INF3190 – Application Layer DNS, Web, Mail

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Application layer in the TCP/IP stack

Introduction



What is it?

Internet view

everything above the socket interface is application layer function

=> all functions of OSI layers 5 and 6 are Internet application layer

We still need (many of) those OSI functions

- long-term session maintenance, reconnections, session migration
- protocol translation
- today's Internet world has protocols for this (official standards (de jure) and de facto)
 - SMTP + (POP3 or IMAP)
 - HTTP, SHTTP, QUIC
 - (RTSP or SIP) + RTP/RTCP
 - MPEG DASH, Apple HLS, Microsoft Smooth Streaming
 - DCE / CORBA

Client-Server

- Traditional communication model, easily comprehensible abstraction
 - Clients request service (initiate connection)
 - Servers provide service (answer requests)
- Examples: Web Client/Server, Mail Client/Server, FTP Client/Server





Peer-to-Peer

Recognized application-layer paradigm since 2000s

First clearly visible application: Napster

- file sharing (mostly for music)
- ruled illegal
- followed by others: Gnutella, Kazaa, BitTorrent, Freenet
- later picked up by research: CAN, Chord, Tapestry, Kademlia, Pastry
- idea: avoid control and/or censorship

Famous services

- video streaming: PPTV, P2PTV
- distributed computing: SETI@home



Old tech. that is like P2P but not recognized:

- Telephony
- Usenet news
- IP Routing

Actually, P2P = original Internet model

- all nodes are equal
- all nodes can address each other
- ownership is distributed



The presentation problem

Q: Does perfect memory-to-memory copy solve "the communication problem"?

<u>A:</u> Not always!

<pre>struct Test { char code; int x; }</pre>	test.code test.x	00600000 00000000 00000011 00000001	test.code test.x	00600000 00010000 0011	
Test test;	host 2 format		h e.c	host 2 format e.g. ARM Linux	
<pre>test.x = 273; test.code='a'</pre>	not packed little endian		packed big endian		

Problem: Different data format, storage conventions

Solving the presentation problem

- 1. Translate local-host format to host-independent format
- 2. Transmit data in host-independent format
- 3. Translate host-independent format to remote-host format

Old Style

- cross-platform standardized binary encoding of data structures
 - OSI host-independent format: "Abstract Syntax Notation One" (ASN.1) defines "Basic Encoding Rules" (BER)
 - XDR: "external data representation", belonged to NFS

Current Style

- encoding everything as text
 - XML: "extensible markup language"
 - REST: "representational state transfer"

- compensate for platform differences
- assume single data interpretation
- space-saving
- convey data in platform-independent manner
- local styling and interpretation
- readable and debuggable





Solving the presentation problem

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OSI host-independent format: "Abstract Syntax Notation One" (ASN.1) defines "Basic Encoding Rules" (BER)

Application layer in the TCP/IP stack

DNS Domain Name System



How to connect to a remote computer?

Connect to <hostname,port>

- e.g. telnet 127.0.0.1 23 talking to my own machine obviously: used all the time, esp. since DHCP screws up your other addresses
- Or wget http://173.194.39.31:80/ talking to one of Google's machines possible to remember
- Or ssh 9.228.93.3 trying to talk to a desktop that had this address in 1995 impossible to remember unless you've typed it 100 times a day
- If you want short names, write them into /etc/hosts
- originally globally maintained by SRI, changes re-distributed by email and ftp (no more, ancient history)



How to connect to a remote computer?

