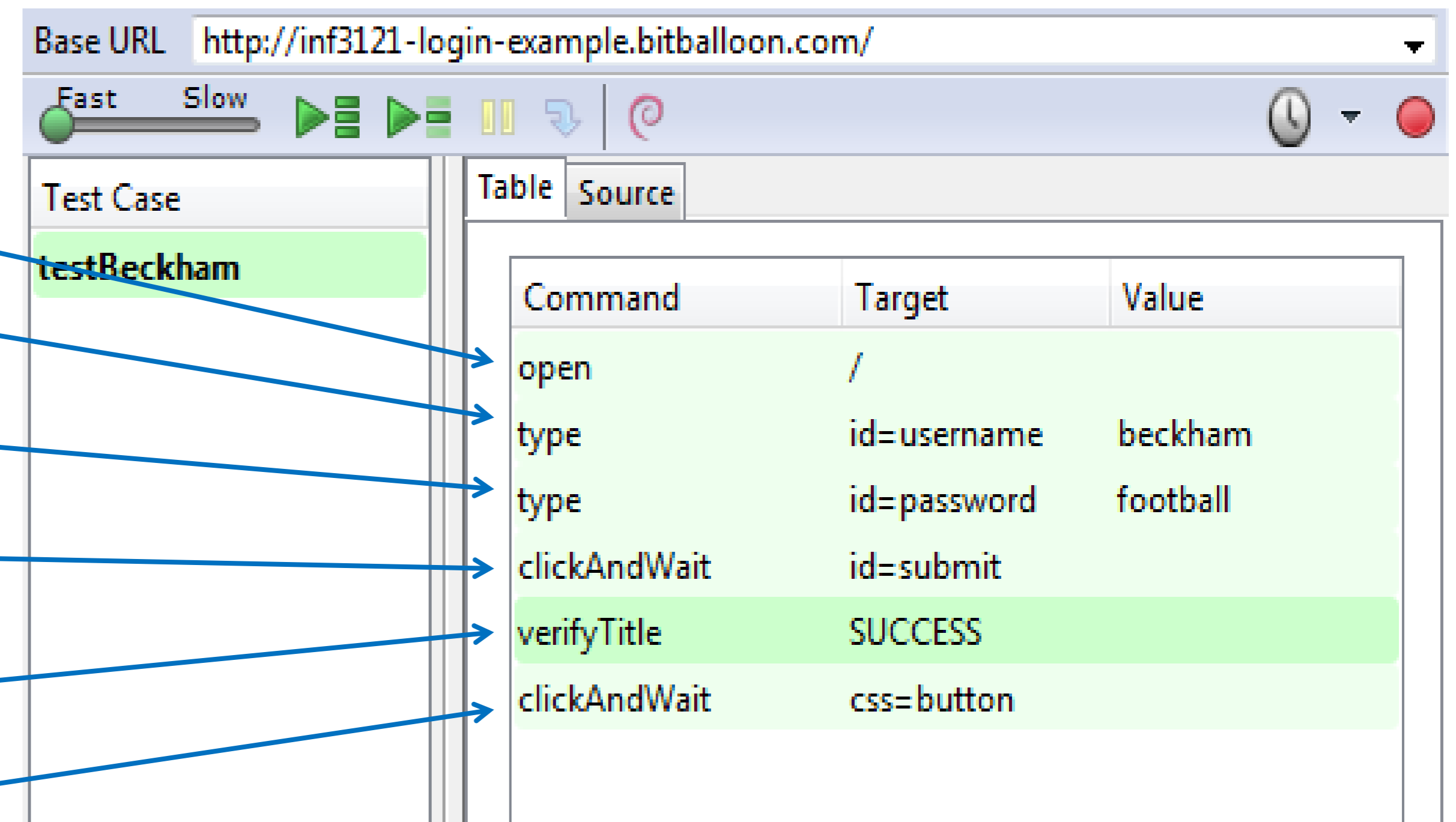
    //driver.quit();
}
```

Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

Login **Procedure** (GUI)

1. **Open** site
2. Type **username**
3. Type **password**
4. Click "**login**" button
5. **Verify** successful login
6. Go **back** to start



The screenshot shows the Selenium IDE interface. The Base URL is `http://inf3121-login-example.bitballoon.com/`. The test case is named `testBeckham`. The table below lists the commands and their targets/values:

Command	Target	Value
open	/	
type	id=username	beckham
type	id=password	football
clickAndWait	id=submit	
verifyTitle	SUCCESS	
clickAndWait	css=button	

Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

Can use **both API** and **GUI** to **automate** testing

```
@Test
public void testBeckham() throws Exception {
    driver.get(baseUrl + "/");

    driver.findElement(By.id("username")).clear();
    driver.findElement(By.id("username")).sendKeys("beckham");

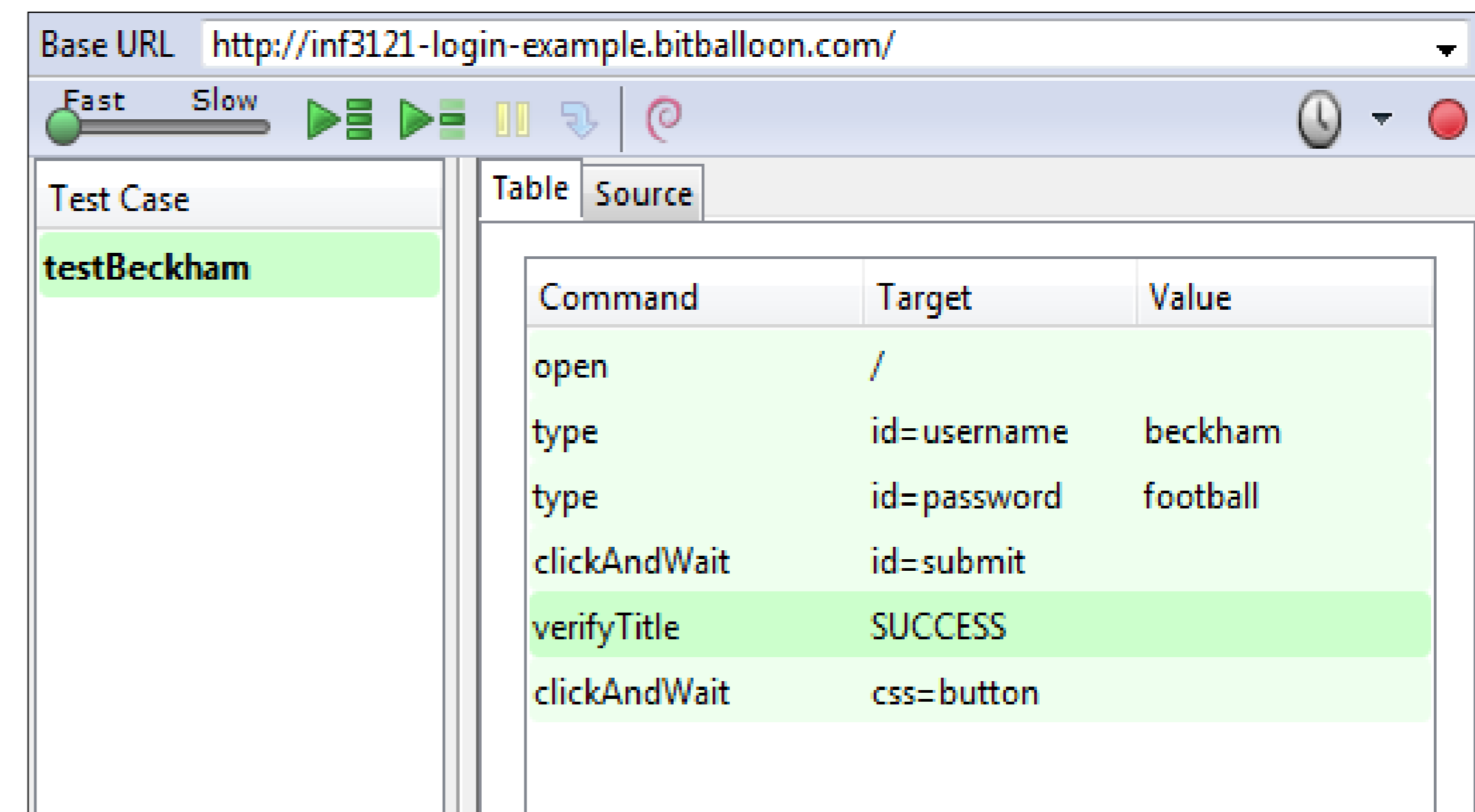
    driver.findElement(By.id("password")).clear();
    driver.findElement(By.id("password")).sendKeys("football");

    driver.findElement(By.id("submit")).click();

    try {
        assertEquals("SUCCESS", driver.getTitle());
    } catch (Error e) {
        verificationErrors.append(e.toString());
    }

    driver.findElement(By.cssSelector("button")).click();

    //driver.quit();
}
```



The screenshot shows the Selenium IDE interface. The Base URL is set to `http://inf3121-login-example.bitballoon.com/`. The test case `testBeckham` is selected, and the following table shows the sequence of commands and their targets:

Command	Target	Value
open	/	
type	id=username	beckham
type	id=password	football
clickAndWait	id=submit	
verifyTitle	SUCCESS	
clickAndWait	css=button	

Question 15: Answer

What kind of **interface** can be **used** to **automate** tests?

- a. API – Application programming interface
- b. GUI – Graphical user interface
- c. Both API and GUI**
- d. None of the above



Question 16

Which of the following are **advantages of test automation**?

- a. Tests run faster and can be more complex
- b. Tests are run by machines and the results are interpreted by humans
- c. Data sets used in testing can be very simple
- d. The results of running the tests is always the same



Question 16: Answer

Which of the following are **advantages** of **test automation**?

Run faster

More complex

Repeatability of tests

Objective assessment of results

More efficient use of tester

Use of external APIs and use of GUIs



Question 16: Answer

Which of the following are **advantages** of **test automation**?

- a. Tests run faster and can be more complex**
- b. Tests are run by machines and the results are interpreted by humans
- c. Data sets used in testing can be very simple
- d. The results of running the tests is always the same



Question 17

Which of the following is a **limitation** of **test automation**?

- a. Tests can be very simple
- b. Tests need to be complex in order to be considered for automation
- c. One cannot automate all tests
