

IT user competence

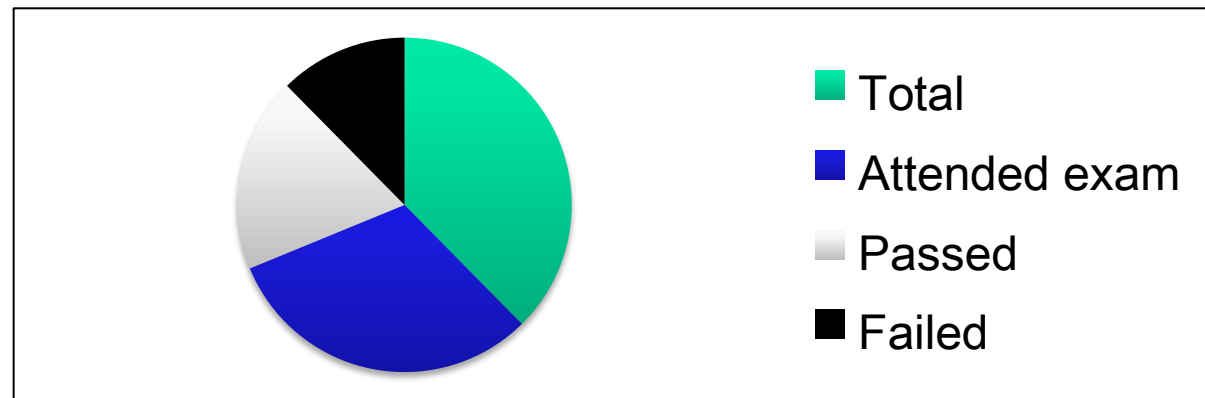
- Aim
 - Identify the three subject matter areas of competence for IT users for your Assignment 1
- Literature
 - Textbook chapter 4

Competence

- Knowledge
 - The ranges of one's understanding, or information
 - The sum of what has been established by science
 - The data in a Knowledge Management Database
 - ...
- Competence
 - Abilities related to work
 - and also to other activities
 - Also called capacity

Observed weaknesses in user competence

- Enter a blank line between all paragraphs in order to have some space in between them
- Having learnt about mechanisms for co-authoring
 - Do not see their relevance when sending drafts to each other with inconsistent updating
- Writing personal characteristics in e-mails and blogs
 - Not realizing that it might be used against you
- Producing pie charts like this one:



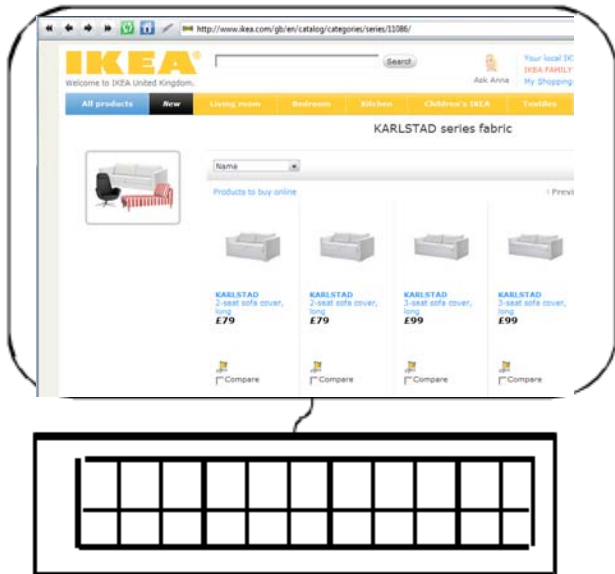
Areas of competence

- Technology
 - User interface, functionality
- Information
 - which represents the domain
- Tasks in a work practice
 - Tasks in a practice where the IT is going to be used

