

# INF3510 Information Security

## University of Oslo

### Spring 2010

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## Lecture 7

# Identity and Access Management



Audun Jøsang

# Outline

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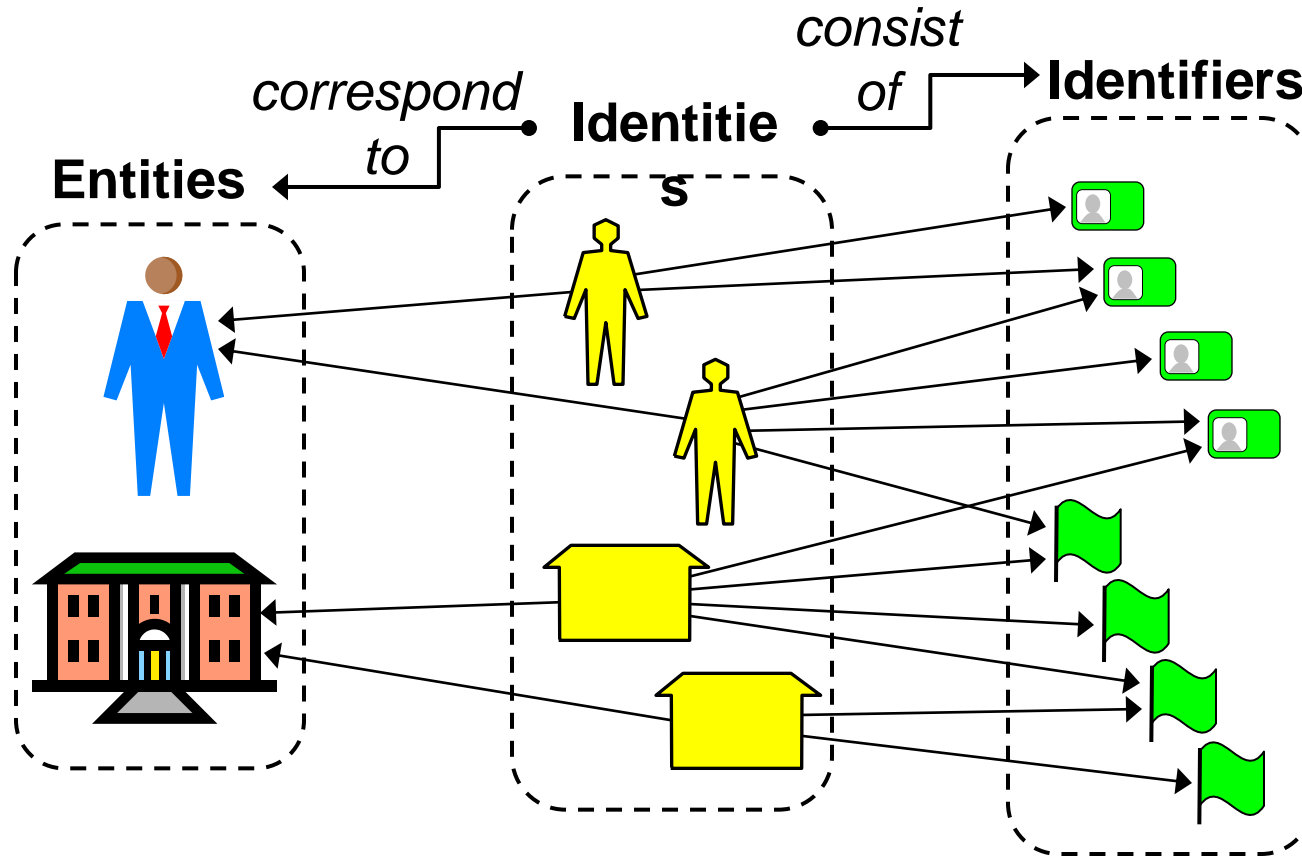
- Identity and access management concepts
- Identity management models
  - User identity management
  - Service provider identity management
- Federation implementations
- Authentication assurance

# Identity related concepts

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- Entity
  - A person, organisation, agent, system, etc.
- Identity
  - A set of characteristics of an entity in a specific domain
  - An entity may have multiple identities in the same domain
- Digital identity
  - Identity resulting from digital codification of characteristics in a way that is suitable for processing by computer systems
- Identifier
  - A characteristic or attribute that can be related to a specific entity
    - Can be unique or non-unique within a domain
  - Transient or permanent, self defined or by authority, suitable for interpretation by humans and/or computers, etc
  - Separation between identity and identifier is blurred in common language

# Relationship between Entities, Identities and Identifiers



# Identity & access management

## Identity

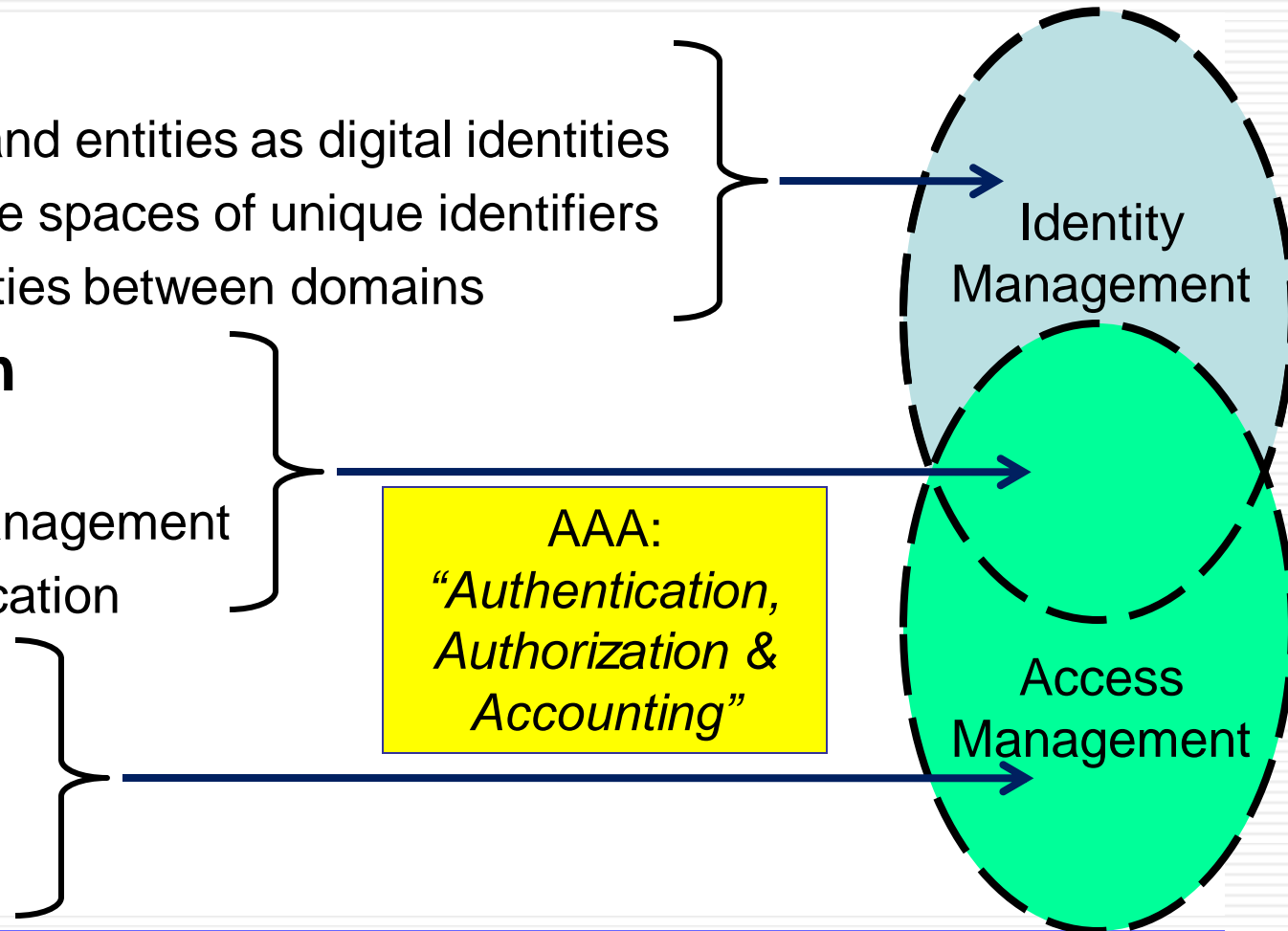
- Representing and entities as digital identities
- Managing name spaces of unique identifiers
- Mapping identities between domains

## Authentication

- Registration
- Credentials management
- Entity authentication

## Access

- Authorization
- Access control
- Accounting



# Access Control Phases

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Authorization



Policy definition  
by authority

Access rules  
specification

	Dev.	Prod.
John	✓	
Mary		✓

Policy encoding  
by custodian

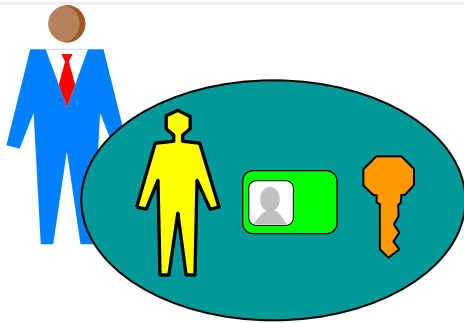
Grant/reject access  
requests



Policy enforcement  
by system

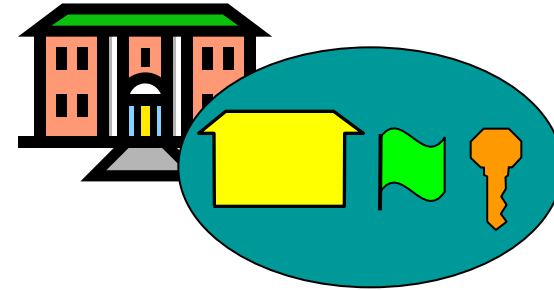
# Who's identity?

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## User's Ids and credentials

- Issued by: SPs & IdP
- Managed by users & SPs
- Application layer authentication
- Traditional identity management



## SP's Ids and credentials

- Issued by DNS registrars & CAs
- Managed by users & SPs
- Transport layer authentication
- Not traditionally part of identity management

# Four types of identity management

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(1) Mgmt of user IDs and credentials on SP side	(2) Mgmt of user IDs and credentials on user side
(3) Mgmt of SP IDs and credentials on SP side	(4) Mgmt of SP IDs and credentials on user side

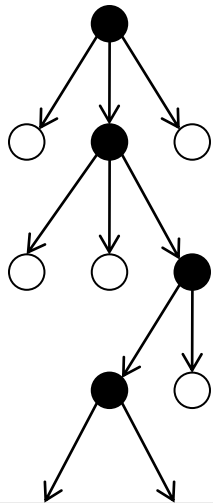
- Only type 1 is traditionally considered part of IAM
- Types 2,3,4 are equally important for security



# X.500 Directory and Protocol

- Hierarchical name space
- Inspired by the postal network
- Protocol for accessing and managing the directory

Directory  
Information Tree



RDN of entry	Distinguished name of entry
{null}	{null}
{Country=GB}	{Country=GB}
{Organisation=BT}	{{Country=GB} Organisation=BT}
{Organisational Unit=Sales, Location=London}	{{{Country=GB} Organisation=BT} Organisational Unit=Sales, Location=London}

# LDAP Directory and Protocol (Lightweight Directory Access Protocol)

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- Light version of X.500
- LDAP protocol is used to query the an LDAP directory to locate organizations, individuals, and other resources such as files and devices in a network, whether on the public Internet or on a corporate Intranet.
- LDAP allows you to look up identity attributes of entity, e.g. for authentication and AC purposes.
- Commercial products: e.g. MS Active Directory

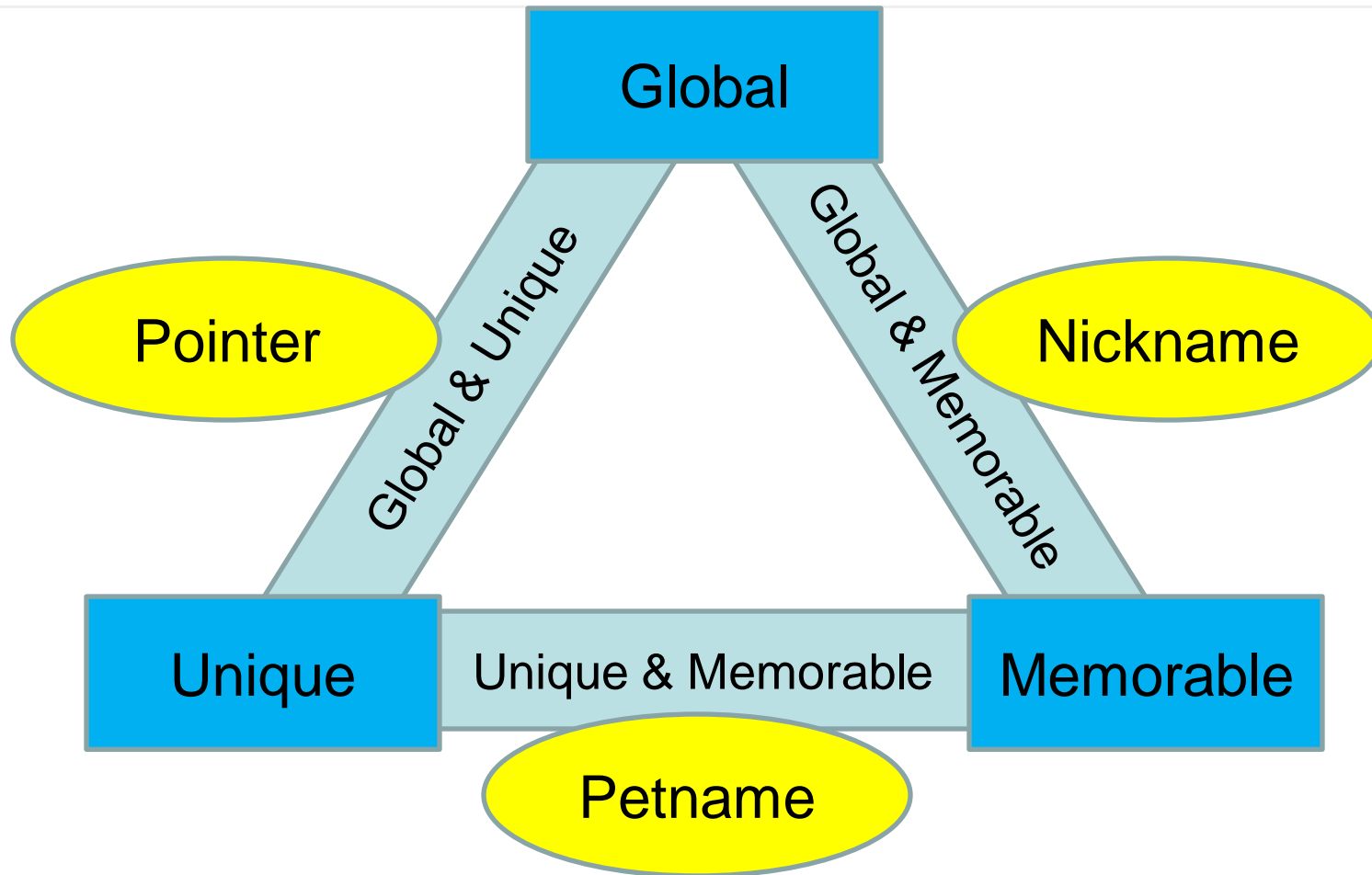
# Identifier characteristics

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- Local or global
- Unique or ambiguous
- Assigned by authority or self assigned
- Permanent or temporary
- Reassignable or not
- Persistent or not
- Human or machine readable
- Memorable or not (passing bus test)

# Zooko's Triangle

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# Zooko's triangle

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- Desirable properties of an identifier:
  - Global
  - Unique
  - Memorable
- Identifiers can only have 2 of the properties.
  - Global & Unique: **Pointer**
    - e.g. URL: *www.pepespizza.co.nz*
  - Global & Memorable: **Nickname**
    - e.g. *Pépés Pizza*
  - Unique & Memorable: **Petname**
    - e.g.: *My Wellington Pizza*

# Name spaces of unique identifiers

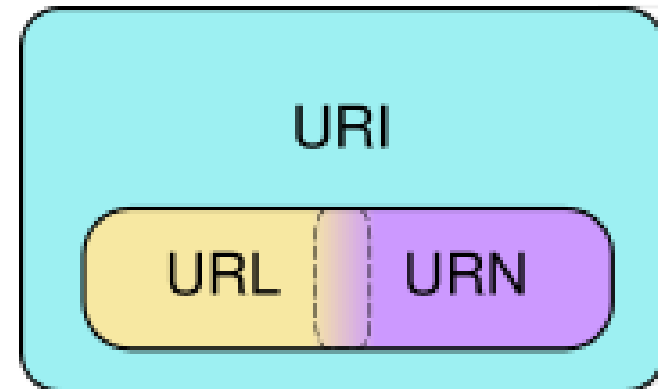
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- Local name spaces
  - Staff number
    - Within company
  - Social security number
    - Within state/country
  - Bank account number
    - Within state/country
  - Bank box number
    - Within branch office
- Global name spaces
  - Domain names
  - IP addresses
  - Telephone numbers
  - Email addresses
  - ISBN
  - X.500 Directory
  - URI and URL
  - XRI
  - DOI
  - GUID

# URI: Uniform Resource Identifier

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- URL: Uniform Resource Locator
  - Where is it?
  - E.g. Domain name or path
- URN: Uniform Resource Name
  - What is it?
  - E.g. ISBN or email name
- URI
  - What is it and where is it?
  - `mailto:josang@unik.no`
    - Scheme
    - URN
    - URL



# XRI: eXtensible Resource Identifier

## Two forms:

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### i-name:

- Human friendly
- Reassignable
- Example: Domain name

### i-number

- Machine readable
- Human *un*-friendly
- Persistent

- Mapping between i-name and i-number
- Similar to DNS mapping between domain name and IP Address



# i-number examples

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1st level  
Global  
i-Numbers