Use "reasonable" names

- e.g.
 ssh login.ifi.uio.no
 wget www.google.com
- not only easier to remember
- reflects also organisation structures
- although the hierarchical structure may not fulfill all purposes
- somewhat related to physical network structure, at least locally

Domain Name System (DNS)



DNS at a High-Level

Domain Name System

Hierarchical namespace As opposed to original, flat namespace e.g. .com \rightarrow google.com \rightarrow mail.google.com

Distributed database

Simple client/server architecture

- UDP or TCP port 53
- servers must use TCP nowadays
- clients using TCP are mostly rejected
 - reduces server load
 - is a security problem



Hierarchical Administration



Server Hierarchy

Functions of each DNS server

- Authority over a portion of the hierarchy
 - No need to store all DNS names
- Store all the records for hosts/domains in its zone
 - Must be replicated for robustness (at least 2 servers)
- Know the addresses of the root servers
 - Resolve queries for unknown names

Root servers know about all TLDs

Root Name Servers

Responsible for the Root Zone File

Lists the TLDs and who controls them

com.	172800 IN	NS
com.	172800 IN	NS
com.	172800 IN	NS

- a.gtld-servers.net.
- b.gtld-servers.net.
- c.gtld-servers.net.

Administered by ICANN

- 13 root servers, labeled $A \rightarrow M$
- 6 are anycasted, i.e. they are globally replicated

Contacted when names cannot be resolved

- In practice, most systems cache this information
- DDoS attacks designed to reach root
- **infrastructure bugs** (e.g. old Telenor modems converted IPv6 lookup into broken IPv4 lookup)



ICANN

Map of the Root Servers



from: http://www.icann.org/en/news/correspondence/roberts-testimony-14febO1-en.htm



Map of the Roots



from https://labs.ripe.net/Members/kistel/dns-measurements-with-ripe-atlas-data



Recursive DNS Query

Classical approach

- Must keep state for every request in a server until answered
- Allows every node along the path to cache results
- Concentrates the data flow at the central servers

get www.google.com

 Keeps a lot of state on central servers





Iterated DNS Query

Newer approach

- **Redirects request**
- Keep state only at local server (or some servers) until answered
- Allows few nodes to cache results
- Halves number of requests at central servers
- Avoids state on central servers entirely





Caching vs. Freshness

- Caching reduces DNS resolution latency
- Caching reduces server load
- Caching delays updates



DNS as Indirection Service

- DNS gives us very powerful capabilities

 Not only easier for humans to reference machines!
- Changing the IPs of machines becomes trivial
 - e.g. you want to move your web server to a new host
 - Just change the DNS record!
 - Dynamic DNS
 - Zoned DNS



Aliasing and Load Balancing

One machine can have many aliases



One domain can map to multiple machines



Content Delivery Networks

DNS allows zoning

e.g. Netflix (and Google) addresses depend on the origin of your connection geography, ISP, ...



addresses can also depend on server load minimal 5-minutes allows Netflix to direct people to other servers every 5 minutes

Content Delivery Networks

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"Small problem" with this technique

- modern to use external *resolvers*
- e.g. ALL Chrome DNS lookups seem to originate from 8.8.8.8 (an address owned by Google)

Consequences

- user stays more anonymous
- Netflix and others make wrong decisions



addresses can also depend on server load minimal 5-minutes allows Netflix to direct people to other servers every 5 minutes

University of Oslo

add-ons

- is DNS essential: not really
- where are the root servers located map!
- resolver: internal and external
- DNS prefetcher
- DNS resolve latency
- alternatives to DNS P2P
- you get to the best YouTube server because the DNS resolver that you talk to is closest to you
 - this is no longer true when you use an external resolver, such as Chrome's built-in connection to an external resolver
 - benefit: anonymity
 - problem: e.g. Akamai load balancing



Application layer in the TCP/IP stack

HTTP Hypertext Transfer Protocol



The Web: the HTTP protocol

HTTP: hypertext transfer protocol

- Web's application layer protocol
- client/server model
 - *client:* browser that requests, receives, "displays" Web objects
 - *server:* Web server sends objects in response to requests
- Three major versions
- HTTP/1.0 (1990)
- HTTP/1.1 (1999)
- HTTP/2 (2015)



The HTTP protocol

HTTP: TCP transport service:

- client initiates TCP connection (creates socket) to server, port 80
- server accepts TCP connection from client
- HTTP messages (application-layer protocol messages) exchanged between browser (HTTP client) and Web server (HTTP server)
- TCP connection closed