Information

KARLSTAD	KARLSTAD
Armchair	Three-seat sofa with long cover
£239	£339

Domain

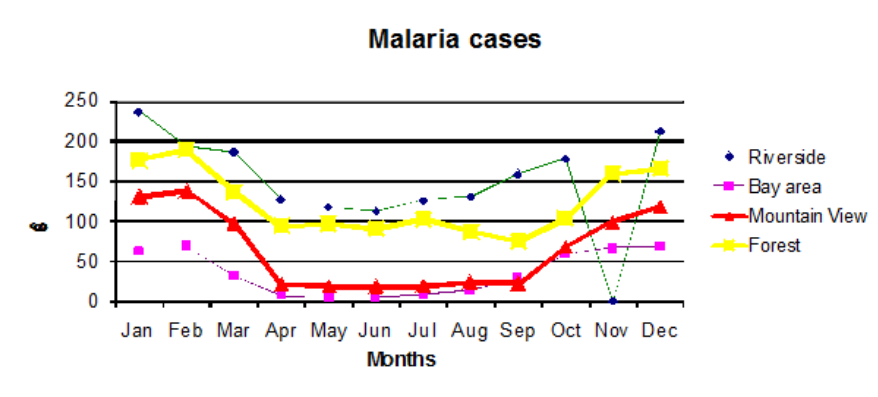


jellyflux.wordpress.com

Information technology

Tasks

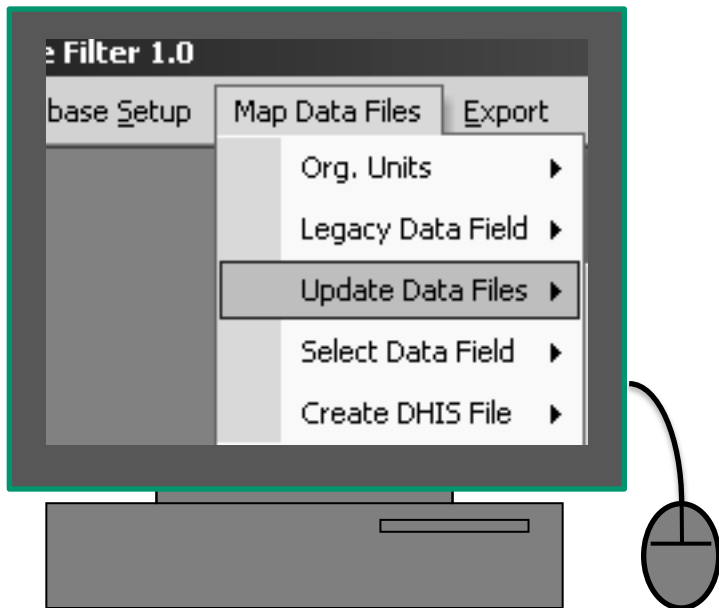
Information



Domain



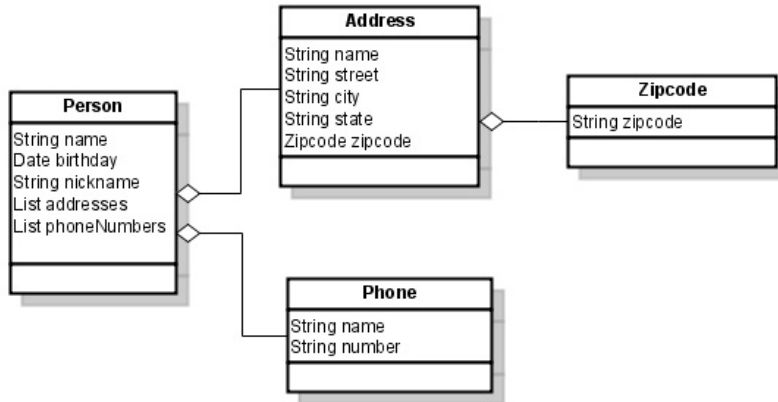
IT



Tasks



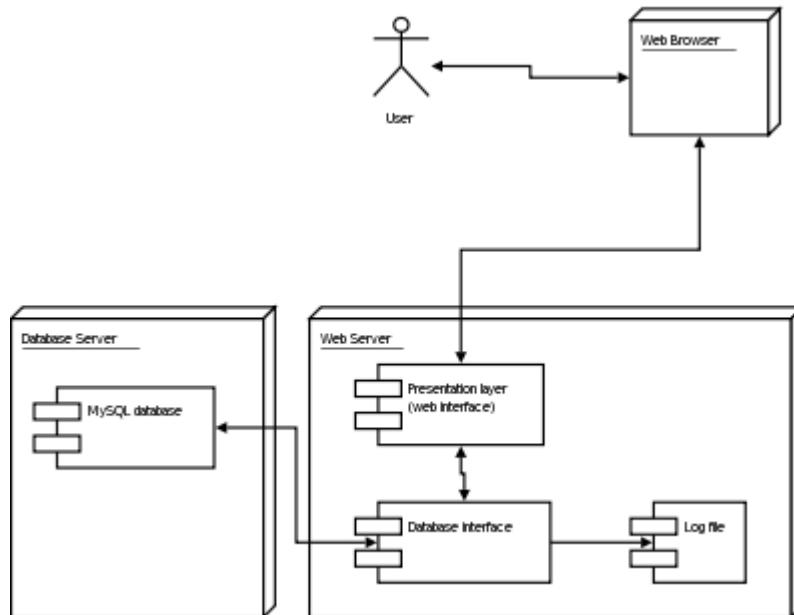
Information – Object diagram



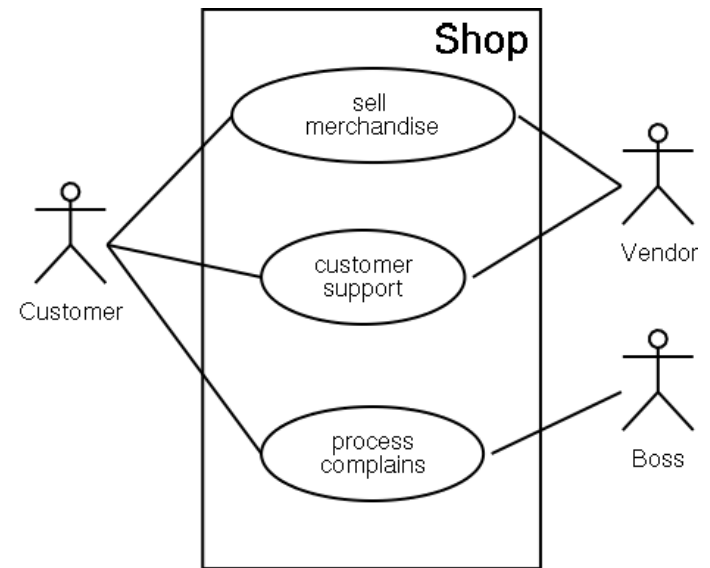
Domain



IT – Deployment diagram



Tasks – Use case



Contents

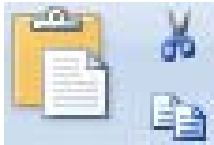
Information

It is raining cats and dogs these days. We hardly go out of the house.

Domain



IT



Tasks

Writing and editing



Format

Information

Top margin: 2.5cm

Left margin: 2.5cm

Font: Times Roman

Domain

It is raining cats and dogs these days. We hardly go out of the house.

IT



Tasks

Formating