- d. Data sets used in testing are not stored, therefore tests are not always reproducible



Question 17: Answer

Which of the following is a **limitation** of **test automation**?

Computers can only do so much ...

You *cannot automate all* tests

CAPTCHA

Completely Automated Public Turing test to tell Computers and Humans Apart

If you **could** automate it → CAPTCHA **poorly** implemented

Environment- / Production-dependant scenarios

E.g. payment gateway **timeouts** → Depend on throughput capability of network

Human factors → Gestures, reactions, thought processes



Question 17

Which of the following is a **limitation** of **test automation**?

- a. Tests can be very simple
- b. Tests need to be complex in order to be considered for automation
- c. One cannot automate all tests**
- d. Data sets used in testing are not stored, therefore tests are not always reproducible



Question 18

Pair the following **approaches** to **automated testing** with their corresponding **description**:

Capture and Replay	The test inputs are extracted or generated with scripts. To automate testing, we reuse one main script together with this data to implement a number of tests.
Data-driven approach	The automated test scripts are built by putting together reusable smaller scripts, name keywords.
Keyword-driven approach	Tools are used to capture interactions with the system under test (SUT) while performing the sequence of actions as defined by a test procedure.

Question 18: Answer

Pair the following **approaches** to **automated testing** with their corresponding **description**:

Capture and Replay	The test inputs are extracted or generated with scripts . To automate testing, we reuse one main script together with this data to implement a number of tests.
Data-driven approach	The automated test scripts are built by putting together reusable smaller scripts , name keywords .
Keyword-driven approach	Tools are used to capture interactions with the system under test (SUT) while performing the sequence of actions as defined by a test procedure .

Question 19

Which of the following **factors** must be **considered** when **transitioning** from **manual** to **automated** testing?

1. Frequency of use of the tested feature
2. The upcoming release date
3. How complex it is to automate the test
4. The current cyclomatic complexity of the code

Question 19: Answer

Which of the following **factors** must be **considered** when **transitioning** from **manual** to **automated** testing?

Frequency

Automation still takes **time**

If the tested **feature** is **rarely** used, **automating** could be *more time-consuming*

Opt to automate **repetitive** tests

Complexity

Automation requires **skill**

Unskilled testers may **slow** down the **testing process** if required to automate

Assess the skill level of potential testers

A decorative horizontal bar at the bottom of the slide consisting of a series of overlapping right-pointing chevrons. The chevrons are light gray, with the final one on the right being a darker shade and ending in a small gray circle.