**=!1000.a1b2.93d2.8c73** (Personal)  
**@!1000.9554.fabd.129c** (Organizational)  
**!!1000** (Network - reserved for **XDI.org-accredited** [i-brokers](#))

2nd level  
Community  
i-numbers

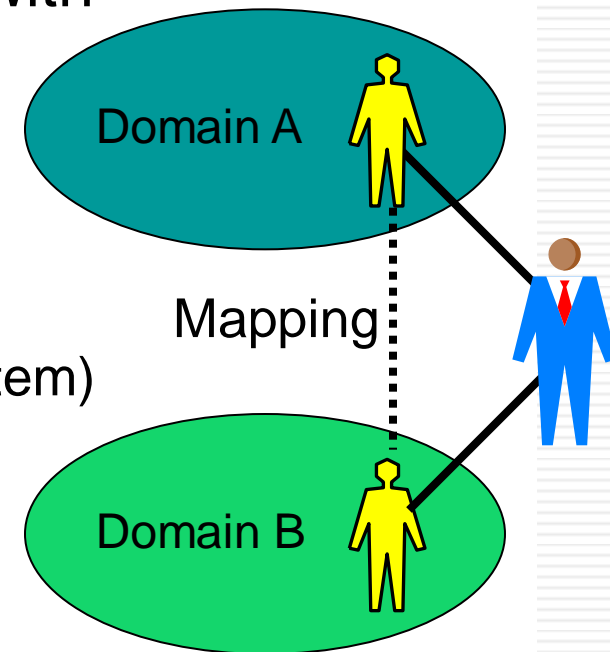
**=!1000.a1b2.93d2.8c73!3ae2** (Personal)  
**@!1000.9554.fabd.129c!2847.df3c** (Organizational)  
**!!1000!de21.4536.2cb2.8074** (Network)

3rd level  
Community  
i-numbers

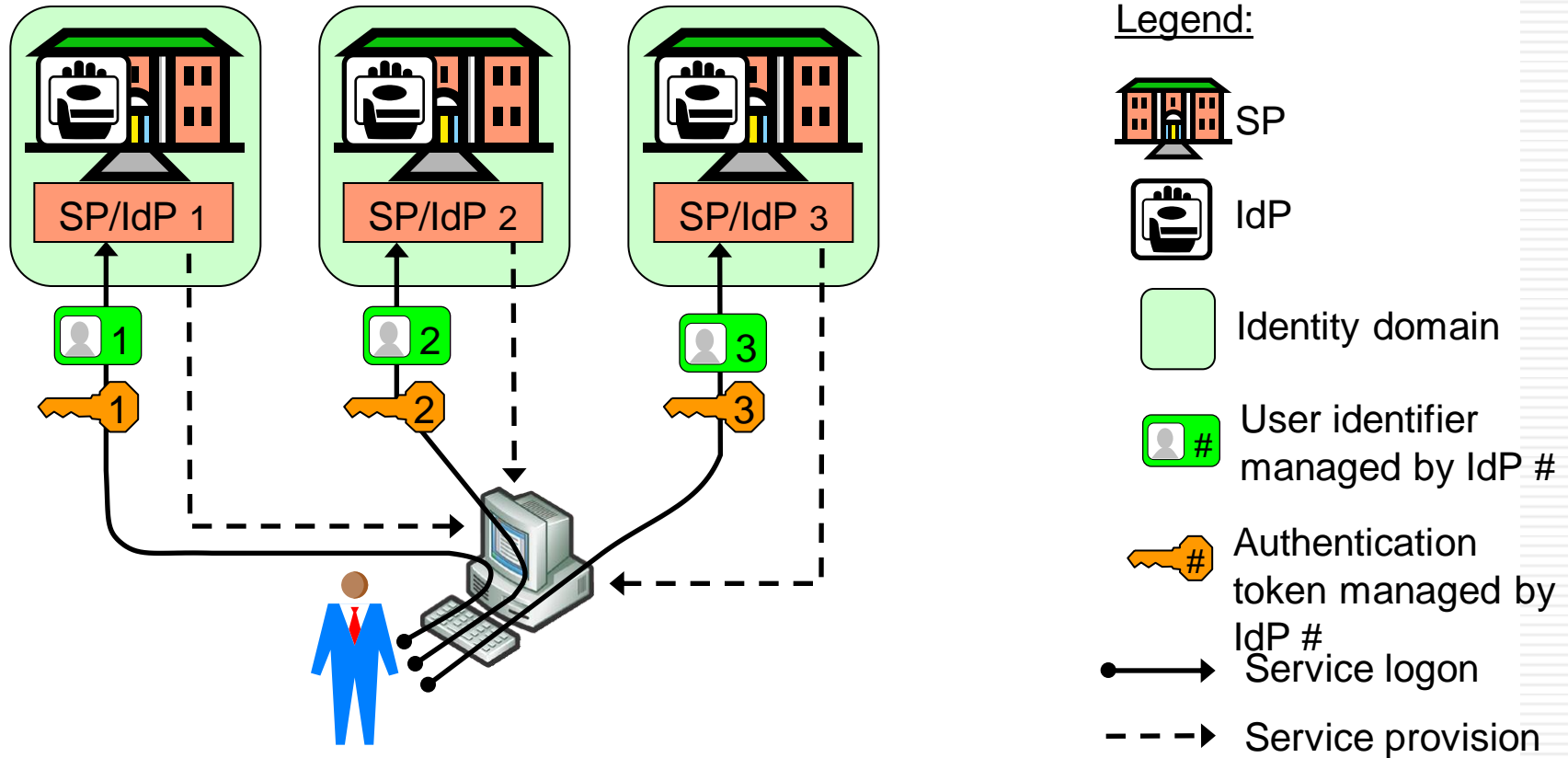
**=!1000.a1b2.93d2.8c73!3ae2!1490** (Personal)  
**@!1000.9554.fabd.129c!2847.df3c!cfae** (Organizational)  
**!!1000!de21.4536.2cb2.8074!9fcd** (Network)

# Identity Domains

- An identity domain is a network realm with a name space of unique identifiers
- Management structures:
  - Single authority, e.g. User Ids in company network
  - Hierarchical: e.g. DNS (Domain Name System)
- A single policy is normally applied in a domain
- Integration/federation of domains
  - Requires mapping of identities of same entity
  - Requires alignment of policies



# Silo domain model

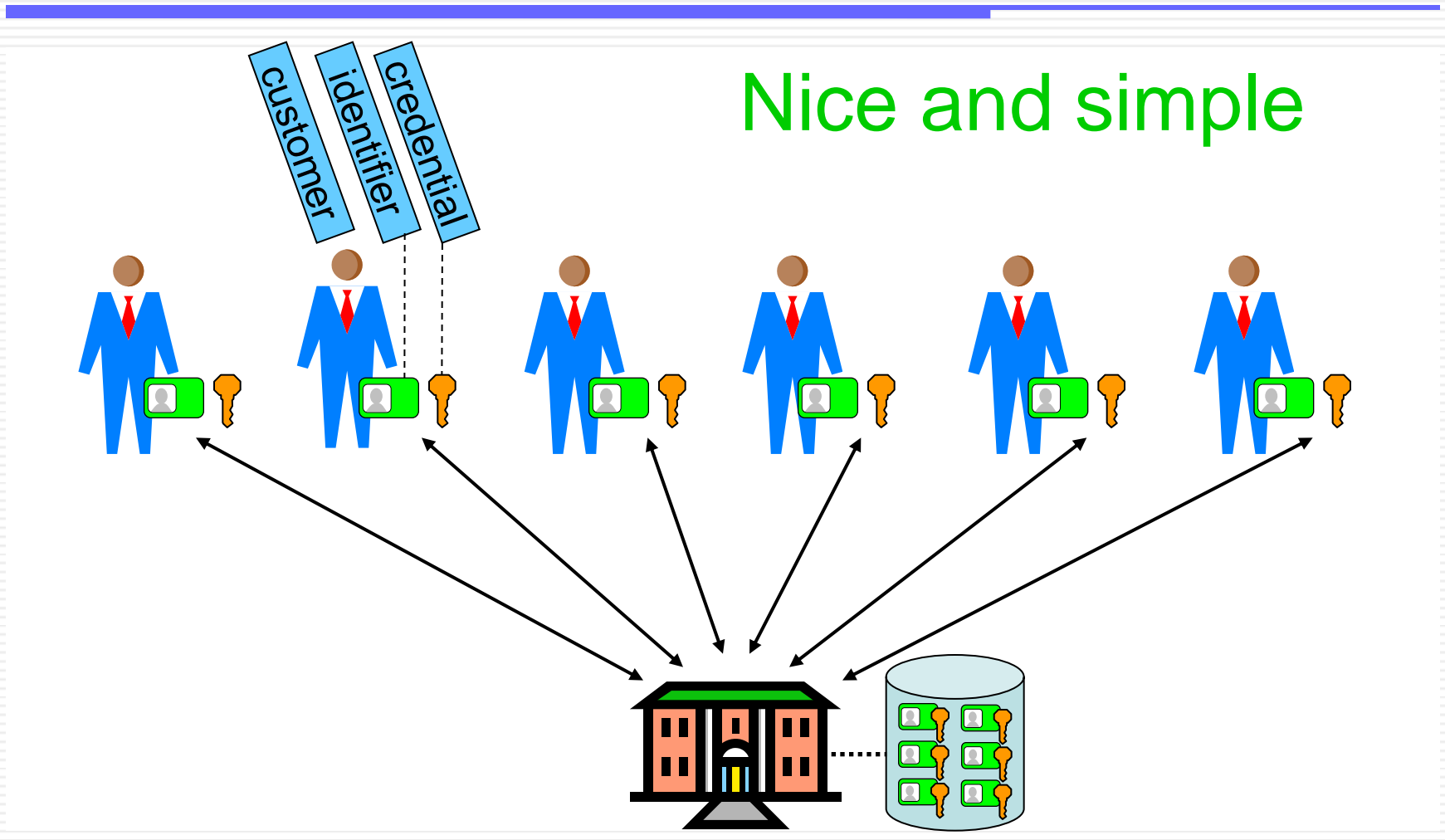


# Silo user-identity domains

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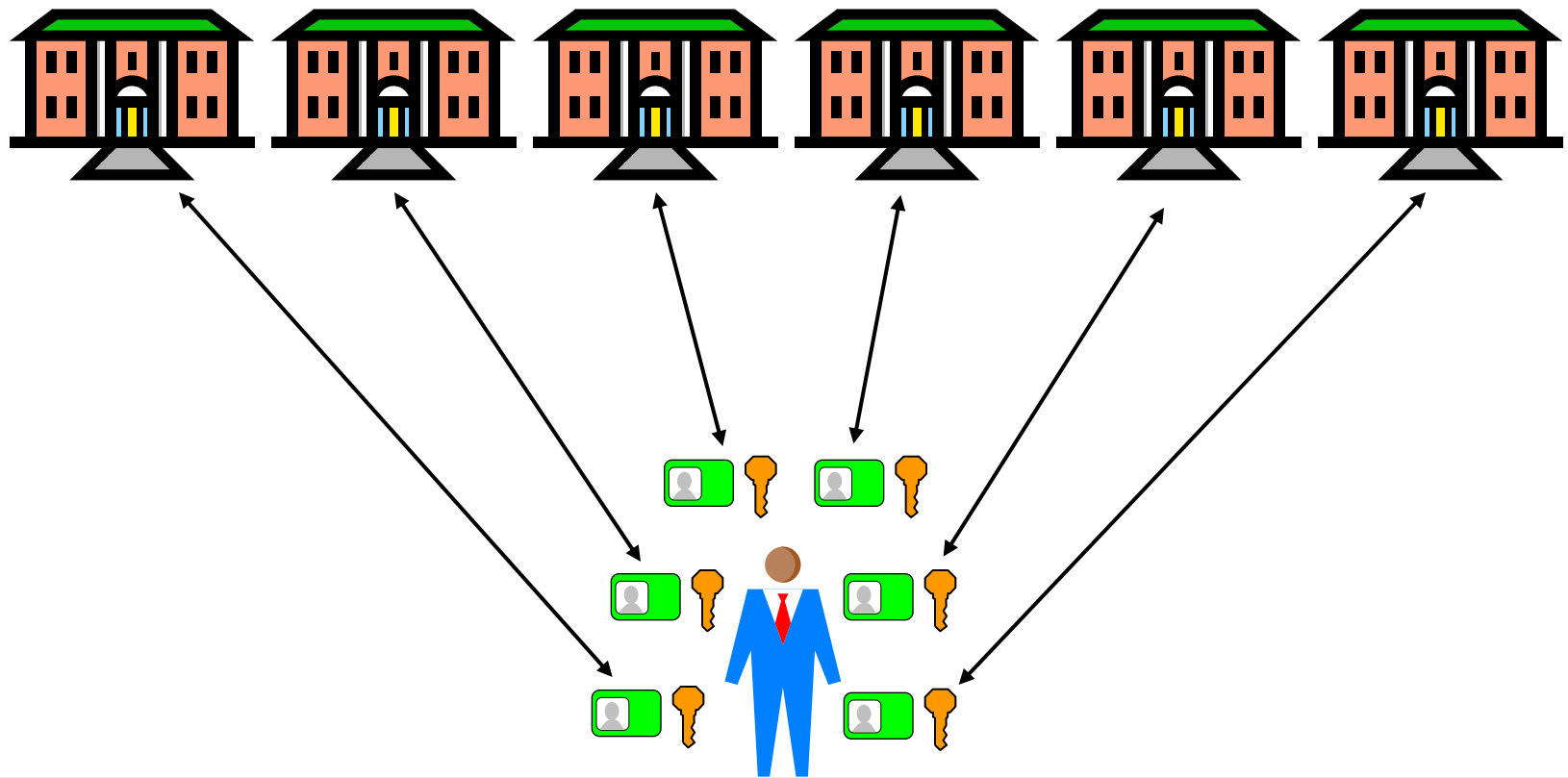
- SP = IdP: defines name space and provides access credentials
- Unique identifier assigned to each entity
- Advantages
  - Simple to deploy, low cost for SPs
- Disadvantages
  - Identity overload for users, poor usability

# *Imagine you're a service provider*



# Imagine you're a customer

It's a nightmare



# Tragedies of the Commons



•GuessMeNot

•fred

•OTP123

•2008Oct9

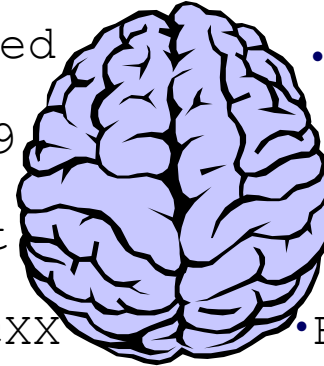
•MySecret

•TopSecret

•XZ&9r#/

•???abcXX

•FacePass



# Push towards SSO (Single Sign-On)

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- Users don't want more identifiers
- Low acceptance of new services that require separate user authentication
- Silo model requires users to provide same information to many service providers
- Silo model makes it difficult to offer bundled services, i.e. from different service providers
- Service providers want better quality user information

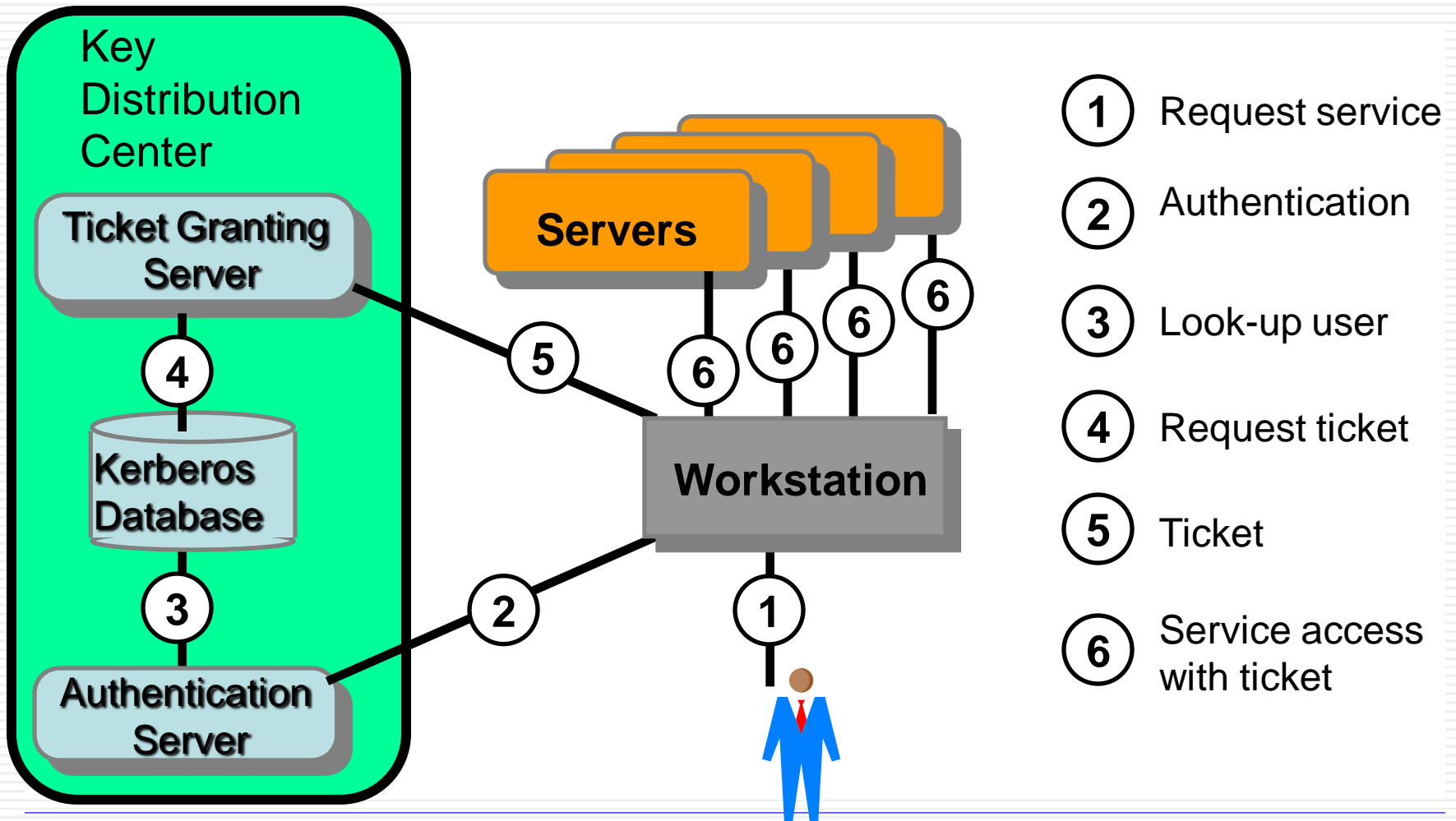


# Kerberos SSO

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- Part of project Athena (MIT) in 1983.
- User must identify itself once at the beginning of a workstation session (login session).
- Does not require user to enter password every time a service is requested!
- Every user shares a password with the AS (Authentication Server)
- Every SP (service provider) shares a secret key with the TGS (Ticket Granting Server)
- Tickets are sealed (encrypted) by TGS proves to SPs that the user has been authenticated

