



***Lecture 2: Security Management,
Human Factors & Physical Security***

The standards ISO/IEC 27001 and ISO/IEC 27002 are available to UiO students online via the INF3510 wiki pages <https://wiki.uio.no/mn/ifi/INF3510/>. You need to use your UiO logon to access the wiki pages.

QUESTION 1

What are the responsibilities for each of the following groups of people with regard to information security management in any organization.

- (a) Management
- (b) IT Security staff
- (c) General security staff
- (d) IT staff
- (e) Users
- (f) Third parties

QUESTION 2

- a. How are the standards ISO/IEC 27001 and ISO/IEC 27002 related?
- b. Which one of the standards can be used for certification?
- c. Mention a certification body in Norway.

QUESTION 3

Briefly and clearly explain the PDCA model applied to ISMS processes. Plan - Do - Check - Act model outlined on page v of ISO/IEC 27001.

QUESTION 4

Read through Section 5 Security policy in ISO/IEC 27002.

- a. Briefly explain the main objective of the information security policy
- b. Who should read it?
- c. Where should it originate?
- d. What should happen to it after it is produced?

QUESTION 5

- a. What is a social engineering attack? See e.g. SANS InfoSec Reading Room on Social Engineering (<http://www.sans.org/rr/whitepapers/engineering/>).
- b. Describe three typical social engineering attack strategies.
- c. What are the elements of David Gregg's "*Multi-Level Defence Against Social Engineering*"?

QUESTION 6

Access control mechanisms fall into one of two categories: physical or logical.

- a. When is physical access control not enough or not possible?
- b. Give three examples of physical access control mechanisms.
- c. What is meant by a multilayered approach to physical access control?

QUESTION 7

Explain the main characteristics of the following UPS types:

- a. Standby or offline UPS
- b. Ferro-resonant standby UPS
- c. Line-Interactive UPS
- d. True Online UPS

QUESTION 8

- a. What does the abbreviation CPTED stand for?
- b. How does CPTED work?
- c. Which are the main principles used in CPTED?

QUESTION 9

- a. Create a mapping of the correspondence between the 11 security domains of ISO27002 and the 10 security domains of CISSP.
- b. Make a judgment about how well aligned they are.
- c. Mention security topics that you think are missing in one or the other.