Question 19: Answer

Which of the following **factors** must be **considered** when **transitioning** from **manual** to **automated** testing?

1. **Frequency of use of the tested feature (YES)**
2. The upcoming release date (**NO**)
3. **How complex it is to automate the test (YES)**
4. The current cyclomatic complexity of the code (**NO**)

Question 20

A test **manager** does **not need** to take into account **re-educating** the team when **preparing** to go from **manual** to **automated** testing

- a. True
- b. False



Question 20: Answer

There is **no need** to **assess re-education** of the team when **preparing** to go from **manual** to **automated** testing

Typical tasks of a test **manager**

Responsible for **project management** of the test effort

Directs, controls, administers, plans, regulates the test effort and objects

Decide **what** should be **automated**, to what **degree**, and **how**

Introduce suitable **metrics** for progress **monitoring** and **quality** assessment

Make **decisions** about the **implementation** of the test **environment**

Select tools to support testing

Organise any **training** (re-education) and mentoring for **testers**



Question 20: Answer

A test **manager** does **not need** to take into account **re-educating** the team when **preparing** to go from **manual** to **automated** testing

- a. True
- b. False**



Part II: Exercises and Open-ended questions

Exercise 1: Test Automation Tools

Browse the internet to find an **example** of a **tool** used for **test automation**.

Explain briefly how the tool **works**.



Exercise 1: Test Automation Tools

Example: **Selenium IDE**

Integrated Development Environment for testing