# Kerberos – simplified protocol

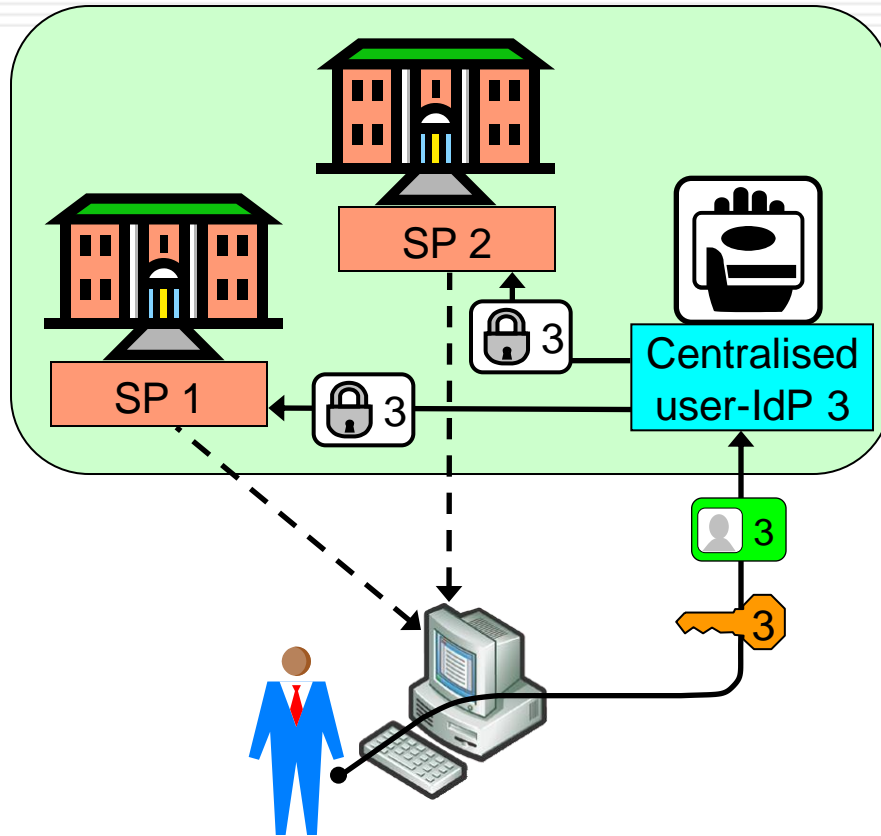


# Kerberos – Advantages and limitations

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- First practical SSO solution
- Centralized TTP (Trusted Third Party) model
- Uses only symmetric cryptography
- Requires Kerberos clients and servers + KDC
- Only suitable for organisations under common management (single domain)
- Does not scale to very large domains
- Not suitable for open environments (Internet)

# Traditional Single Sign-On (SSO) Model



Legend:



SP



IdP



Identity domain



User identifier issued by IdP #



Security assertion sent by IdP #



Authentication token managed by IdP #



Service logon



Service provision

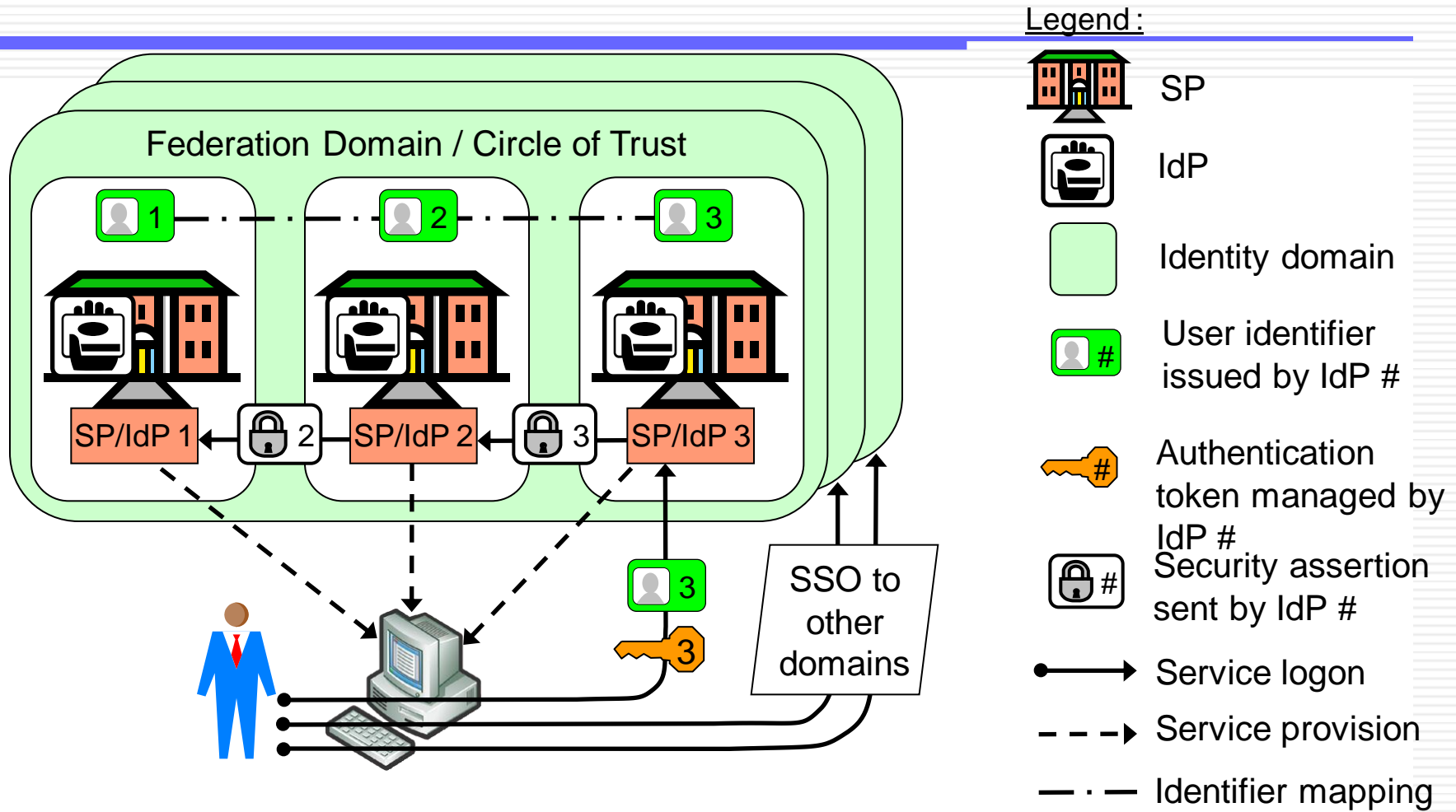
Examples: Kerberos,  Passport

# Traditional SSO

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- Single authority/infrastructure that acts as identifier and credentials provider
- Single authority authenticates users on behalf of all SPs
- Advantages
  - Well suited for SPs under single management, e.g. within large private and government organisations
  - Good usability
- Disadvantages
  - Politically difficult to implement in open environments.
  - Who trusts authentication by other organisations?

# Federated SSO model



Examples: Liberty Alliance, SAML2.0, WS-Federation, Shibboleth

# Federated SSO

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- Identity Federation
  - A set of agreements, standards and technologies that enable a group of SPs to recognise user identities and entitlements from other SPs
  - Identifier (and credential) issuance as for the silo model
  - **Mapping** between a user's different unique identifiers
  - Authentication by one SP, communicated as security assertions to other SPs
  - Provides SSO in open environments

# Federated SSO

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- Advantages
  - Improved usability (theoretically)
  - Compatible with silo user-identity domains
  - Allows SPs to bundle services and collect user info
- Disadvantages
  - High technical and legal complexity
  - High trust requirements
    - E.g. SP1 is technically able to access SP2 on user's behalf
  - Privacy issues
  - Unimaginable for all SPs to federate,
    - multiple federated SSOs not much better than silo model

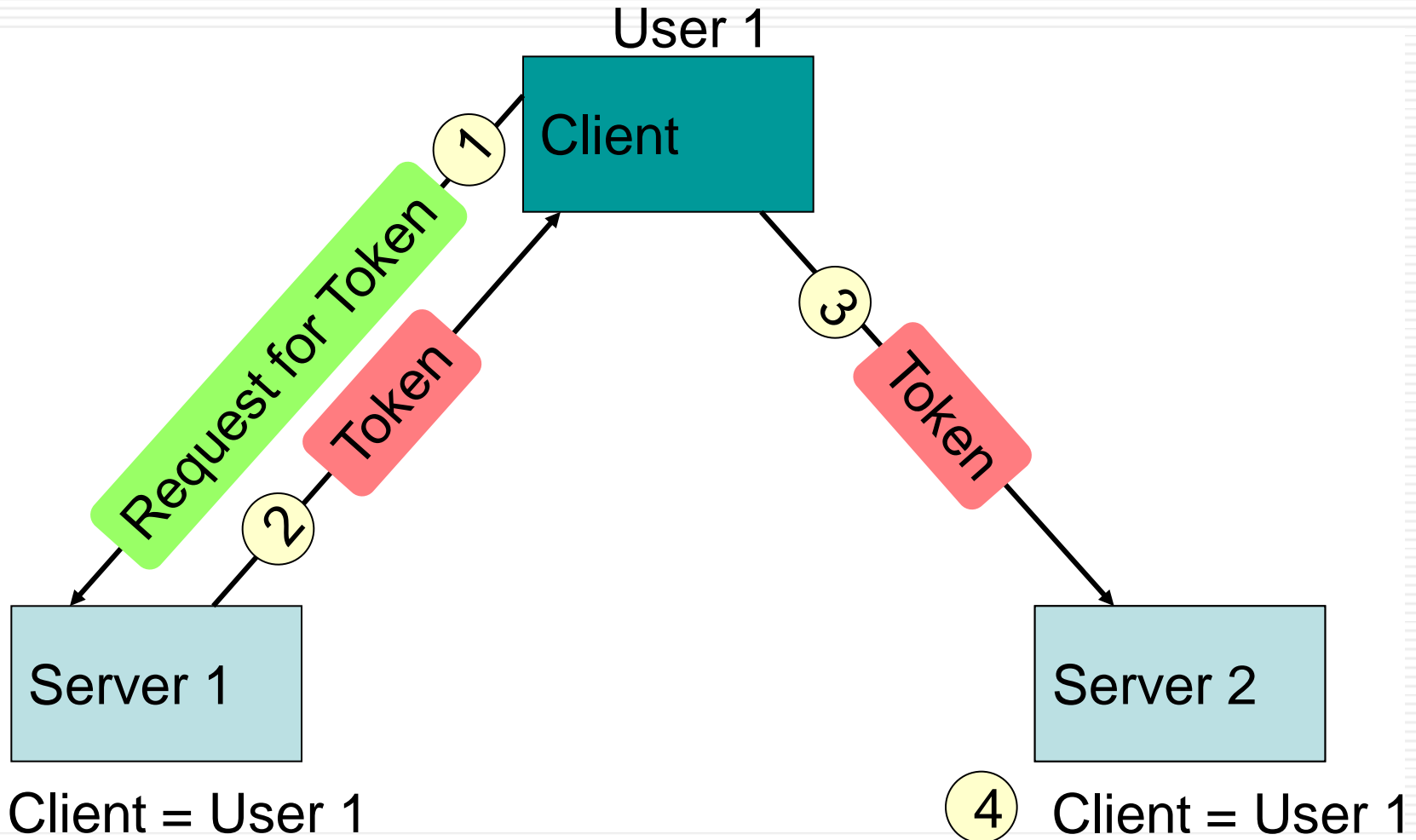


# Standards for Federated SSO

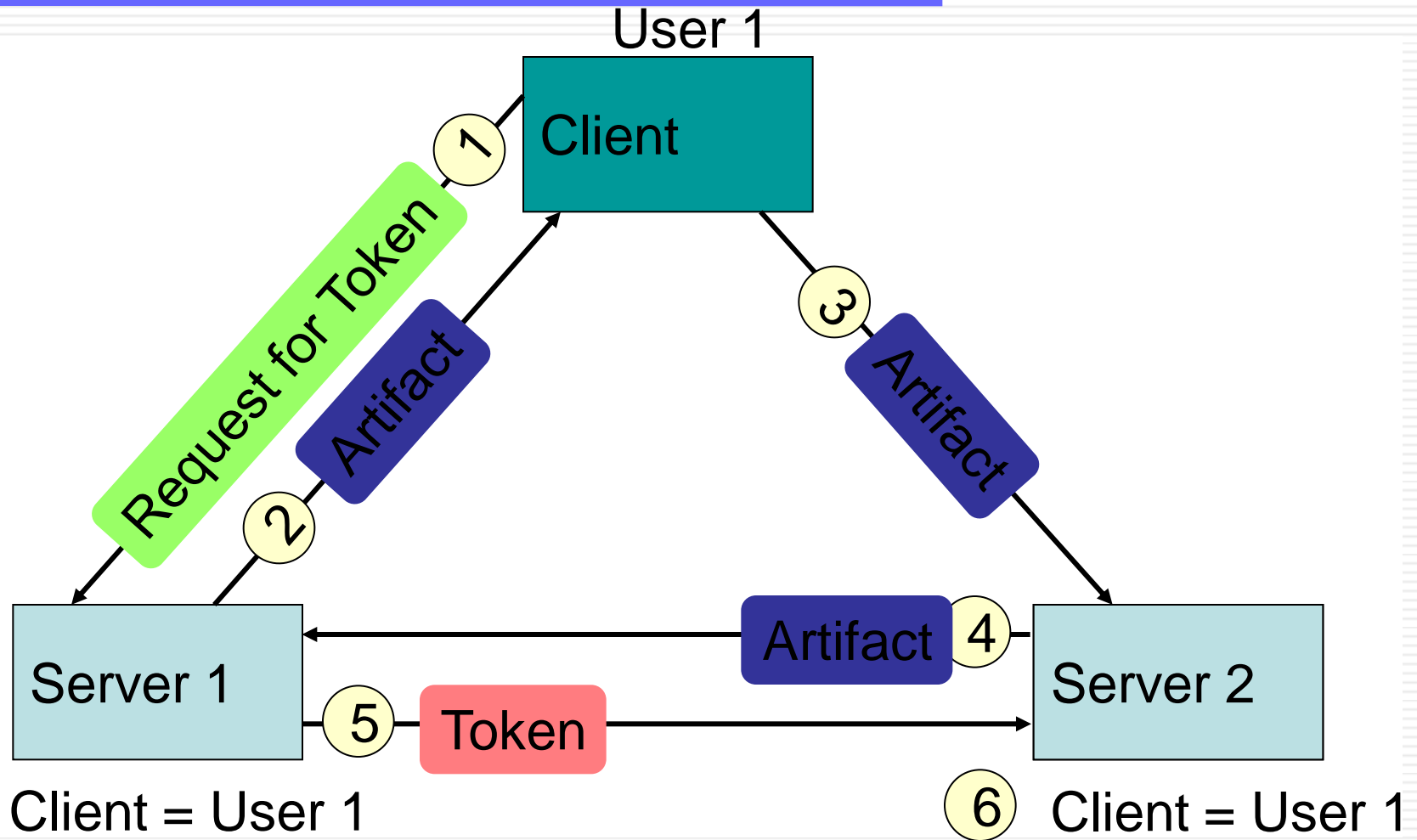
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- What are the “Standards”?
  - SAML (OASIS)
  - Liberty ID-FF (Liberty Alliance), merged with SAML2.0
  - WS-Federation (IBM, Microsoft) (decreasing support in industry)
- Standards based solutions make life easier
  - Multi-vendor interoperability
  - Reduced technology “lock-in”
  - Benefit from the experience of others
- Software Implementations
  - Shibboleth; Open source software that implements SAML 2.0
  - Sun, IBM, CA, Microsoft etc