HTTP is "stateless"

 server maintains no information about past client requests

- Protocols that maintain "state" are complex!
- past history (state) must be maintained
- if server/client crashes, their views of "state" may be inconsistent, must be reconciled

HTTP example

Suppose user enters URL www.mn.uio.no/ifi/index.html

1a. HTTP client initiates TCP connection to HTTP server (process) at www.mn.uio.no. **1b.** HTTP server at host Port 80 is default for HTTP www.mn.uio.no waiting for TCP server. connection at port 80. "accepts" connection, notifying client 2. HTTP client sends HTTP request *message* (containing URL) into TCP connection socket **3.** HTTP server receives request message, forms response message containing requested object (ifi/index.html), sends message into socket time (now let's say index.html contains text, references to 10 JPEG images)

HTTP example (cont.)

5. HTTP client receives response message containing HTML file, displays HTML. Parsing HTML file, finds 10 referenced JPEG objects



Non-persistent, persistent connections

Non-persistent

- HTTP/1.0: server parses request, responds, closes TCP connection
- 2 RTTs to fetch object
 - TCP connection
 - object request/transfer
- each transfer suffers from TCP's initially slow sending rate
- many browsers open multiple parallel connections

Persistent

- default for HTTP/1.1
- on same TCP connection: server, parses request, responds, parses new request,..
- client sends requests for all referenced objects as soon as it receives base HTML
- fewer RTTs, less slow start

Persistent with pipelining

- request multiple objects in one go (even fewer RTTs)
- answers arrive one after each other in order of requests

HTTP/1.x message format: request

- two types of HTTP messages: request, response
- HTTP request message:
 - ASCII (human-readable format)





HTTP/1.x message format: response



HTTP/1.x response status code examples

200 OK

- request succeeded, requested object later in this message

301 Moved Permanently

 requested object moved, new location specified later in this message (Location:)

400 Bad Request

request message not understood by server

404 Not Found

requested document not found on this server

505 HTTP Version Not Supported

Trying out HTTP/1.x (client side) for yourself

1. Telnet to your favorite Web server:

telnet www.aftenposten.no 80 (d Ar	Opens TCP connection to port 80 (default HTTP server port) at www.aftenposten.no. Anything typed in will be sent via this connection.		
2. Type in a GET request: GET / HTTP/1.1	By typ return this m GET r to the	oing this in (hit carriage once), you send ninimal (but complete) request for the root document HTTP server	
3. Quickly: type in the host header: Host: www.aftenposten.no		Servers can be multi-homed (multiple different web sites on physical server), and so the client must specify which host it wants. Else, a server would often return an error message.	

4. Hit carriage return twice and see the result

Cookies: keeping "state"

- server-generated #, serverremembered #, later used for:
 - authentication
 - remembering user preferences, previous choices
- server sends "cookie" to client in response msg
 Set-cookie: 1678453
- client presents cookie in later requests
 cookie: 1678453



Conditional GET: client-side caching

- Goal: don't send object if client has up-to-date cached version
- client: specify date of cached copy in http request
 If-modified-since: <date>
- server: response contains no object if cached copy is up-todate:

HTTP/1.0 304 Not Modified



Web Caches (proxy server)

Goal: satisfy client request without involving origin server

- user sets browser: Web accesses via web cache
- client sends all HTTP requests to web cache
 - object in web cache: web cache returns object
 - else web cache requests object from origin server, then returns object to client



Assumption: cache is closer to client (e.g. same network) => faster, less "long-distance" traffic

origin

Big changes in HTTP/2

- textual protocol \rightarrow binary protocol
- supports header compression
- ordered and blocking \rightarrow multiplexed
 - can therefore use one connection for parallelism
- client pull only -> client pull and server push