Record, **Edit**, and **Debug** tests

Firefox extension

Features

Record and **playback** of test **scripts**

Intelligent **field selection**

Walkthrough of test runs

Save **tests** as HTML, Ruby scripts, other **formats**



Exercise 1: Test Automation Tools

Example: Selenium IDE

Presentation at start-up

Four important sections

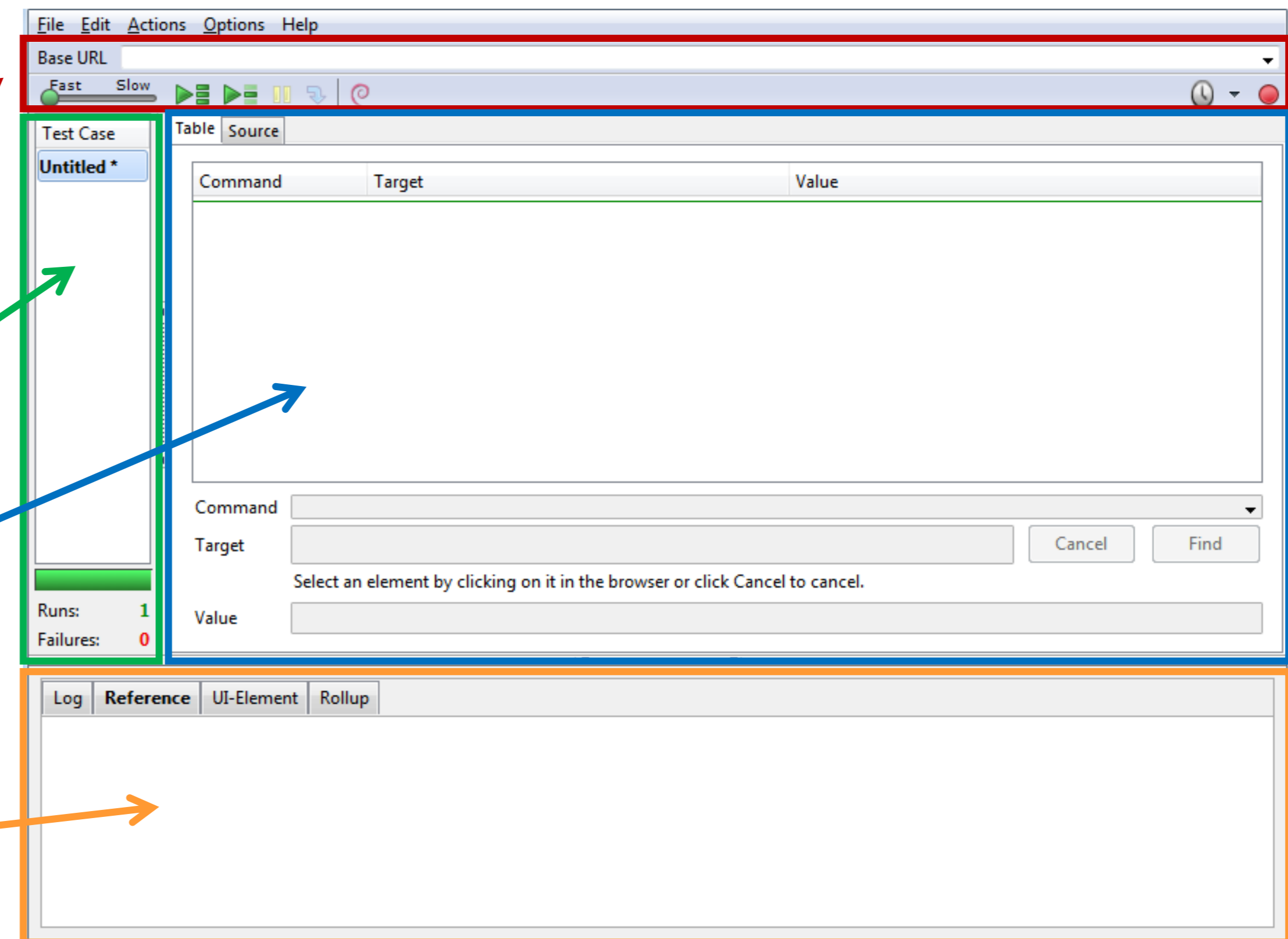
Components

1. Test control

2. Test suite tool

3. Test editor

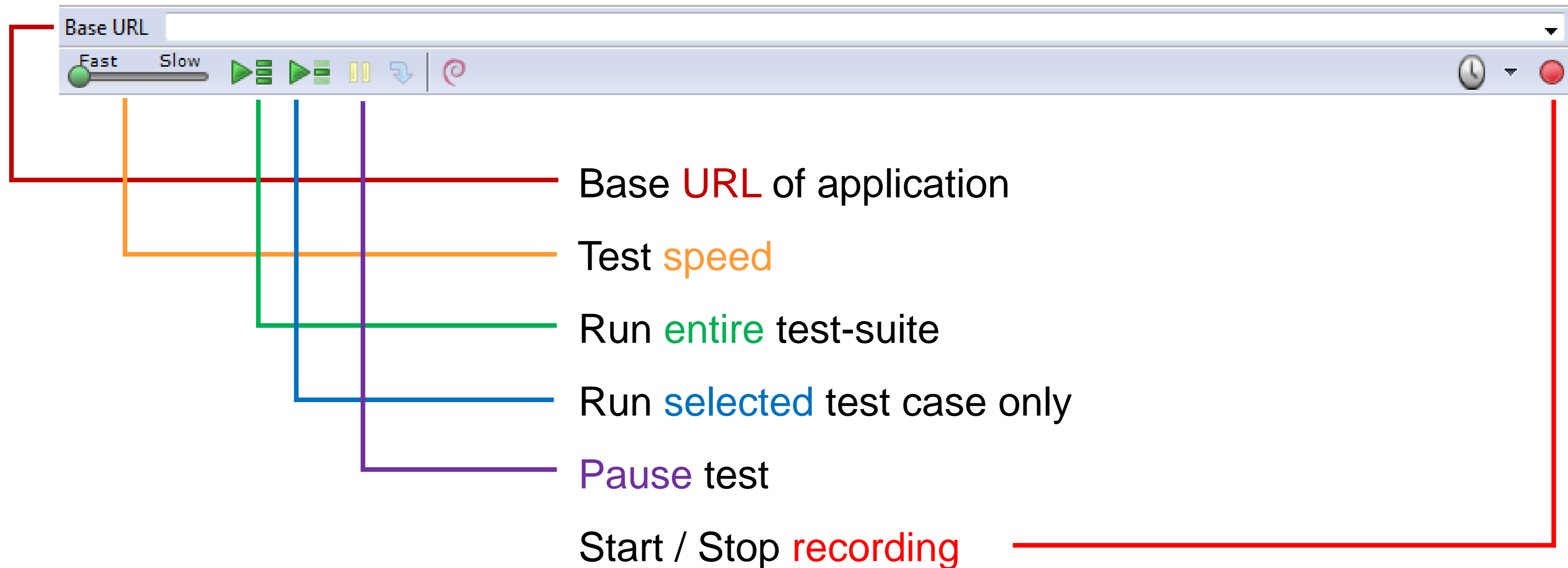
4. Tool panel



Exercise 1: Test Automation Tools

Example: Selenium IDE

Test control



Exercise 1: Test Automation Tools

Example: Selenium IDE

Test suite tool

Shows **all tests** in a test suite

List of all test cases

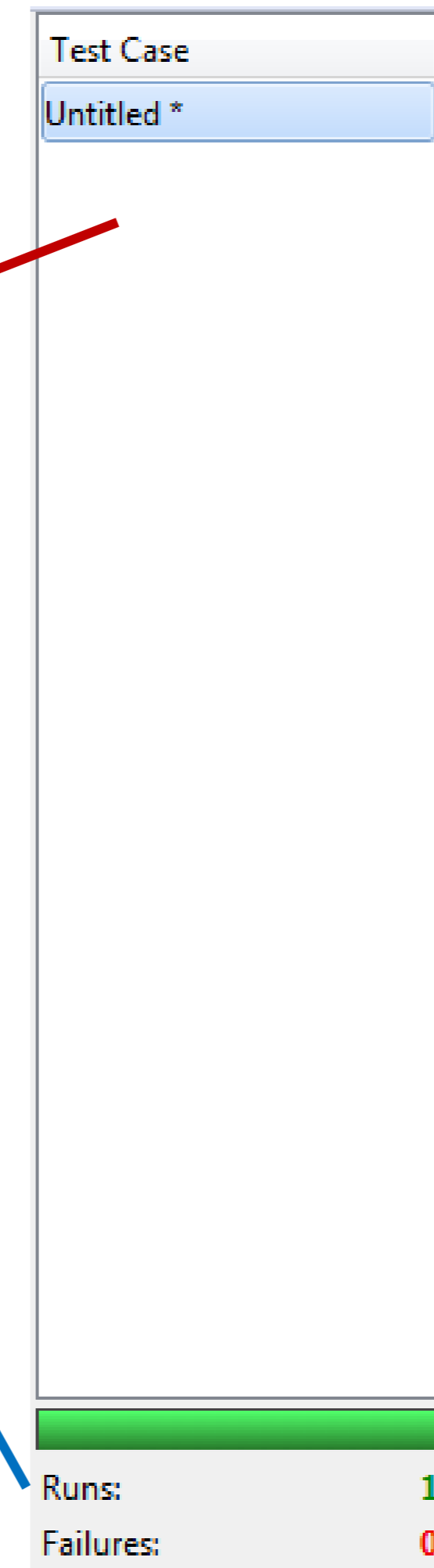
Can be given unique names

Shows **results** of running the tests

Number passed / failed

Green = pass

Red = fail



Exercise 1: Test Automation Tools

Example: Selenium IDE

Test editor

The test **steps**

Command of current step

Locator argument

Find button

Highlights target of locator on page

Value argument

The screenshot shows the Selenium IDE interface. At the top, there are two tabs: 'Table' and 'Source'. Below the tabs is a table with three columns: 'Command', 'Target', and 'Value'. The table is currently empty. Below the table, there are three input fields: 'Command', 'Target', and 'Value'. To the right of the 'Target' field are two buttons: 'Cancel' and 'Find'. Below the input fields, there is a text prompt: 'Select an element by clicking on it in the browser or click Cancel to cancel.'

Command	Target	Value
---------	--------	-------

Command

Target

Value

Select an element by clicking on it in the browser or click Cancel to cancel.

