Case Study

INF5220 September 23rd 2013 Sisse Finken, Design group

WHAT IS CS?

Methodology

- The study of complex phenomena in their context (Baxter & Jack 2008)
- A case study is a situated and detailed inquiry (see also Flyvberg 2006)
- Case studies focus on activities, functionings and local meaning within specific case(s) – a case should be defined in terms of it being a specific, unique, bound system (Stake 2005)

PARADIGM

Origin: Social sciences (see also Glaser and Strauss (GT))

- Interpretive
- CS can also be critical and lean towards positivism

TYPES OF CASE STUDIES

- Intrinsic
- Instrumental
- Collective case (Stake 2005)

CASE STUDY RESEARCH

- Figure out what is important about the case within its own world: its own issues, contexts, and interpretations, its "thick description"¹
- Focus on the case and its activities and functioning + its contexts (social, cultural, economic, legal, political, historical)
- What is going on? What can be learned from the case?
- Be reflective: think about what you encounter. Dig into meanings, relate them to contexts and experiences.
- Seeking the particular rather than the ordinary

(Stake 2005)

¹⁾ Clifford Geertz is one of the founding fathers of this notion by which is meant that ethnographic accounts should include contexts to fully capture and lay bare a case. For an article by Geertz see syllabus "Deep play: Notes on the Balinese Cockfight". This essay is a famous piece + an exemplary case study. For further readings on Geertz and 'thick description' see e.g. Atkinson & Delamont (2005) + Hylland Eriksen (2006).

CASE STUDY RESEARCH

When probing the particular and common (but mostly the uncommon) of a case, take into account and gather material on:

- The nature of the case, particularly its activity and functioning
- Its historical background
- Its physical setting
- Other contexts, such as social, economic, political, legal and aesthetic
- Other cases through which this case is recognized, and
- Those informants through whom the case can be known (Stake 2005:447)

METHODS

- Documents
- Interview
- Observation
- Coding (GT)
- Interpretation (GT)

(Stake 2005)

SELECTING A CASE

- Learn from atypical cases
- Gives possibility to learn
- Accessible cases
- Possibility to stay long

(Stake 2005)

ISSUES TO CONSIDER

- Bounding the case, conceptualizing the object of study
- Selecting phenomena, themes, issues (e.g. the research questions to emphasize)
- Seeking patters of data to develop issues
- Triangulating key observations and bases for interpretation
- Selecting alternatives to pursue, and
- Developing generalizations about the case (Stake 2005)
- Generalizations the black swan (Flyvbjerg 2006)

Literature not listed on syllabus

Atkinson, P. & Delamont, S. (2005): Analytical Perspectives. In Denzin & Lincoln (eds.): *The Sage Handbook of Qualitative Research*. Sage Publications.

Hylland Eriksen, T. (2006): *Hav er Socialantropologi*. Universitetsforlaget, Norge

Group work

- Do you see relationships between the 3 types of CS that Stake describes and the types described by Flyvbjerg?
- How would you approach a CS?
- When/for what is it a suitable methodology to use?