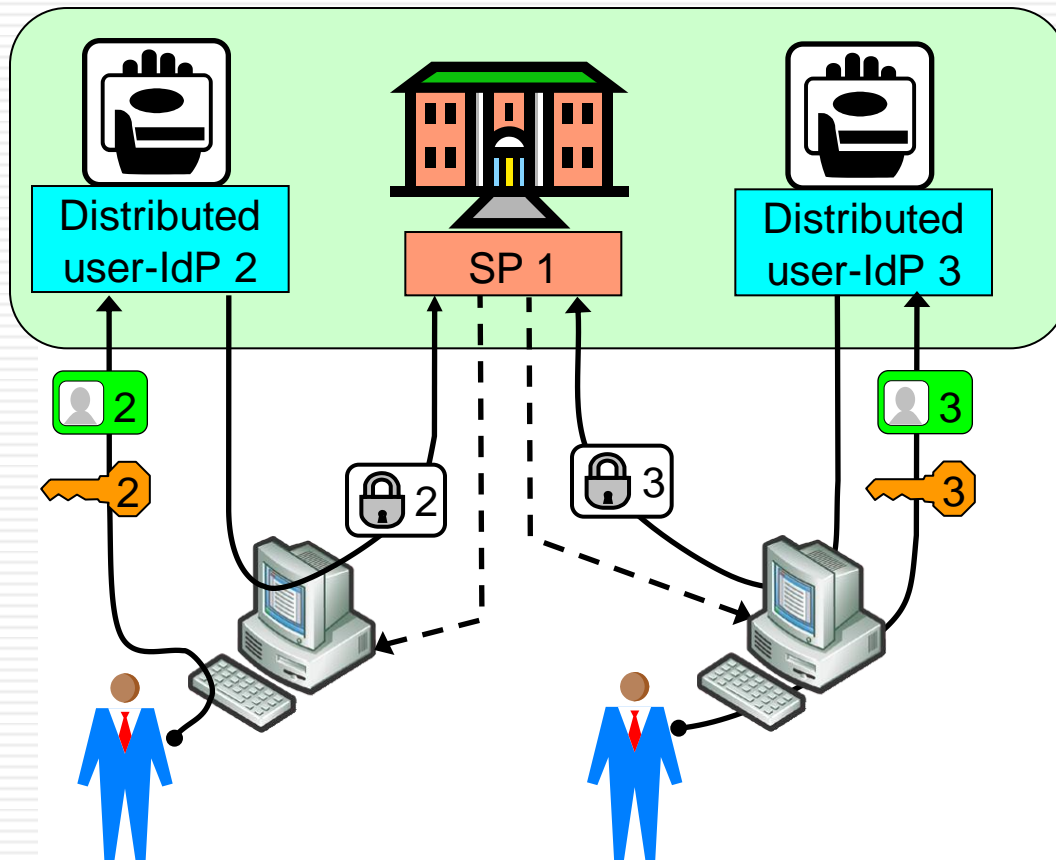
# SAML identity federation protocol profile with Security Token sent as Browser Post



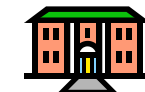
# SAML identity federation protocol profile with Token sent through Back Channel



# Common SSO identity model



Legend:



SP



IdP



Common identity domain



User identifier managed by IdP #



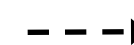
Authentication token managed by IdP #



Security assertion issued by IdP #



Service logon



Service provision

Example: OpenID

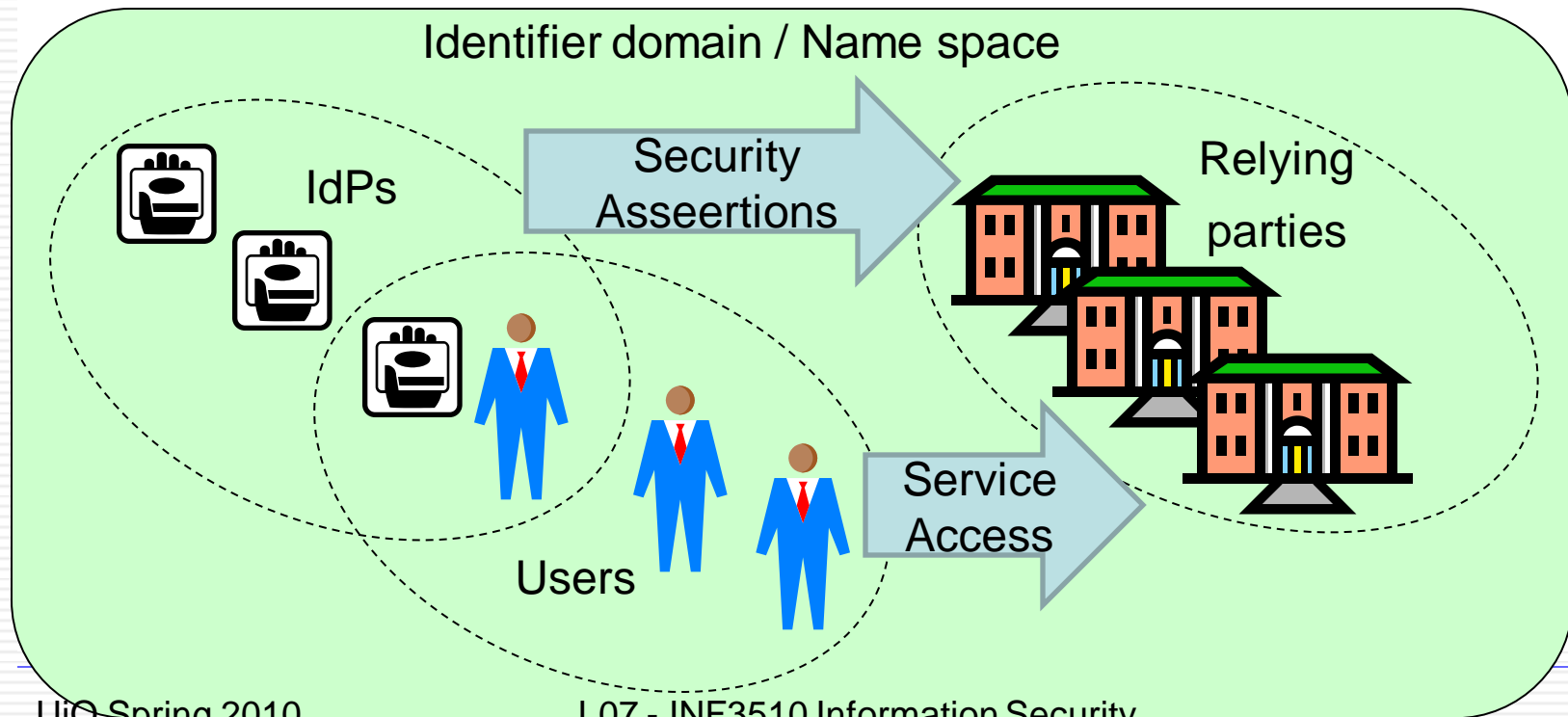
# Common SSO identity model

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- Single common identifier name space
  - E.g. based on URIs or XRIs
- Distributed assignment of identifiers
  - Each IdP controls its own domain name
  - Registers users under domain name
- Whoever controls a domain name can be IdP
- IdPs are involved for every service access
  - Collect info about service access

# The OpenID common SSO model

- Common name space
- Distributed IdPs
- No authorities



# OpenID self registration

Sign Up - Windows Internet Explorer

https://www.myopenid.com/signup

File Edit View Favorites Tools Help

Sign Up

## 1. CHOOSE YOUR USERNAME

Your OpenID URL is how [sites that accept OpenID](#) know you. You can use your name or anything that you want to be known by.

Username   
John Doe, jdoe123

OpenID URL http://josang.myopenid.com/

## 2. CHOOSE A PASSWORD

You'll use this password to sign in to myOpenID, but you won't have to give it to any other site.

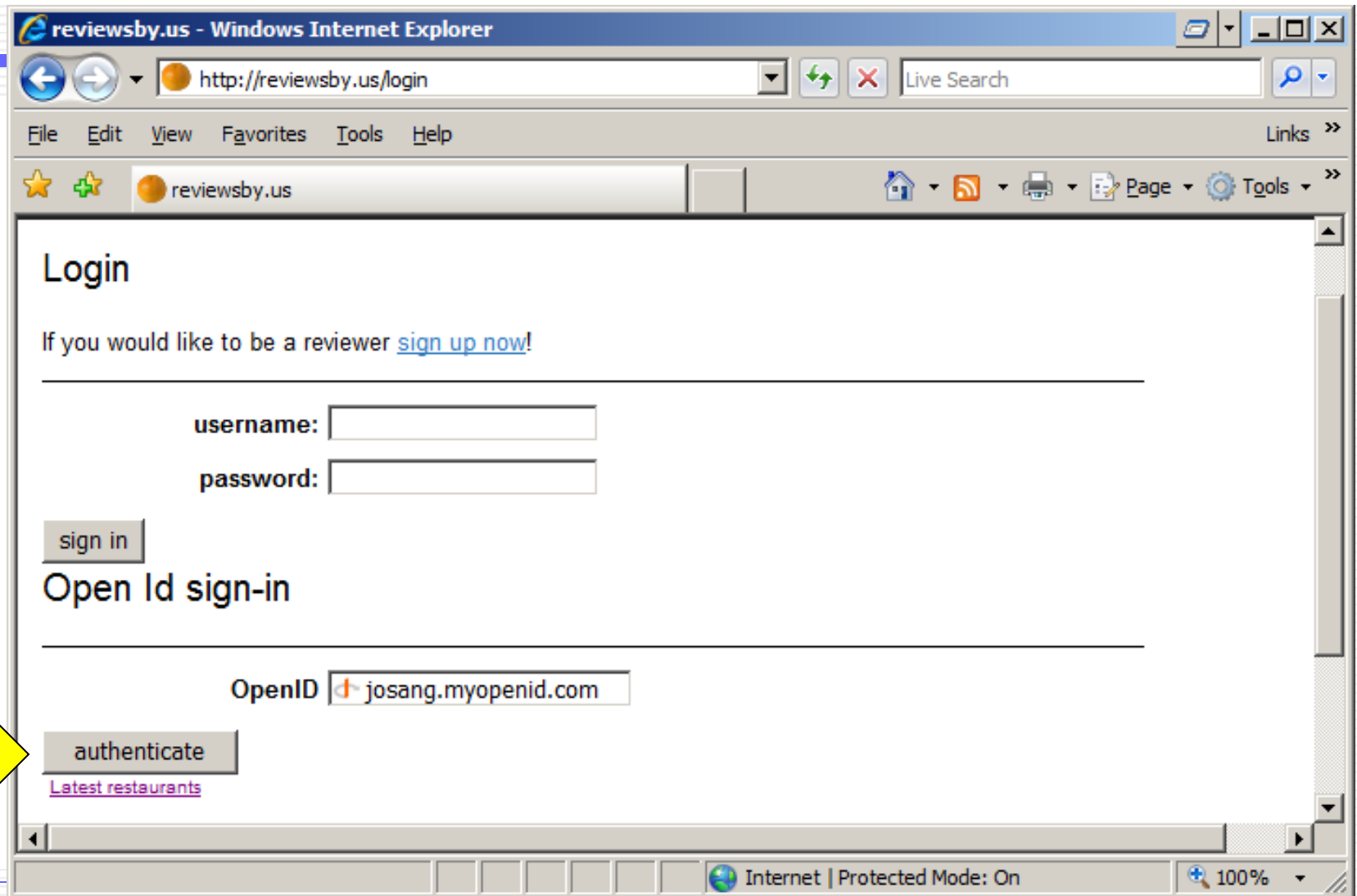
Password  fred

Password (confirm)