Exercise 1: Test Automation Tools

Example: Selenium IDE

Test panel

Execution log of current tests

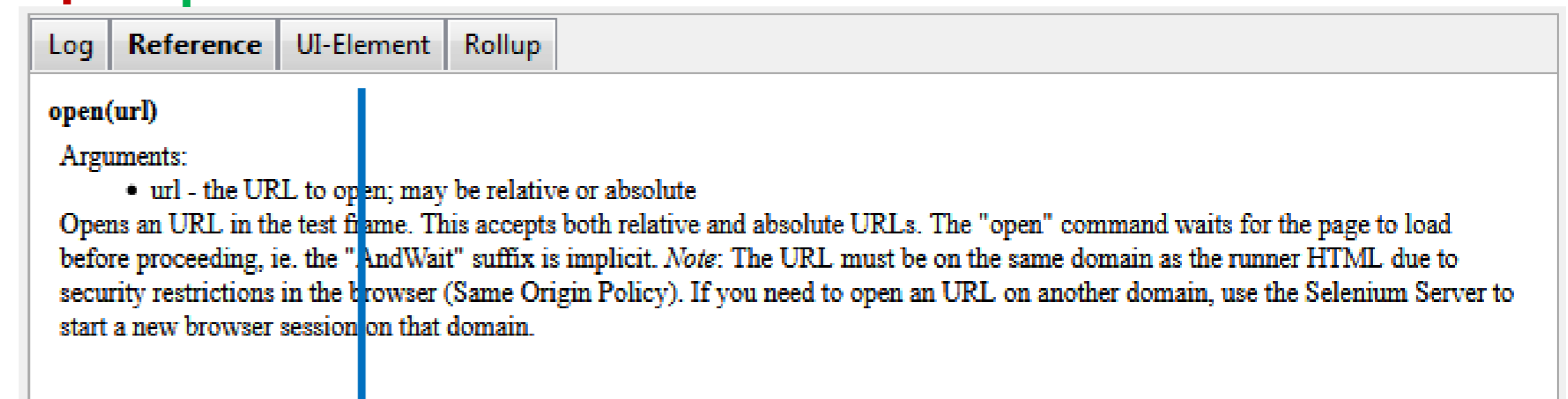
Displays errors

Reference

Documentation of command

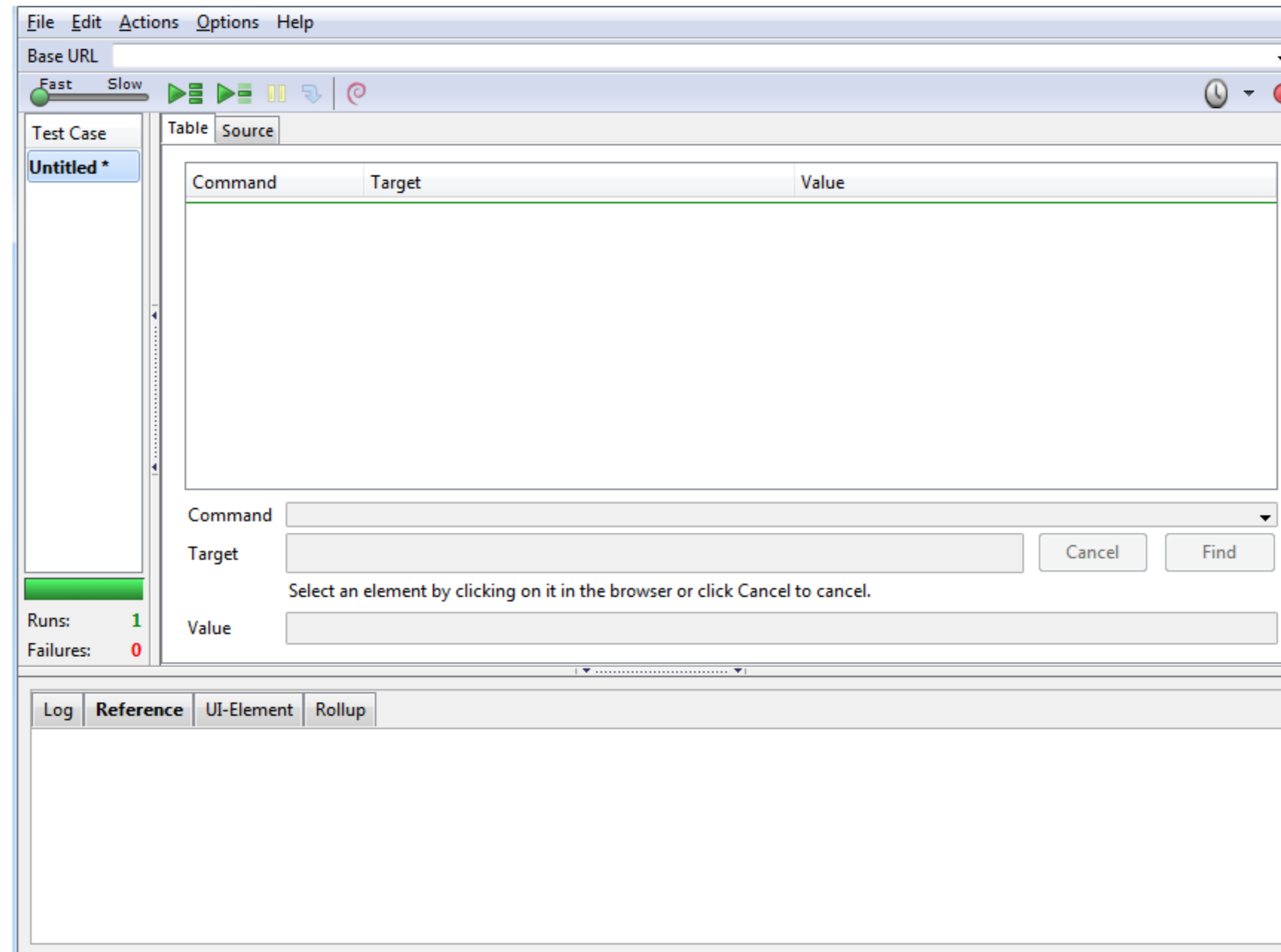
UI-element

Displays UI-element in use



Exercise 1: Test Automation Tools

Example: **Selenium IDE** → All parts combined



Exercise 1: Selenium IDE

Example: Simple Login Page

We can now use Selenium for test automation

Have created a simple login page for this purpose

Location: <http://inf3121-login-example.bitballoon.com/>

Simple Login Page

Username : Password :

How to use: Please provide a username and password.



Exercise 1: Selenium IDE

Example: Simple Login Page

How can we test the **test login** functionality?