Changes in HTTP/2

textual protocol can be written manually can be read when intercepted easy to add (and ignore) proprietary extensions very talkative

binary protocol

saves space less data to write and parse exactly specified hard to extended

uncompressed header required in 1.0 avoidance eases transition to 1.1 compressed header adds a lookup table may save space info like: *cookies, referer, stream dependencies, weighting, priorities, client identification, ...*

Changes in HTTP/2

ordered and blocking speed-up by using several parallel TCP connections (1.x) speed-up by using pipelining (1.1) multiplexed send all requests at once server chooses order (e.g. send advertising inlays first) and can mix messages





app-layer flow control per subflow





Application layer in the TCP/IP stack

SMTP and MIME Simple mail transfer protocol Multipurpose Internet mail extensions



Electronic Mail

- Major components
 - "mail clients"

Message User Agents (MUAs)

- "mail servers"

Message Submission / Transfer / Delivery Agents (MSA, MTA, MDA)

 often realized as one component called Message Handling Service (MHS)

MUA

- a.k.a. "mail reader"
- composing, editing, reading mail messages
- outgoing, incoming messages stored on server

Electronic Mail: mail servers

Mail Servers

- *mailbox* contains incoming messages (yet to be read) for user
- message queue of outgoing (to be sent) mail messages

Simple Mail Transfer Protocol (SMTP)

- between mail servers to send email messages
- client: sending mail server
- server: receiving mail server



Electronic Mail: SMTP

- uses TCP to reliably transfer email message from client to server, port 25
- direct transfer: sending server to receiving server
- three phases of transfer
 - handshaking (greeting)
 - transfer of messages
 - closure
- command/response interaction
 - commands: ASCII text
 - response: status code and phrase
- messages must be in 7-bit ASCII



Sample SMTP interaction

S: 220 hamburger.edu C: HELO crepes.fr S: 250 Hello crepes.fr, pleased to meet you C: MAIL FROM: <alice@crepes.fr> S: 250 alice@crepes.fr... Sender ok C: RCPT TO: <bob@hamburger.edu> S: 250 bob@hamburger.edu ... Recipient ok C: DATA S: 354 Enter mail, end with "." on a line by itself C: Do you like ketchup? C: How about pickles? C: . S: 250 Message accepted for delivery C: OUIT S: 221 hamburger.edu closing connection

Handmade SMTP

telnet servername 25

see 220 reply from server enter HELO, MAIL FROM, RCPT TO, DATA, QUIT commands above lets you send email without using email client (reader)



SMTP: final words

SMTP uses persistent connections

SMTP requires message (header & body) to be in 7-bit ASCII

Certain character strings not permitted in msg (e.g., CRLF.CRLF). Thus msg has to be encoded (usually into either base-64 or quoted printable)

SMTP server uses CRLF.CRLF to determine end of message (no length header)

Comparison with HTTP/1.x:

- HTTP: pull
- STMP: push
 - until final server!
 - until recently: reading mails on final server itself using NFS
- both have ASCII command/ response interaction, status codes
- HTTP
 - each object encapsulated in its own response msg
- SMTP
 - originally the same
 - now: multiple objects sent in multipart msg

Mail message format



Message format: multimedia extensions

MIME: multipurpose Internet mail extension

additional lines in msg header declare MIME content type



Content-type: text/ascii but 7-bit ASCII text is still the default

MIME types

Content-Type: type/subtype; parameters

Text

 example subtypes: plain, html

Image

example subtypes: jpeg, gif

Audio

 example subtypes: basic (8-bit mu-law encoded),
 32kadpcm (32 kbps coding)

Video

 example subtypes: mpeg, quicktime

Application

- other data that must be processed by reader before "viewable"
- example subtypes: msword, octet-stream



Multipart Type

From: alice@crepes.fr
To: bob@hamburger.edu
Subject: Picture of yummy crepe.
MIME-Version: 1.0
Content-Type: multipart/mixed; boundary=98766789

--98766789 Content-Transfer-Encoding: quoted-printable Content-Type: text/plain

Dear Bob, Please find a picture of a crepe. --98766789 Content-Transfer-Encoding: base64 Content-Type: image/jpeg

base64 encoded database64 encoded data --98766789--



Mail access protocols



- SMTP: delivery/storage to receiver's server
- Mail access protocol: retrieval from server
 - POP: Post Office Protocol
 - authorization (agent <==> server) and download
 - IMAP: Internet Mail Access Protocol
 - more features (more complex)
 - manipulation of stored messages on server
 - HTTP: Hotmail, Yahoo! Mail, etc.