Strength  bad password

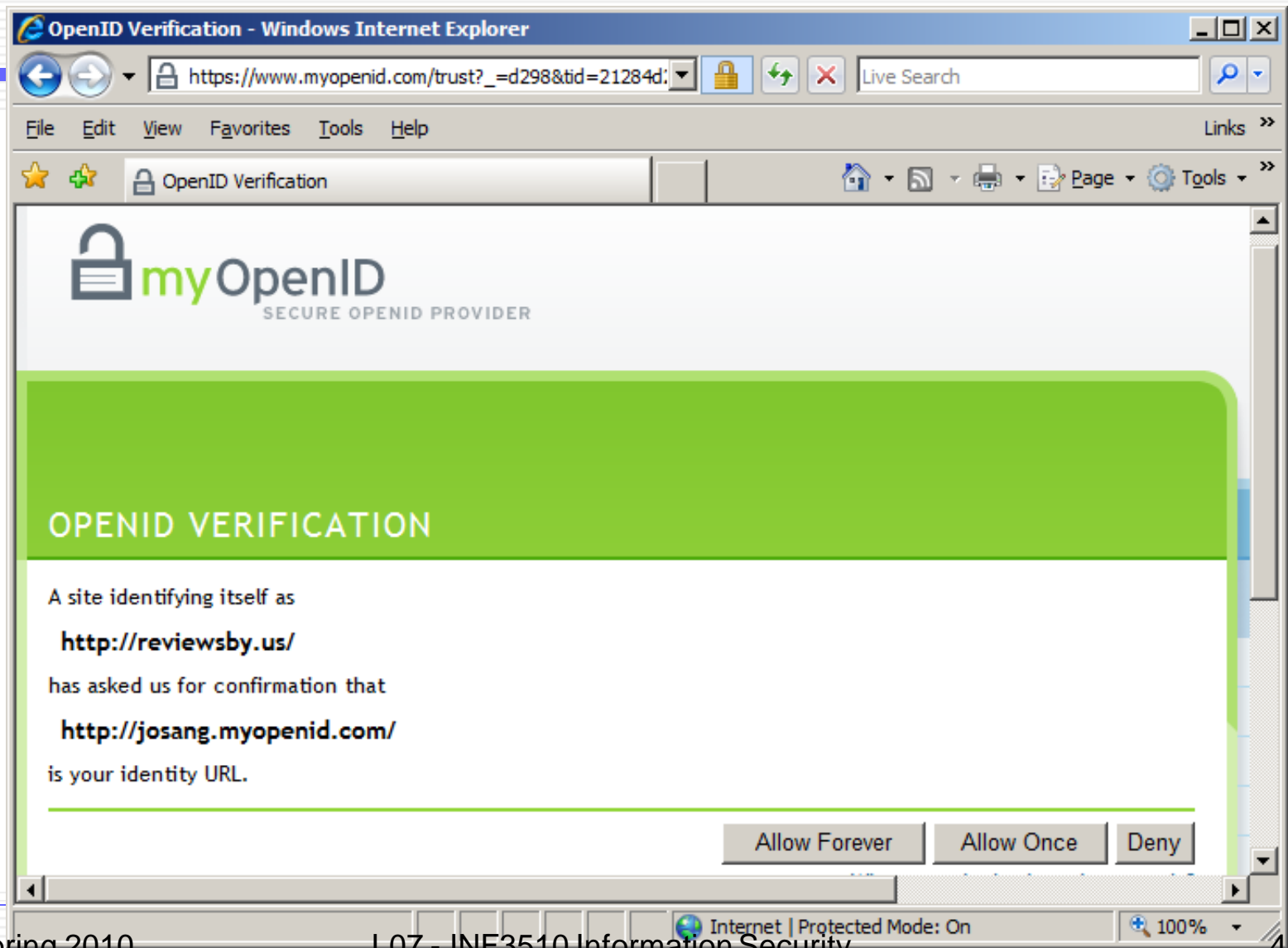
Internet | Protected Mode: On 100%

# Service Access Without Password

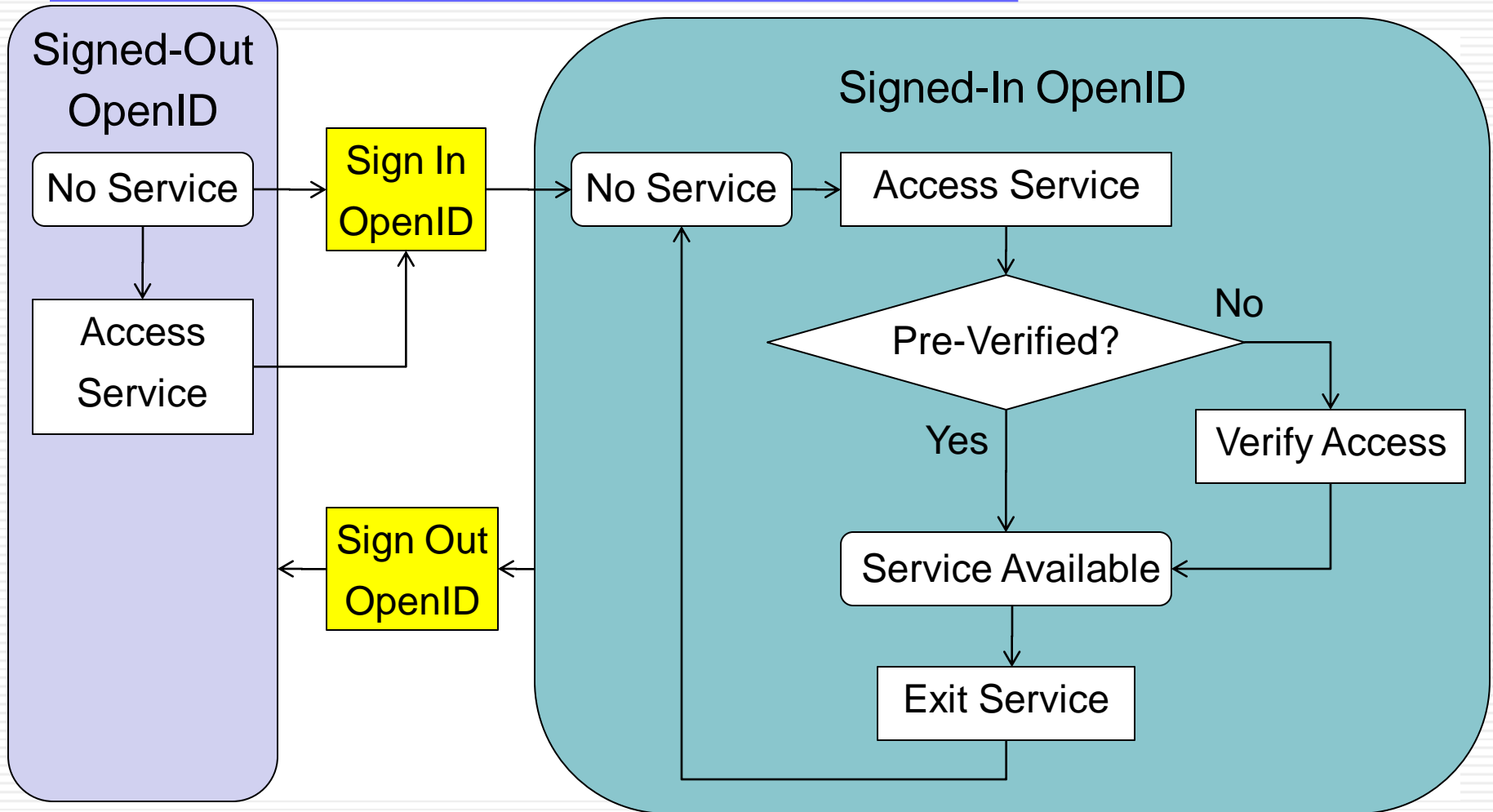




# First Time Service Access



# OpenID flow chart (user perspective)



# OpenID Characteristics

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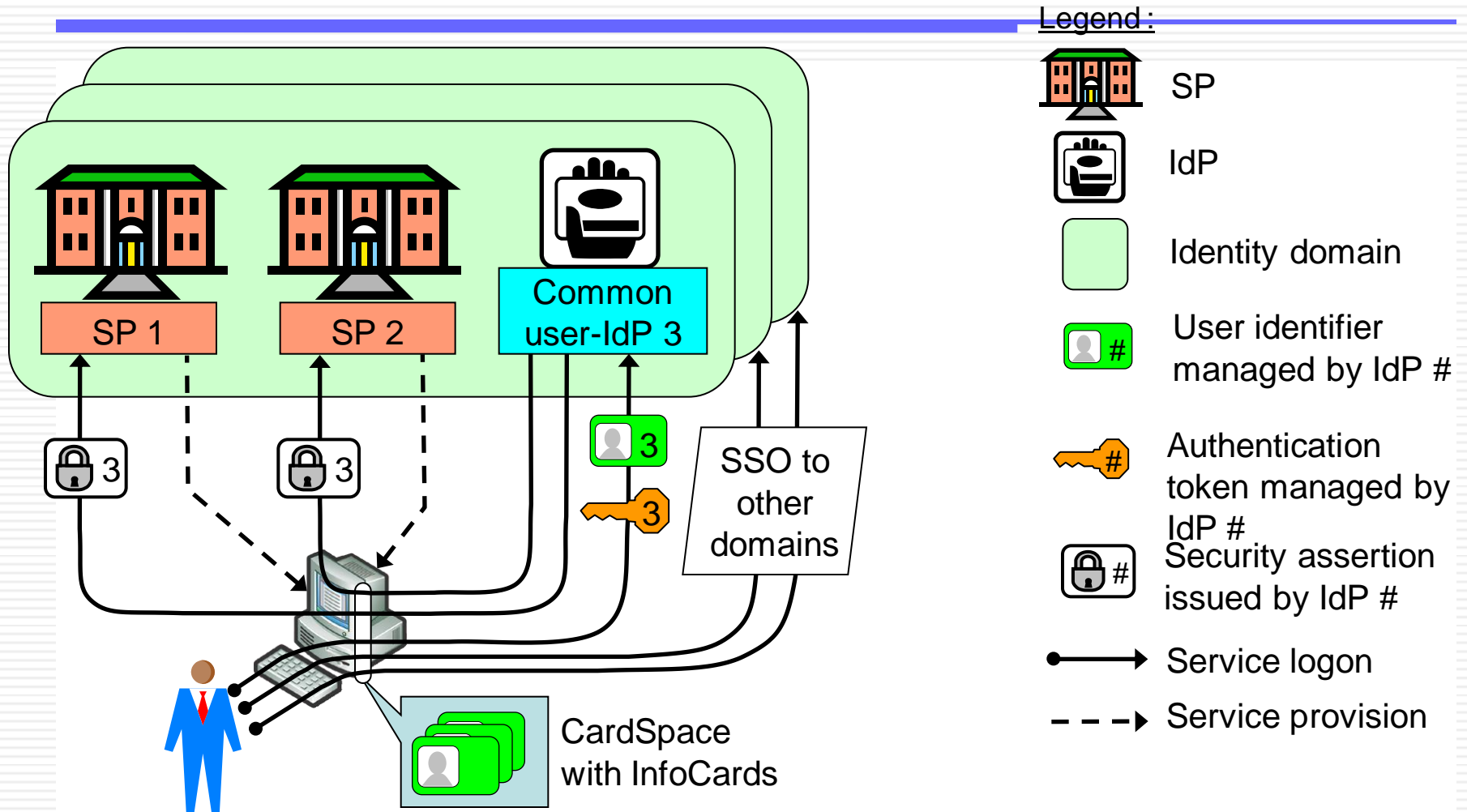
- Self registration
- ID Providers are not "authorities"
- You can be your own ID Provider and Server
- Only supports AAL-1
- Not suitable for sensitive services
- Targets online services with AAL-1
- Open to multiple forms of abuse

# OpenID Business Model

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- For ID Providers
  - Collection of market data
  - Knows who uses which service
  - Fragmentation of ID Provider market is a threat
- For Service Providers (Relying Party)
  - Potentially more traffic and business
- For users
  - Avoid multiple identities
  - Avoids typing passwords
  - (Must still type OpenID identifier)

# Microsoft's InfoCard model

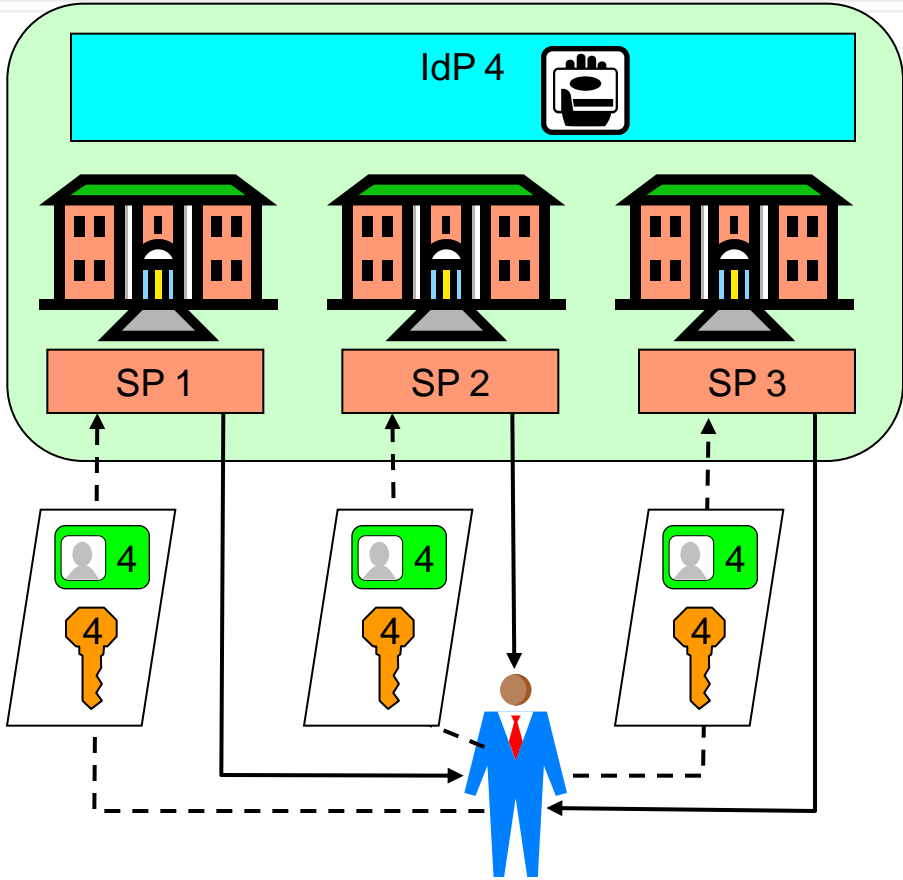


# InfoCard Model









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- Requires intelligent browser
- Identities called "InfoCard" stored in the browser's "CardSpace"
- Browser automatically relays security assertions
- SignOn to IdP subject to phishing
- Supports multiple IdPs
- "MS.Net Passport" renamed "MS Live Space"
- CardSpace is compatible with distributed common identity models, e.g. OpenID

# Global user identity domain



Legend:

-  Common Identity domain
-  IdP
-  User entity
-  User identifier issued/registered by IdP #
-  Authentication credential Issued by IdP #
-  Service provider entity
-  Service access
-  Service provision

Example: PKI with user certificates

# Global user identity domain

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- IdPs define/register identifiers and issue/record credentials
- All SPs recognise and authenticate the same user by the same identifier
- Advantages
  - Simple to manage for users and for SPs
- Disadvantages
  - Politically difficult to define name space
  - SPs will not trust identifiers/credentials issued by third party
- Utopic solution



# Server or Client side Automation in SSO

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- Single **manual** authentication
- Repeated **automated** authentications
- SSO is simply an automation mechanism
- Where to put the automation?
  - Both on server and client side: **Traditional SSO**
    - Kerberos, InfoCard
  - On server side only: **Federated SSO**
  - On client side only: **User Centric SSO**

# User-centric identity management

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- Buzzword with positive connotation
- Seems to promise a solution to users' problems
  - Scalability for the user
- Possible interpretations:
  - Any architecture that improves the user experience
  - Putting the users in control of their identities
  - Solutions that preserve privacy
  - SSO technology implemented on the user side

# User centric SSO – Client side automation

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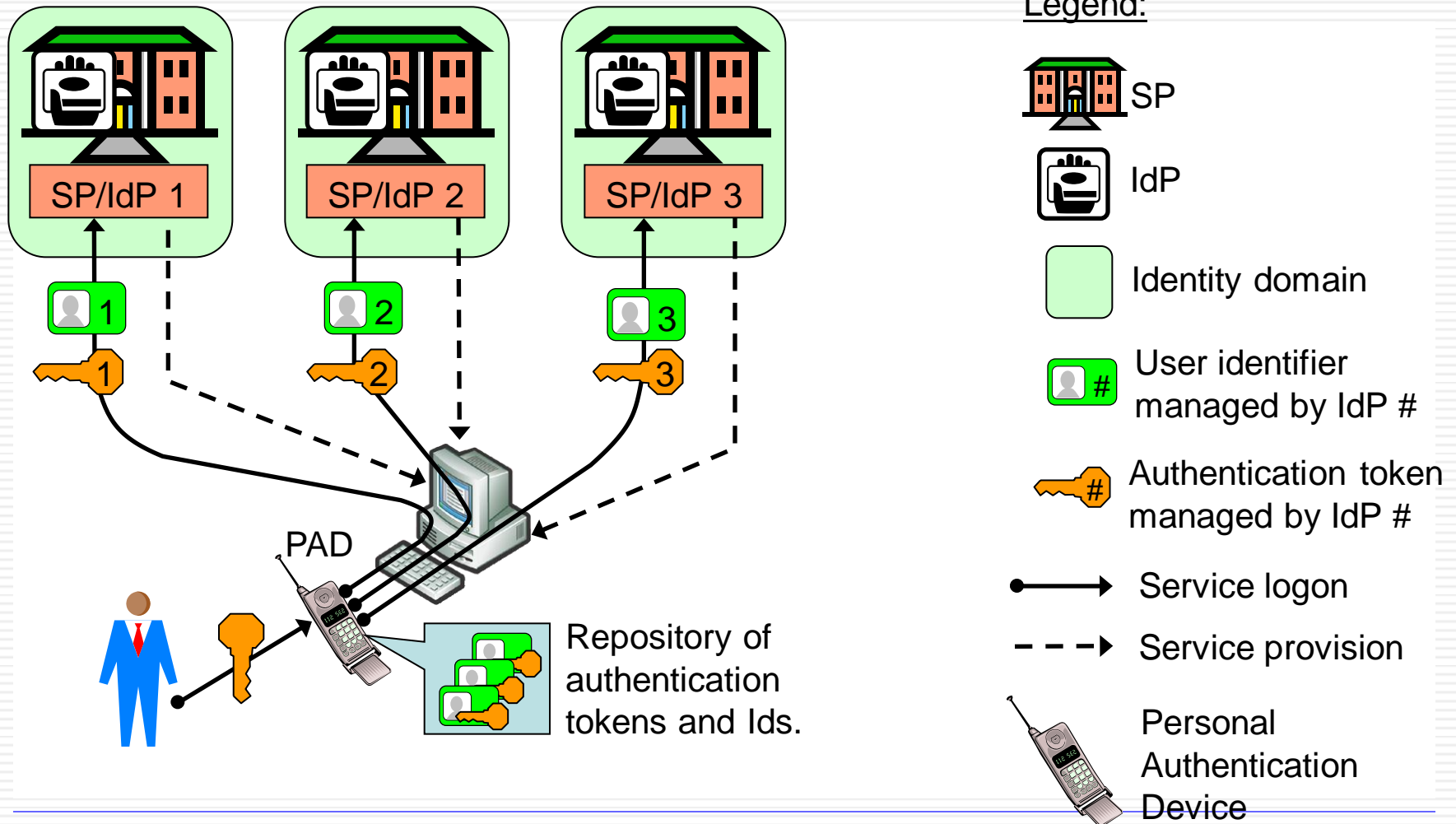
- User side technology for efficient management of identifiers and credentials
- Implementation
  - Software based
  - Hardware based: Personal Authentication Device (PAD)
- General purpose
- Assumed to be secure



Solves user side scalability problem

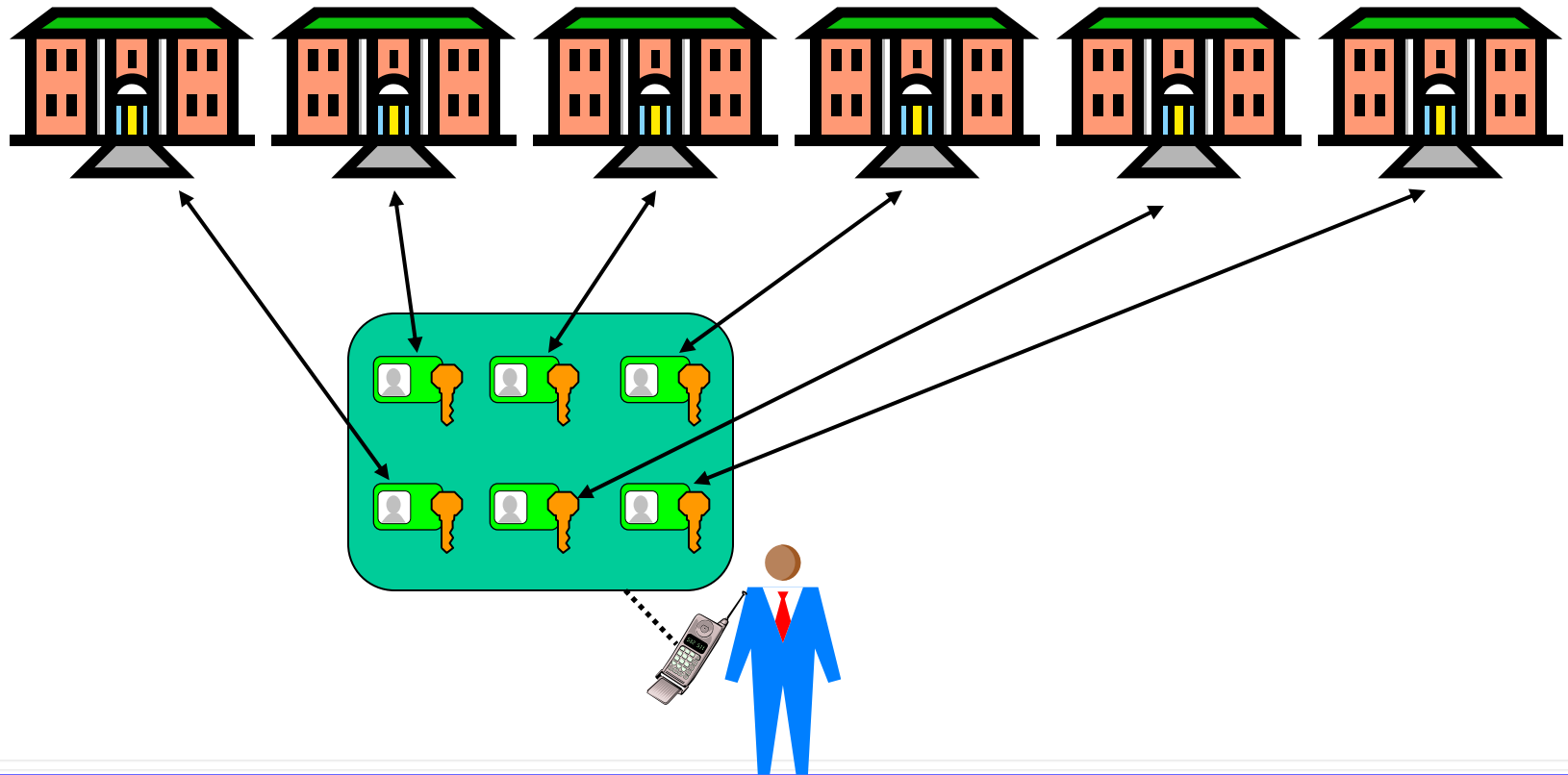
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# User Centric model



# User centric SSO: Imagine you're a customer

It's a dream



# User-Centric SSO

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- Advantages
  - Improved usability
  - Compatible with silo identity domains
  - Low trust requirements
  - Good privacy protection
- Disadvantages
  - Does not allows SPs to control service bundling
  - Does not allow SPs to collect user information
  - Requires user-side software or hardware
  - Requires user education

# SSO model suitability

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- Federated SSO, well suited for
  - Large organisations
  - Government organisations
  - Closely associated organisations
  - Related Web service providers
- User-centric SSO, well suited for
  - Open networks
  - e-commerce
  - Unrelated Web services