Write down the login **procedure**

1. Go to **site**
2. Type in **username**
3. Type in **password**
4. Click "**Login**" button

We have been given a **list** of valid **usernames** and **passwords**

>> Know which to accept / reject

Simple Login Page

Username : Password :

How to use: Please provide a username and password.

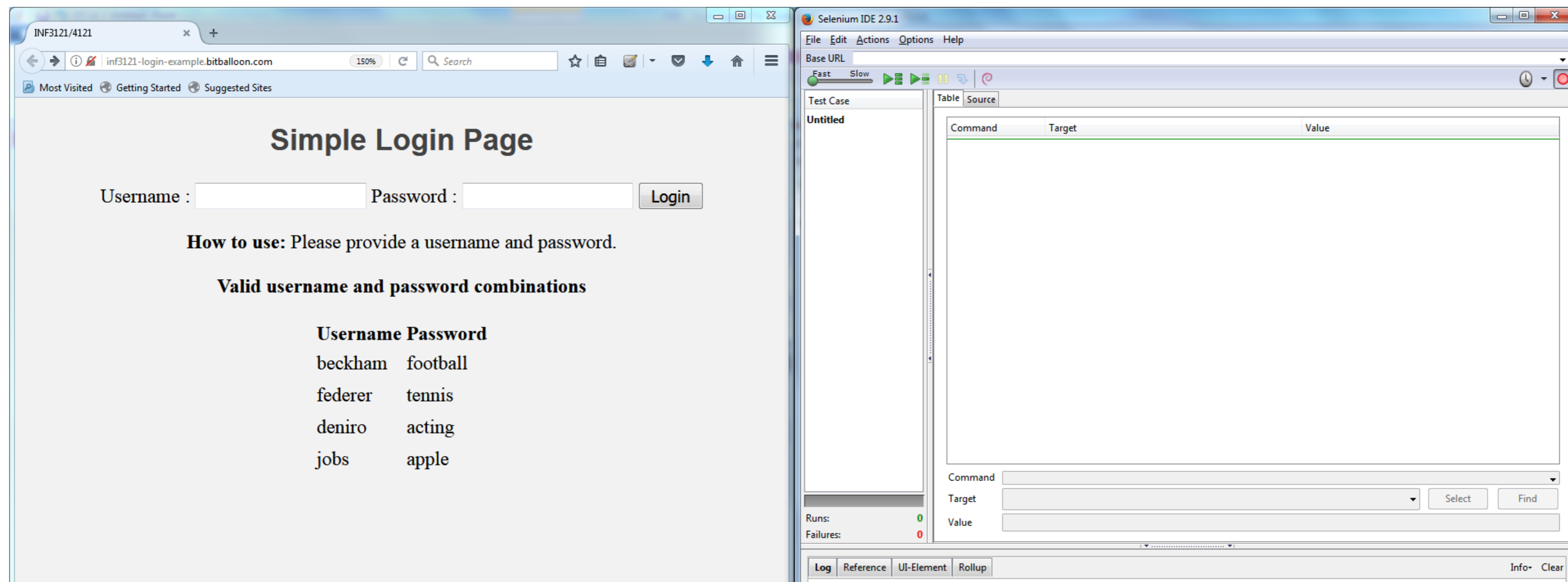
Username	Password
beckham	football
federer	tennis
deniro	acting
jobs	apple

Exercise 1: Selenium IDE

Example: Simple Login Page

1. Go to the login site and open Selenium IDE

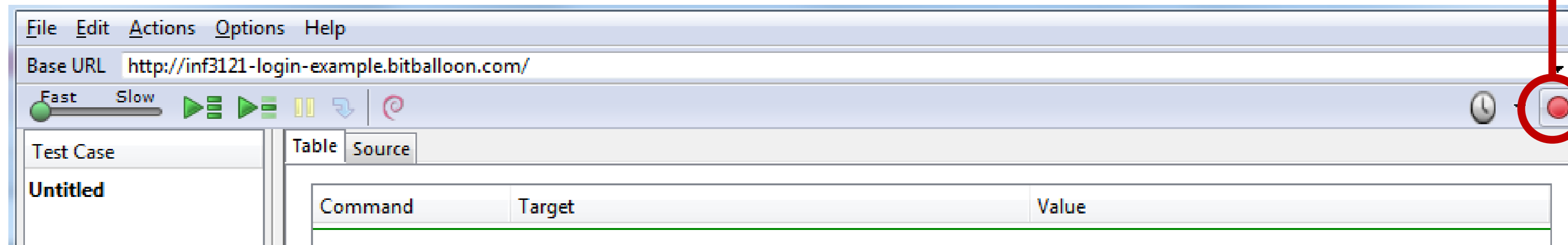
Tip: Have the windows side by side



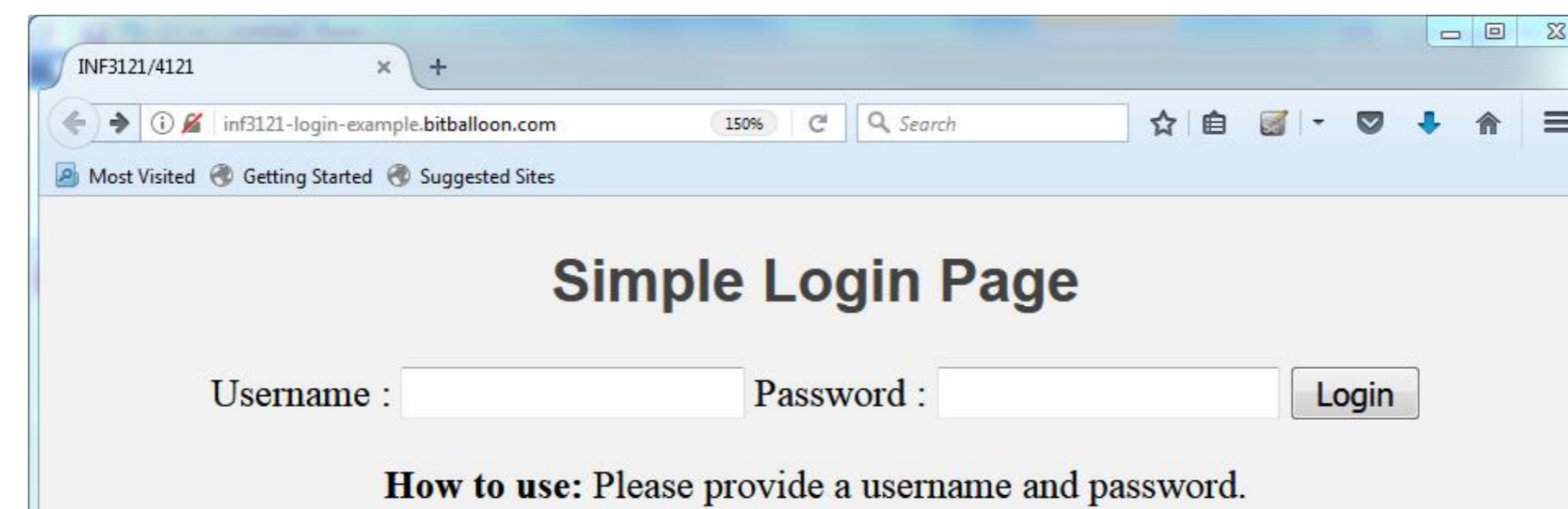
Exercise 1: Selenium IDE