POP3 protocol

 authorization phase client commands: user: declare username 	S: +OK POP3 server ready C: user alice S: +OK C: pass hungry
 pass: password (plain text!) server responses 	<pre>S: +OK user successfully logged on C: list S: 1 498 S: 2 912</pre>
- +OK ERR transaction phase, client:	S: . C: retr 1 S: <message 1="" contents=""> S: .</message>
 list: list message numbers retr: retrieve message by number dele: delete quit 	<pre>C: dele 1 C: retr 2 S: <message 1="" contents=""> S: . C: dele 2 C: quit S: +OK POP3 server signing off</message></pre>

IMAP protocol example (from RFC3501)

C: <open connection=""></open>	92))
S: * OK IMAP4rev1 Service Ready	S: a003 OK FETCH completed
C: a001 login mrc secret	C: a004 fetch 12 body[header]
S: a001 OK LOGIN completed	S: * 12 FETCH (BODY[HEADER] {342}
C: a002 select inbox	S: Date: Wed, 17 Jul 1996 02:23:25 -0700 (PDT)
S: * 18 EXISTS	S: From: Terry Gray <gray@cac.washington.edu></gray@cac.washington.edu>
S: * FLAGS (\Answered \Flagged \Deleted \Seen \Draft)	S: Subject: IMAP4rev1 WG mtg summary and minutes
S: * 2 RECENT	S: To: imap@cac.washington.edu
S: * OK [UNSEEN 17] Message 17 is the first unseen message	S: cc: minutes@CNRI.Reston.VA.US, John Klensin
S: * OK [UIDVALIDITY 3857529045] UIDs valid	<klensin@mit.edu></klensin@mit.edu>
S: a002 OK [READ-WRITE] SELECT completed	S: Message-Id: <b27397-0100000@cac.washington.edu></b27397-0100000@cac.washington.edu>
C: a003 fetch 12 full	S: MIME-Version: 1.0
S: * 12 FETCH (FLAGS (\Seen) INTERNALDATE "17-Jul-1996	S: Content-Type: TEXT/PLAIN; CHARSET=US-ASCII
02:44:25 -0700"	S:
RFC822.SIZE 4286 ENVELOPE ("Wed, 17 Jul 1996 02:23:25	S:)
-0/00 (PDT)"	S: a004 OK FETCH completed
"IMAP4rev1 WG mtg summary and minutes"	C a005 store 12 +flags \deleted
(("Terry Gray" NIL "gray" "cac.washington.edu"))	S: * 12 FETCH (FLAGS (\Seen \Deleted))
(("Terry Gray" NIL "gray" "cac.washington.edu"))	S: a005 OK +FLAGS completed
(("Terry Gray" NIL "gray" "cac.washington.edu"))	C: a006 logout
((NIL NIL "imap" "cac.washington.edu"))	S: * BYE IMAP4rev1 server terminating connection
((NIL NIL "minutes" "CNRI.Reston.VA.US")	S: a006 OK LOGOUT completed
("John Klensin" NIL "KLENSIN" "MIT.EDU")) NIL NIL	
" <b27397-0100000@cac.washington.edu>")</b27397-0100000@cac.washington.edu>	
BODY ("TEXT" "PLAIN" ("CHARSET" "US-ASCII") NIL NIL "7BIT" 3028	

Summary

- First peek at structure of distributed applications
- Presentation Layer functions
- Domain Name Systems
 - with note on CDNs
- HTTP
- SMTP
 - and an example for POP3 and IMAP