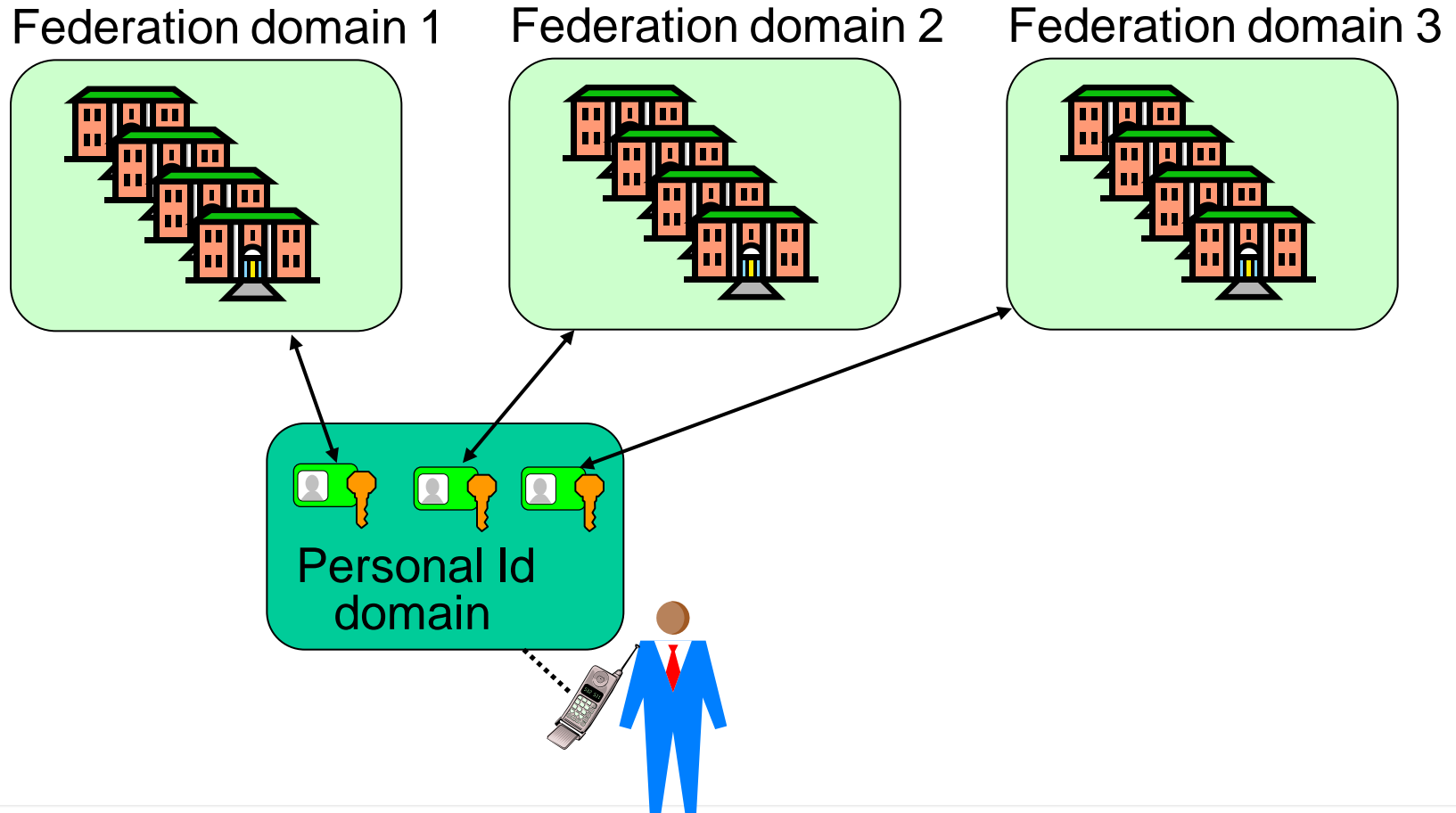
# Combined Federated and User-Centric

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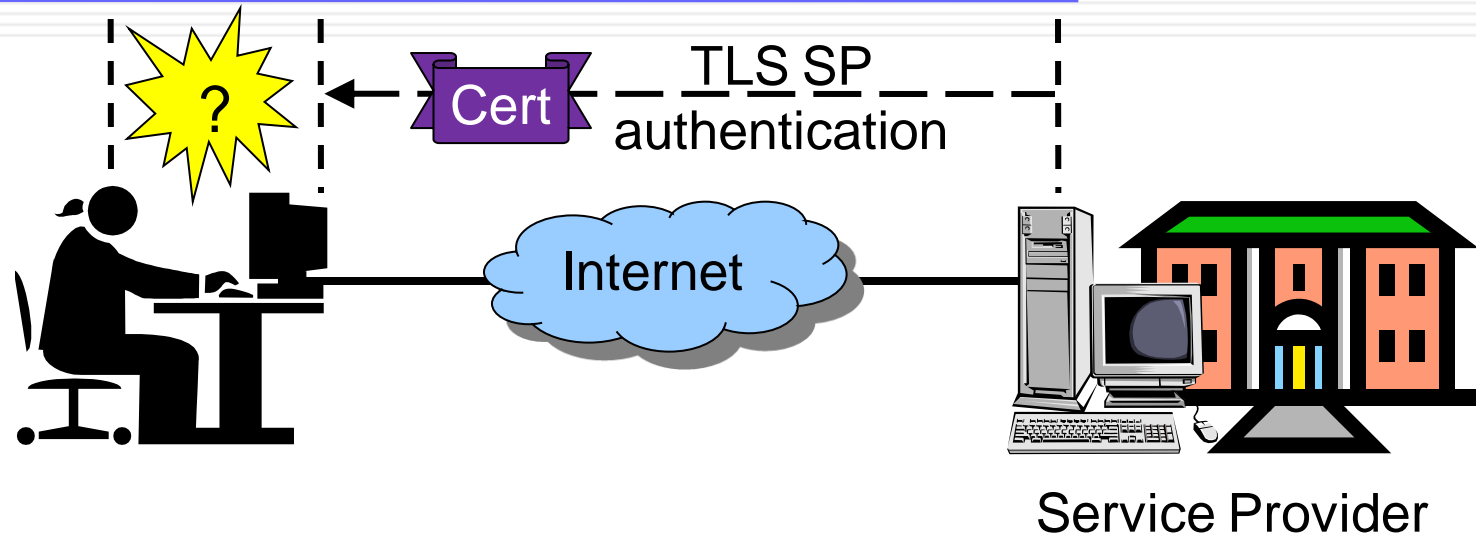
- It is a myth that identity federation will eliminate multiple identifiers and passwords for users.
- Identity federation will be used to bundle new services that users previously did not access.
- The problem of multiple user identifiers and passwords for unrelated services can only be solved by user-centric methods.
- User-centric methods and federation are perfectly compatible.



# Combining federated and user centric identity management



# Service Provider Identity Authentication

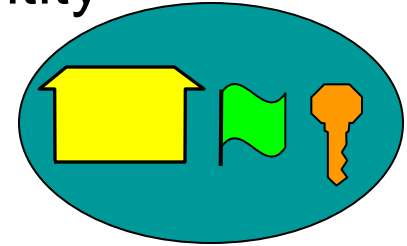


- Authentication of business and government websites
- Mostly ignored in identity management discussions
- PKI is not enough
- Extremely important!!!

# SP identity management

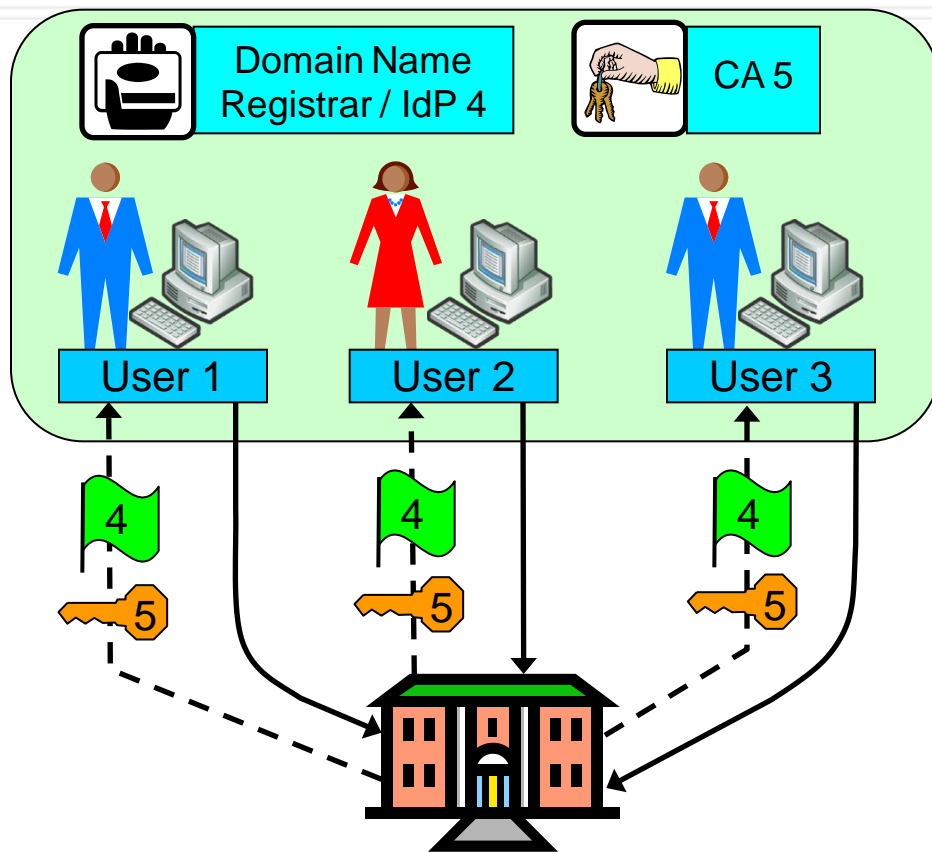
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- Traditionally not considered as part of identity management
- No clear unique SP identifier
- Currently a major problem
  - Phishing attacks
  - Virus, Trojan attacks
  - GUI attacks
- Security fails despite strong crypto.
  - Poor usability
  - Poor platform security
- Identity federation and SSO no solution to SP identity management problems.











# SP identity management

## Common domain model



### Legend:

-  SP Identity domain
-  Domain name issued by IdP #
-  SP entity
-  Domain name registrar / IdP
-  Certificate Authority
-  Auth. token issued by CA #
-  Service access
-  SP authentication

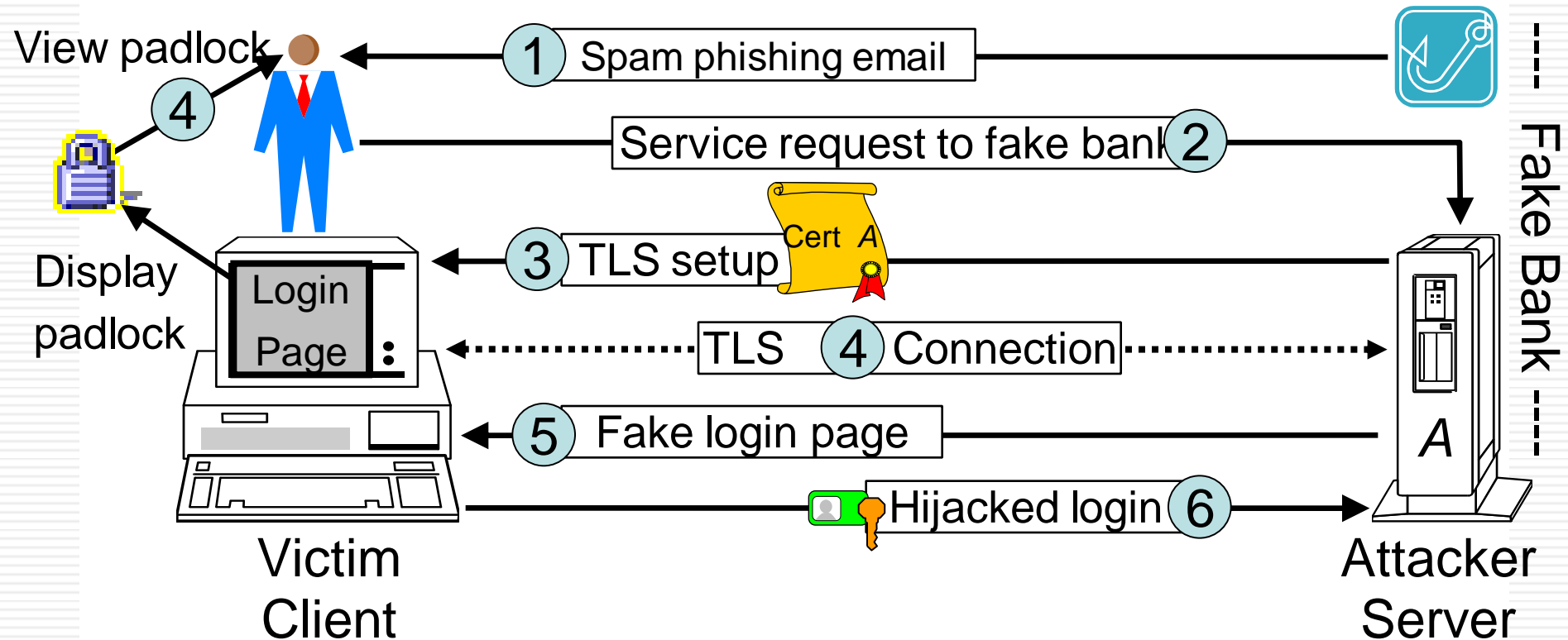
Example: Browser PKI

# Common SP identity domain

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- Global name space for identifiers: URIs
- Multiple authorities acting as IdP and credentials provider
- All users/clients authenticate the same SP by the same identifier and credential
- Advantages
  - Simple model (PKI in practice), technology exists
  - Good usability possible when well implemented
- Disadvantages
  - Hard to implement well

# Meaningless authentication with TLS



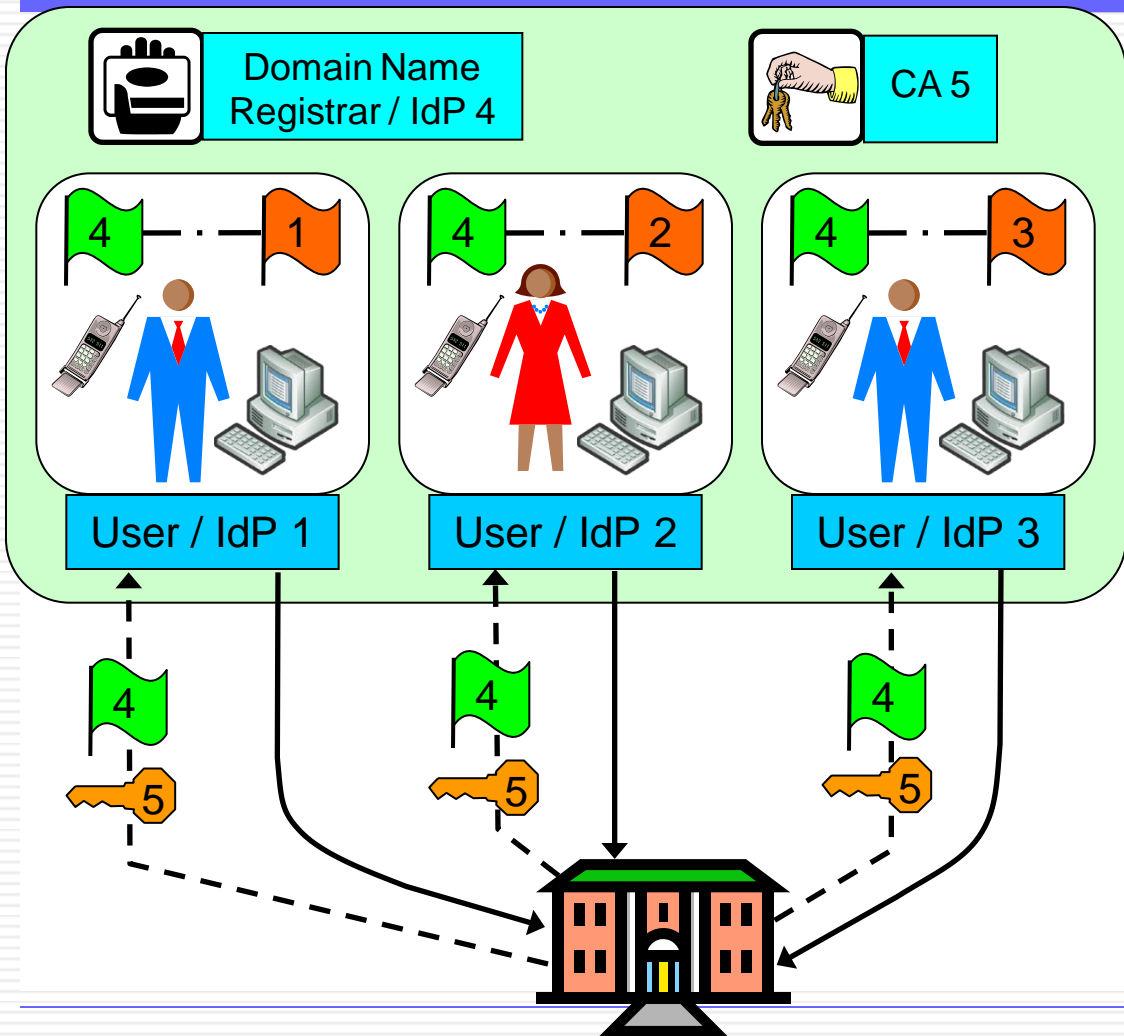
# The great server certificate swindle

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- SSL designed to provide:
  - Confidentiality, possible with RSA or Diffie-Hellman
  - Authentication, possible with RSA only
- RSA requires certificates, Diffie-Hellman not
- In practice, SSL does not provide authentication
  - Only confidentiality
  - RSA not needed
- Conclusion: Certificates worthless for SSL
  - Only valuable for marketing to stimulate (false) trust

# SP identity management

## User Centric Petname Model



### Legend :

-  SP Identity domain
-  Domain name issued by IdP #
-  Petname issued by IdP #
-  PAD
-  SP entity
-  Domain name registrar / IdP
-  CA
-  Auth. token issued by CA #
-  Service access
-  SP authentication
-  Identifier mapping