Example: Simple Login Page

2. In Selenium: Click on the **record** button



3. Switch to the **login** site



Exercise 1: Selenium IDE

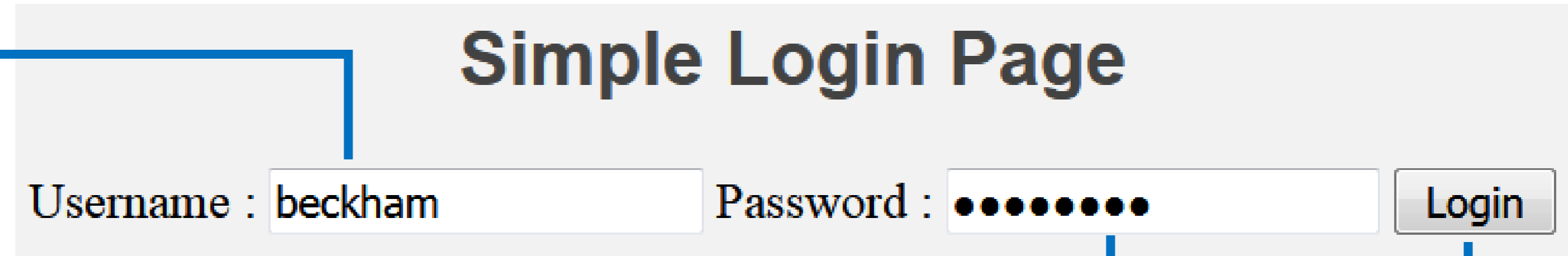
Example: Simple Login Page

4. Follow the login procedure for a valid user

i. Username

ii. Password

iii. Click "Login"



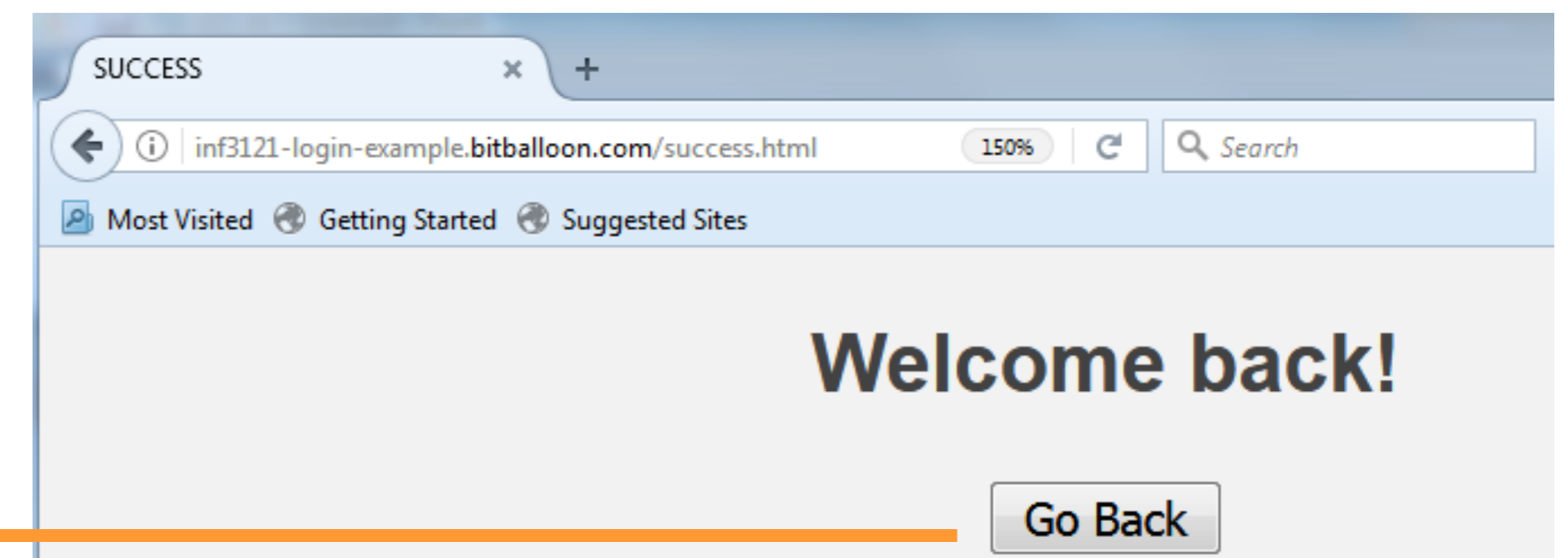
The screenshot shows a web form titled "Simple Login Page". It contains two input fields: "Username : beckham" and "Password : ●●●●●●". A "Login" button is located to the right of the password field. Blue lines connect the text labels "i. Username", "ii. Password", and "iii. Click 'Login'" to their respective elements in the form.

5. Once login is approved

You are directed to the page 'success.html'

Page title can later be used to verify access

6. Click on the "Go Back" button



Exercise 1: Selenium IDE

Example: Simple Login Page

7. In Selenium: **Stop** recording by clicking the **record** button
8. You now have an **automated test** for logging in

The tool **recorded** each **step** of the **procedure**

The tool **captures** and stores **data values**

The screenshot shows the Selenium IDE command table with the following data:

Command	Target	Value
open	/	
type	id=username	beckham
type	id=password	football
clickAndWait	id=submit	
clickAndWait	css=button	

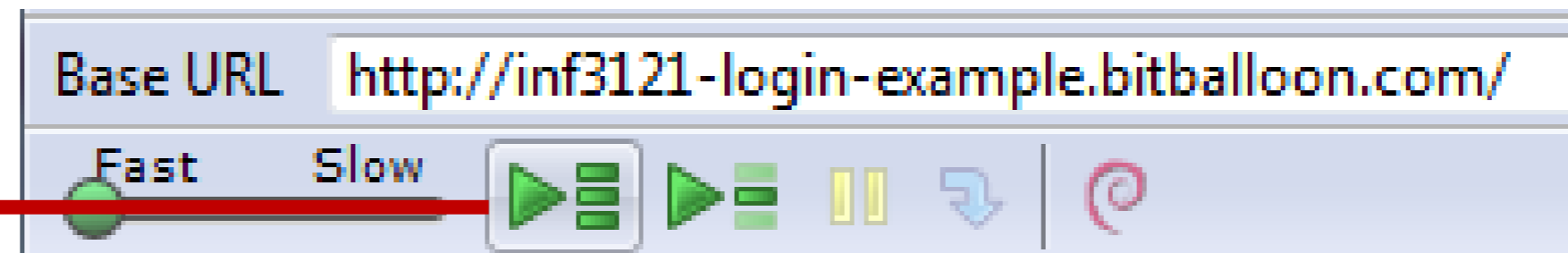
Annotations in the image include:

- A blue line labeled "Go to site" pointing to the "open" command.
- A blue line labeled "Username, password" pointing to the two "type" commands.
- A blue line labeled "Buttons: Login / Back" pointing to the two "clickAndWait" commands.
- A green line labeled "beckham" pointing to the value of the first "type" command.
- A green line labeled "football" pointing to the value of the second "type" command.

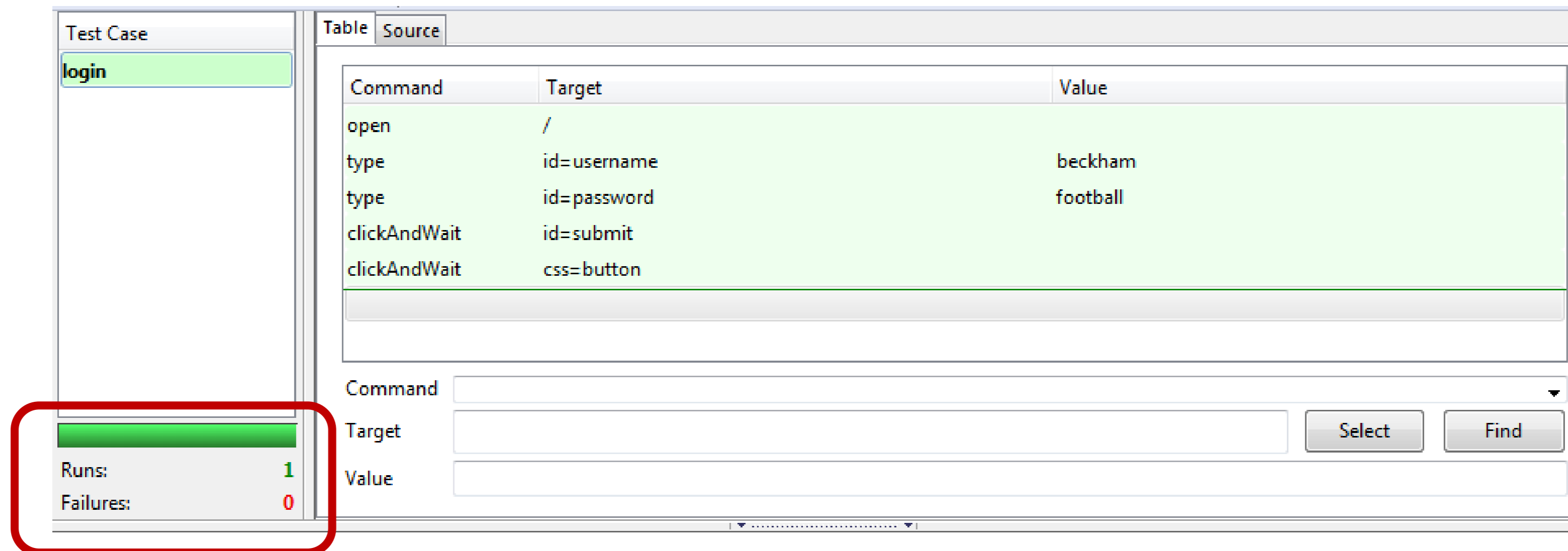
Exercise 1: Selenium IDE

Example: Simple Login Page

9. In Selenium: **Click** to play entire test suite



10. **Wait** for the test to **run**, and **verify** that it runs **without failures**



A screenshot of the Selenium IDE test case editor. The 'Test Case' panel on the left shows a test case named 'login'. The 'Table' panel on the right displays the following commands:

Command	Target	Value
open	/	
type	id=username	beckham
type	id=password	football
clickAndWait	id=submit	
clickAndWait	css=button	

Below the table, there are input fields for 'Command', 'Target', and 'Value', along with 'Select' and 'Find' buttons. At the bottom left, a summary box shows 'Runs: 1' and 'Failures: 0', which is highlighted with a red box.

Exercise 1: Selenium IDE

Summary

We have now **created** a **simple automated test** using Selenium IDE

Testing login procedure for valid username and password combination

Selenium offers a **variety** of additional **features**

Explore Selenium to see if you can:

1. Write / record the remaining tests for **valid** users
2. Write / record an automated test for an **invalid** user
3. Write a Selenium test that **logs into** your **Facebook** account

Exercise 2: Benefits and Limitations

Discuss the **advantages** and **limitations** of **automated testing**.



Exercise 2: Answer

Benefits of automated testing

More tests are run

Test that cannot be done manually are enabled

Tests can be more complex

Tests run faster

Tests are less subject to operator error

More effective and efficient use of testers

Improved system reliability



Exercise 2: Answer

Limitations of automated testing

Cannot automate all manual tests

Automation can only check machine-interpretable results

Automation can only check results that can be predicted / verified

Additional resources

- Requires a higher skill and proficiency level from testers

- Requires purchase and implementation of automation tools

Do not forget(!): Automated tests are code / scripts

- Grows the codebase and requires maintenance / support



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