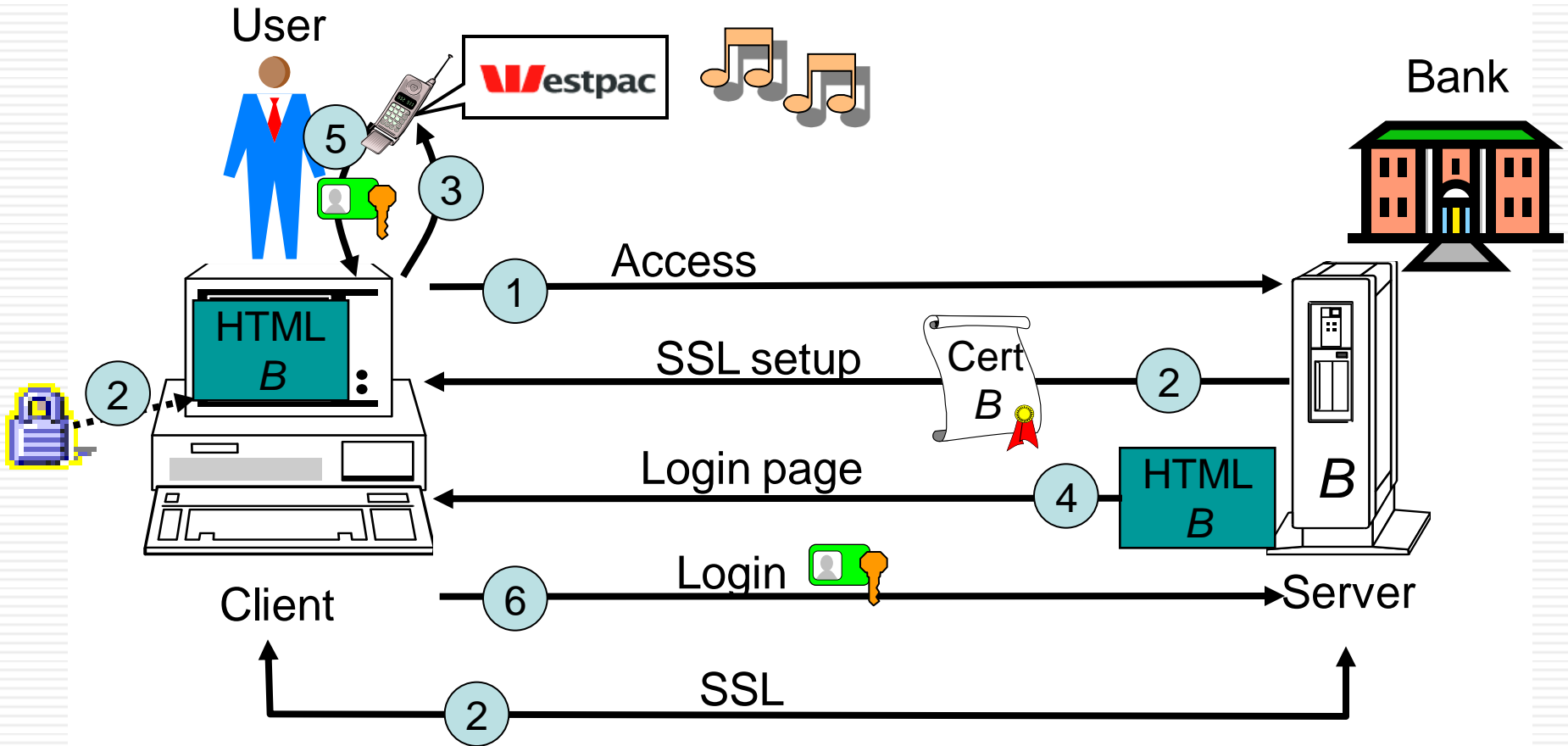
# User-Centric SP identity domains

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- Users create personal unique identifier for each SP they interact with
- Personal identifiers can be names, graphics or sound
- Personal identifiers are mapped to global common identifiers
- Advantages
  - Improved usability
- Disadvantages
  - Requires additional technology for managing SP identities, e.g Mozilla TrustBar

# User-centric identity management

## Mutual authentication scenario with petnames



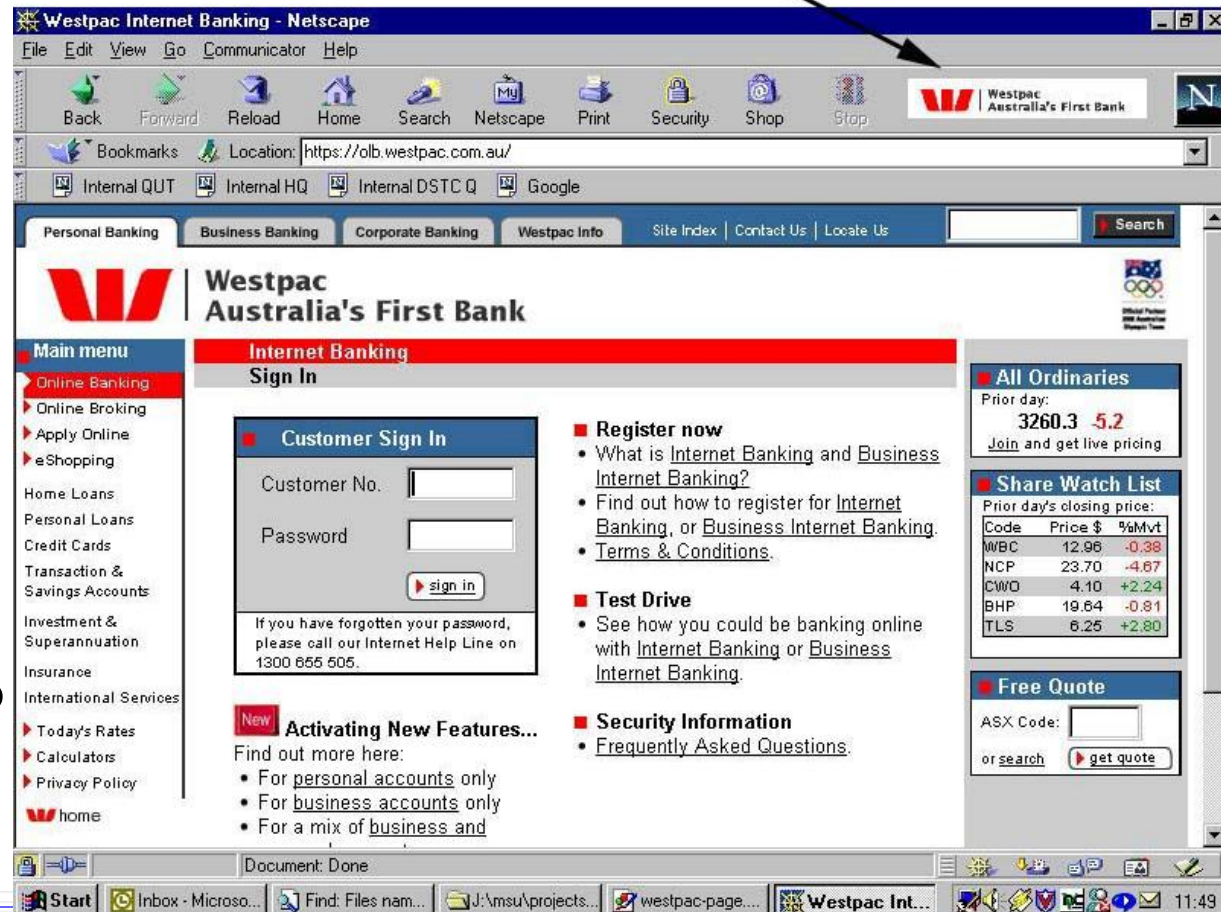
# SP identity management with Petnames

## Principle of Mozilla TrustBar

Personalised graphical logo and/or sound as site identifier



- Toolbar for the Mozilla and Firefox browsers
- Server certificates personalised by user
- Personal graphics or sound played when SP certificate recognised by browser



The screenshot shows a Netscape browser window with the title "Westpac Internet Banking - Netscape". The address bar displays "https://olb.westpac.com.au/". The browser's toolbar includes buttons for Back, Forward, Reload, Home, Search, Netscape, Print, Security, Shop, and Stop. A personalized logo for "Westpac Australia's First Bank" is visible in the toolbar, indicated by a black arrow. The website content includes a "Sign In" form with fields for "Customer No." and "Password", and a "sign in" button. There are also sections for "Register now", "Test Drive", and "Security Information". A table of "Share Watch List" is visible on the right side of the page.

Code	Price \$	%Mvt
WBC	12.96	-0.38
NCP	23.70	-4.67
CWO	4.10	+2.24
BHP	19.64	-0.81
TLS	6.25	+2.80

# The European IDA → IDABC → ISA

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- *IDA: Interchange of Data between Administrations*
  - EU Work Programme 2000 – 2004
- *IBAC: Interoperable Delivery of European eGovernment Services to public Administrations, Business and Citizens*
  - EU Work Programme 2005 – 2009
- *ISA: Interoperable Solutions for European Public Administrations*
  - EU Work Programme 2010 – 2015
- Assurance Levels 1-4 defined in IDA auth. policy of 2004.
- Should include Level 0 to cover non-authenticating services and anonymous authentication

# The STORK Project 2009 - 2011

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- **Secure idenTity acrOss boRders linKed**
- Cross-border recognition of eID
- Supports mobility of citizens
- Pilots:
  - Cross-border authentication platform
  - Safe use of the Internet for children using eID
  - Cross-border student mobility
  - Cross-border online delivery of documents
  - Change of address with eID

# Four national identity federations

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The logo for Haka, featuring the word "haka" in white lowercase letters on a dark red rounded rectangular background.

Haka (Finland): Operational (Shibboleth)



FEIDE (Norway): Operational (Moria, SAML2.0)



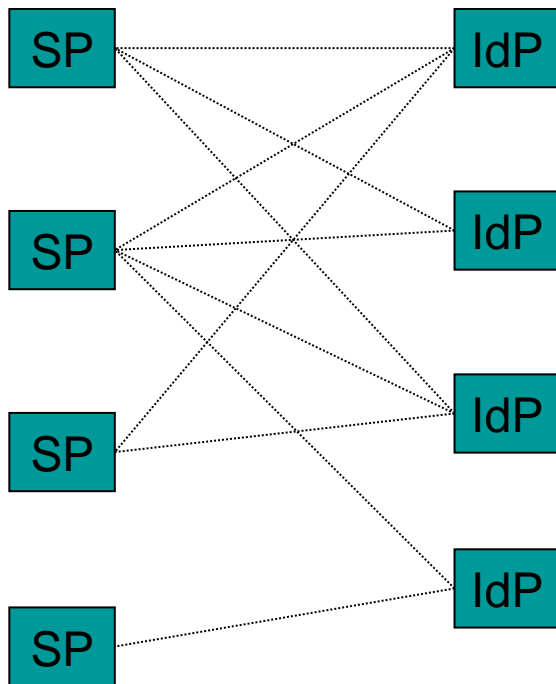
DK-AAI (Denmark): Piloting (A-Select)



SWAMID (Sweden): Piloting (Shibboleth)

# Technical shape of a federation: Distributed

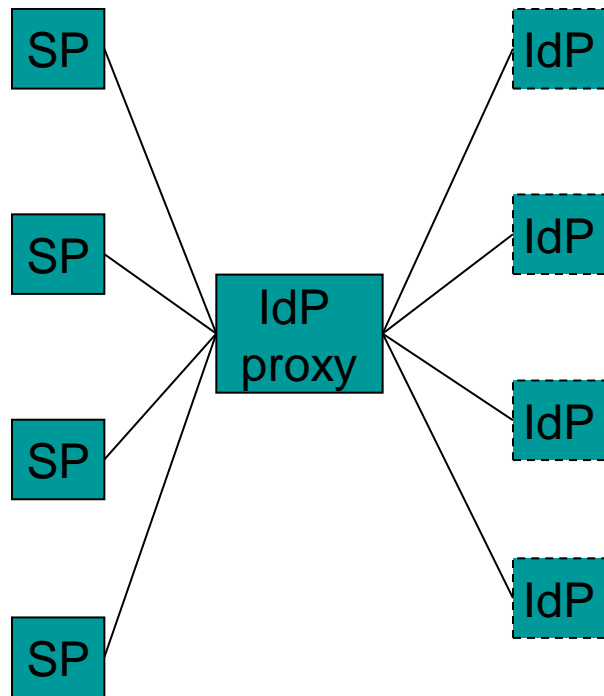
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- Model deployed by Haka (.fi), SWAMID (.se) and several other federations
- Pros
  - No single point of failure in the message flow
  - Costs of federation management low
- Cons
  - Hard to track errors and
  - Not well supported by commercial products

# Technical shape of a federation: Centralized

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- Model deployed by FEIDE (.no) and WAYF (.dk)
- Pros
  - A single point where to locate problems and introduce new features
  - Economics of scale
- Cons
  - A single point of failure
  - Everyone needs to trust the IdP in the middle



# FEIDE (Felles Elektronisk Identitet)

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- FEIDE is a system for Id management within the Norwegian national education sector.
- Users have only one username and password
- Users access web-services via a central log-in service
- Services are given what they need to know about the user
- Services are not given the users password/credential, only information about the user

# FEIDE (continued)

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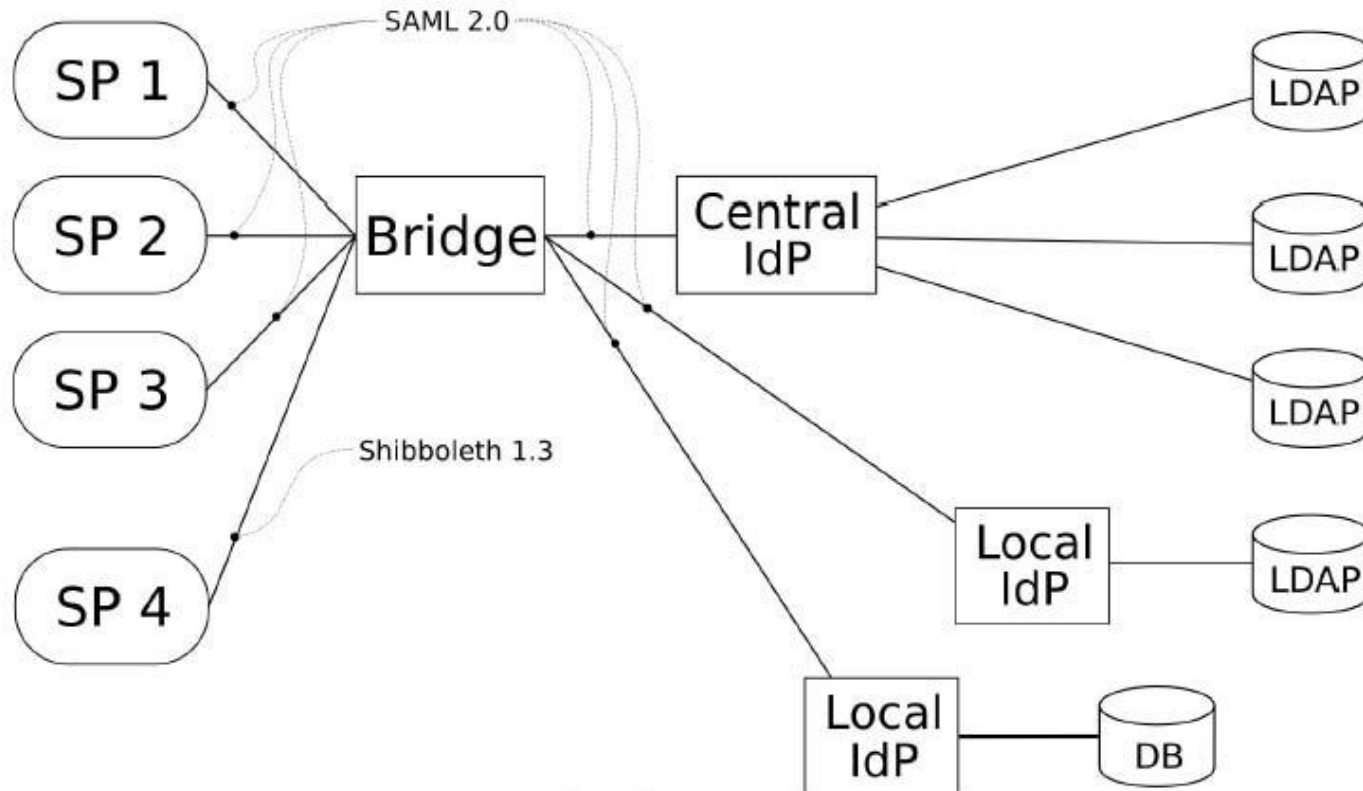
- FEIDE have formal agreements with the schools before they are connected
- The home organizations (schools) are responsible for the data about the users (correct and up-to-date)
- Home organizations decide themselves what services their users should be able to access via the central log-in service

# FEIDE Technical Aspects

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- Based on SAML 2.0
- Backend authenticate users by using LDAP
- One central identity provider (IdP) where service providers (SPs) are connected
- Single Sign On when going between services
- Single Log Out when logging out from a service

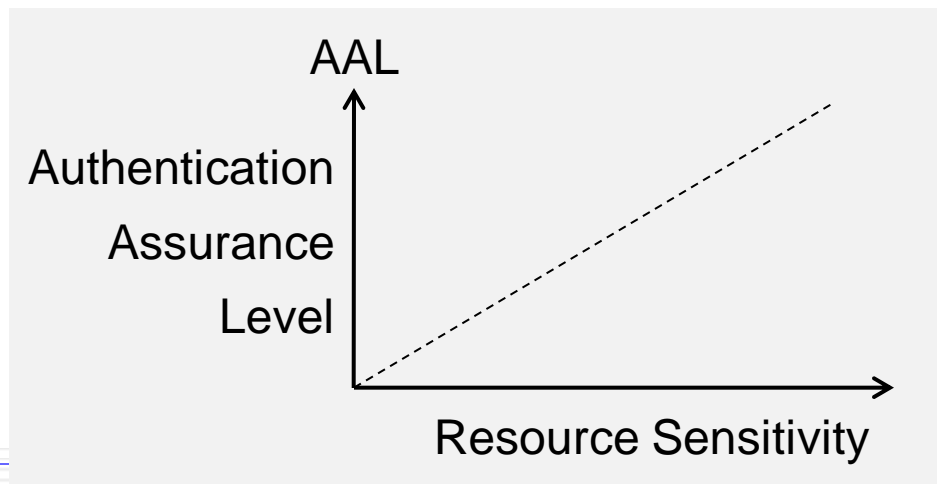
# FEIDE Architecture



# Authentication Assurance

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- Resources have different sensitivity levels
  - Higher sensitivity requires stronger authentication
- Authentication has a cost
  - Stronger authentication costs more
- Authentication assurance should be adapted to the sensitivity level



# Why authentication frameworks?

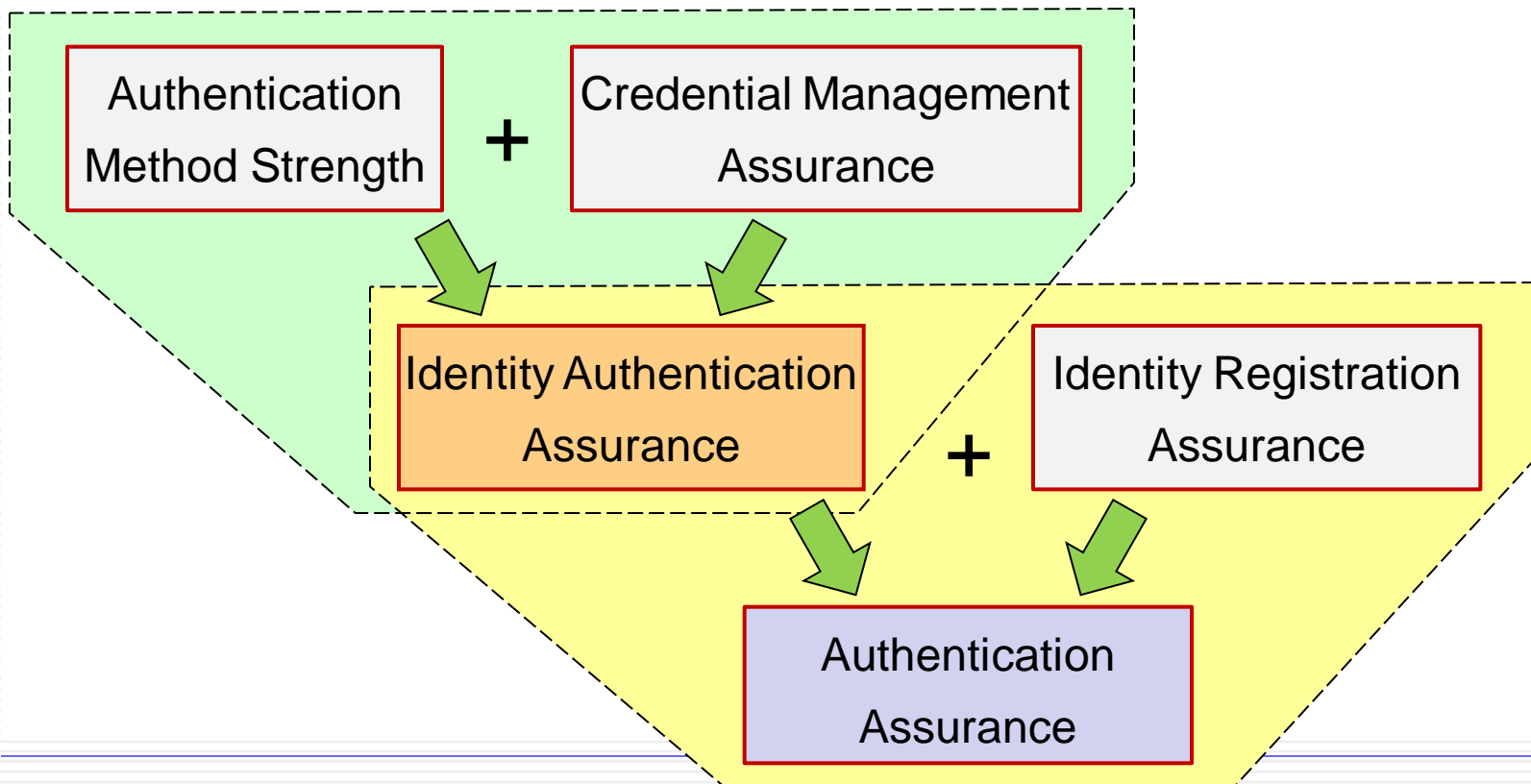
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- Trust in identity is a requirement for e-business.
- Authentication assurance produces identity trust.
- Authentication depends on technology, policy, standards, practice, behaviour and regulation.
- Consistency of approach allows cross-national and cross-organisational schemes that enable convenience, efficiency and cost savings.



# Authentication Assurance

- Do we have the correct party at the other end of the line?
- Authentication assurance through the combination of:



# Authentication Assurance Requirement

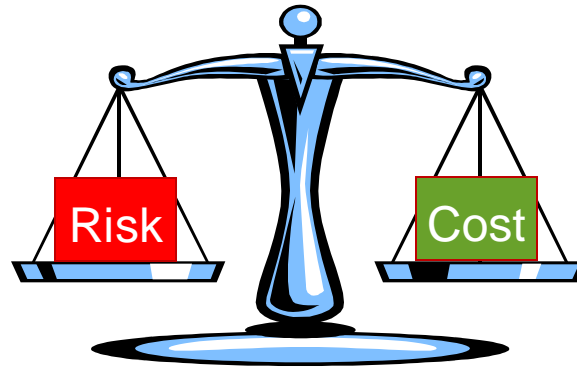
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- Application sensitivity

Higher Sensitivity  
→ Higher Risk

- Authentication cost

Stronger Authentication  
→ Higher Cost



- Authentication assurance should reflect application sensitivity.
- Risk of getting e-Authentication wrong must balance the cost.



# AAL: Authentication Assurance Levels

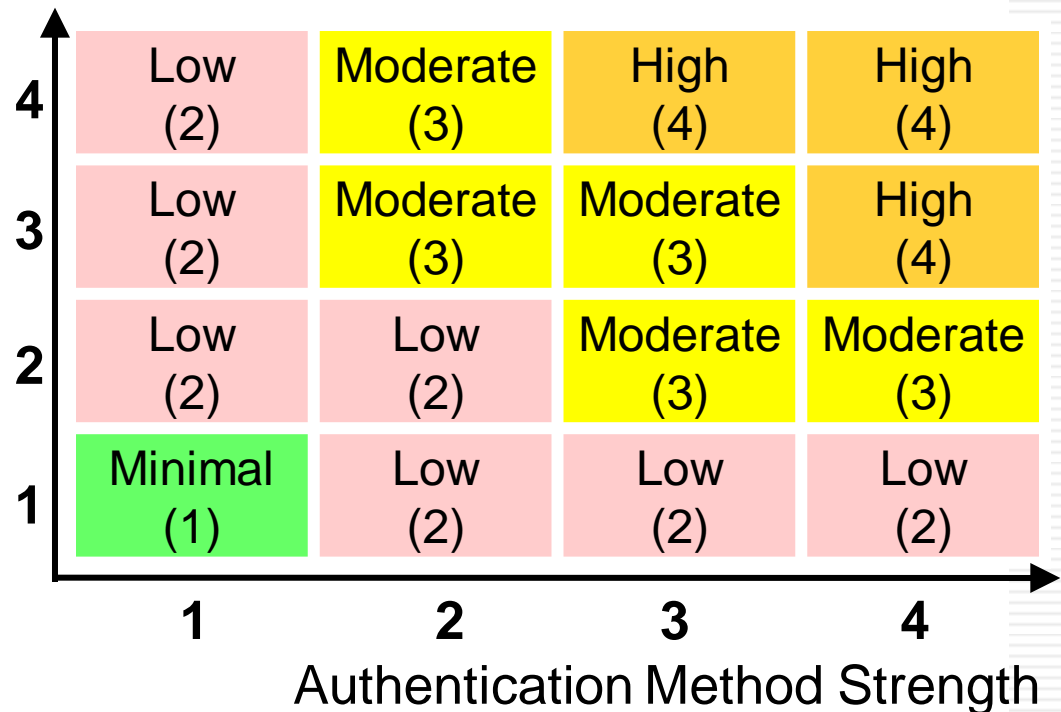
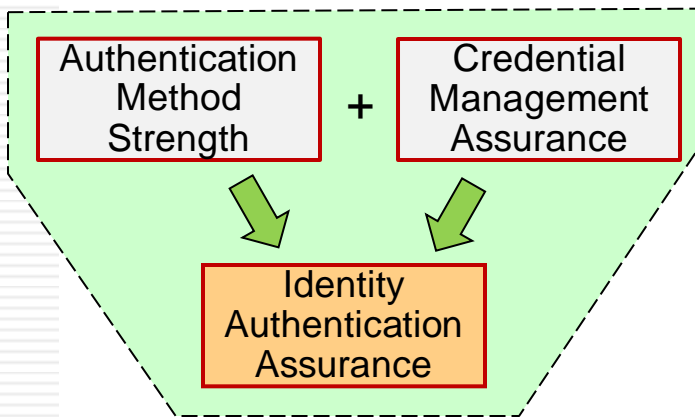
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No Assurance	Minimal Assurance	Low Assurance	Moderate Assurance	High Assurance
Level 0	Level 1	Level 2	Level 3	Level 4
No registration of identity required	Minimal confidence is required in the identity assertion	Low confidence is required in the identity assertion	Moderate confidence is required in the identity assertion	High confidence is required in the identity assertion

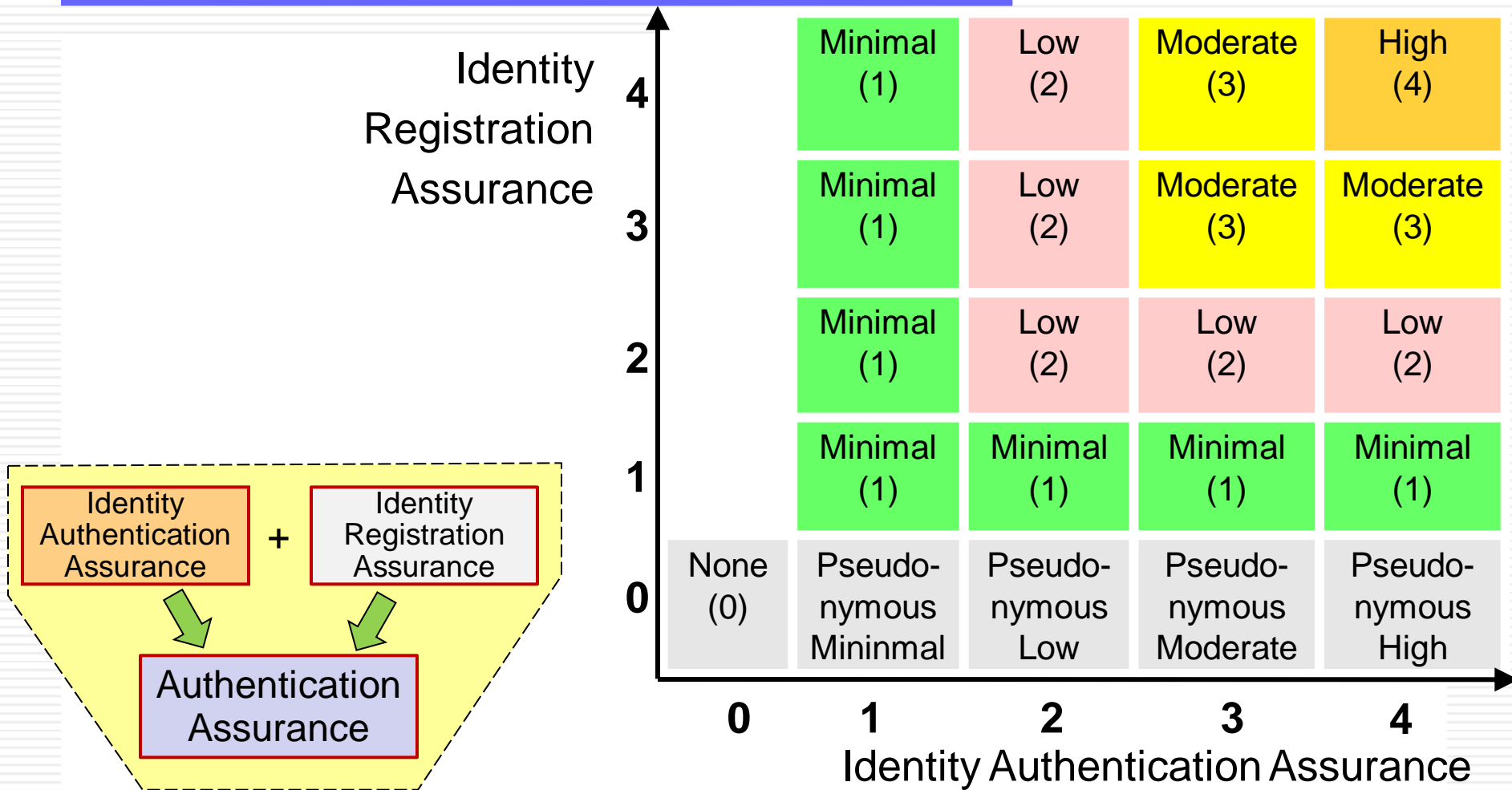
Example taken from Australian NeAF 2009

# Identity Authentication Assurance Levels

Credential Management Assurance



# Authentication Assurance Levels



# Comparison of Assurance Levels

	Assurance Levels				
IDA (EU)	N/A	Minimal (1)	Low (2)	Substantial (3)	High (4)
NeAF (Au)	None (0)	Minimal (1)	Low (2)	Moderate (3)	High (4)
NIST (US) FADS (Norw.)	Little or None (1)		Some (2)	High (3)	Very High (4)
UKOnline	Minimal (0)	Minor (1)	Significant (2)	Substantial (3)	

- IDA: Interchange of Data between Administrations
- NeAF: National e-Authentication framework
- NIST: National Institute of Standards and Technology
- FADS: Framework for Authentication and Digital Signatures

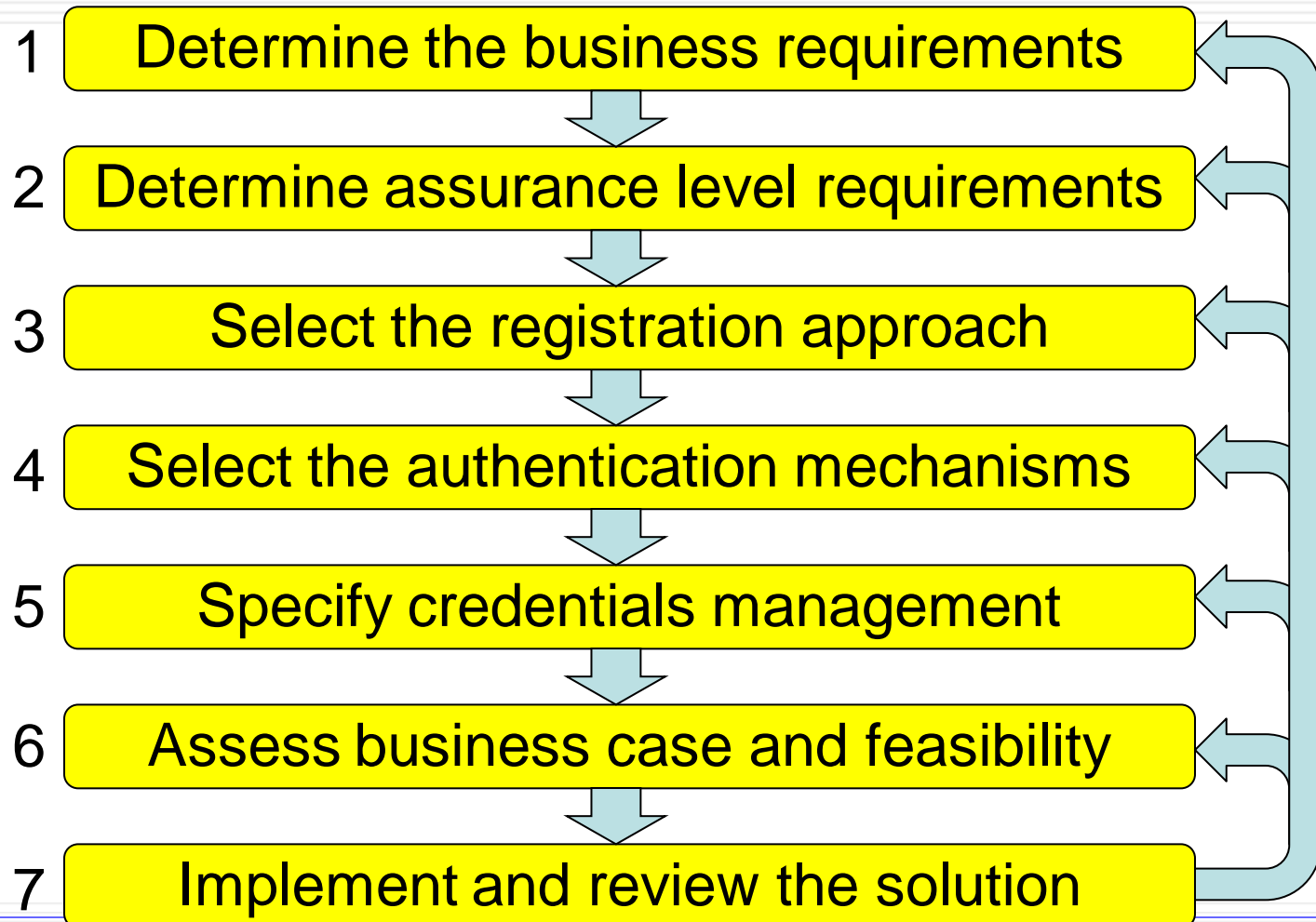
# Risk Analysis for Authentication

Determines required Authentication Assurance Level

		Impact of e-Authentication failure				
		Insignificant	Minor	Moderate	Major	Severe
Likelihood	Almost Certain	None (0)	Low (2)	Moderate (3)	High (4)	High (4)
	Likely	None (0)	Low (2)	Moderate (3)	High (4)	High (4)
	Possible	None (0)	Minimal (1)	Low (2)	Moderate (3)	High (4)
	Unlikely	None (0)	Minimal (1)	Low (2)	Moderate (3)	Moderate (3)
	Rare	None (0)	Minimal (1)	Low (2)	Moderate (3)	Moderate (3)

Example: NeAF Australia

# Steps of an Authentication Framework



# Conclusion

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- Shared identity and access management requires compatible technologies, policies and assurance levels
- Many projects focus on technical solutions for cross-national/organisational integration
- Full integration requires
  - Compatible identity registration policies,
  - Accepted credentials management (distribution, storage)
  - Compatible authentication assurance levels
  - Mutual trust and political support
- Integration of identity and access solutions is challenging!