*INF5390 – Kunstig intelligens***Agents That Communicate**

Roar Fjellheim

Outline

- Communication and action
- Language structures
- Parsing and semantics
- Steps of communication
- Summary

AIMA Chapter 23: Natural Language for Communication

Communication and language

One definition of communication

Communication is the intentional exchange of information brought about by the production and perception of signs drawn from a shared system of a limited number of conventional signs

Humans use language to communicate

- √ Language is a "shared system of a limited number of conventional signs"
- √ Its structure is sufficiently rich to allow an unbounded number of qualitatively different messages

Communication as action

- To produce messages in a language is one of the actions available to an agent
- This action is called a speech act (can be spoken, written, etc.)
- In a speech act, an utterance consisting of words is delivered from a speaker to a hearer
- Different types of speech acts serve different purposes

Some types of speech acts

Inform

Query

Answer

Request

Deny

Command

Promise

Offer

Acknowledge

•

Provide information to hearer

Ask for information

Inform in response to query

Ask hearer to perform action

Refuse to perform action

Request with no option to deny

Commit to future action

Propose to do future action

Confirm e.g. request or offer

Planning and understanding speech acts

- Deciding when a speech act is called for, and decide which one to use, is equivalent to planning
- Understanding a speech act is similar to diagnosis or plan recognition
- I.e., one can use methods from other parts of AI in implementing perception and action in communicating agents

Natural and formal languages

- Natural languages are a rich field of empirical and logical study, including in AI
- Formal languages are invented ones, in contrast to natural languages, and include logic, etc.
- Formal language concepts are being used in analysis of natural languages

Formal language concepts

- A formal language is a set of strings (sentences)
 - √ "The wumpus is dead"
- A string is a sequence of symbols taken from a finite set called the terminal symbols (words)
 - √ "dead", "is", "wumpus", "the"
- A phrase is a substring of a sentence. There are different categories (symbolized by nonterminal symbols) of phrases
 - √ NP (noun phrase): "the wumpus"
 - √ VP (verb phrase): "is dead"

Formal language concepts (cont.)

 The structure (grammar) of a language can be defined using a phrase structure, i.e. combinations of terminal and nonterminal symbols

√ NP VP

 Rewrite rules define how a single nonterminal symbol (phrase) may be replaced by a structure

 $\checkmark S \rightarrow NP VP$

A grammar for a fragment of English

Lexicon

- √ List of valid words
- √ Categories: Noun, verb, adjective, ...

Grammar

- Rules for valid sentences
- √ Nonterminals: Sentence (S), noun phrase (NP) ...

Parsing

Analyze a given sequence of lexicon words as a treestructure allowed by grammar rules

Lexicon of the fragment

```
Noun 
ightarrow stench \mid breeze \mid glitter \mid nothing \mid wumpus \mid pit \mid pits \mid gold \mid east \mid \dots
Verb 
ightarrow is \mid see \mid smell \mid shoot \mid feel \mid stinks \mid go \mid grab \mid carry \mid kill \mid turn \mid \dots
Adjective 
ightarrow right \mid left \mid east \mid south \mid back \mid smelly \mid \dots
Adverb 
ightarrow here \mid there \mid nearby \mid ahead \mid right \mid left \mid east \mid south \mid back \mid \dots
Pronoun 
ightarrow me \mid you \mid I \mid it \mid \dots
Name 
ightarrow John \mid Mary \mid Boston \mid UCB \mid PAJC \mid \dots
Article 
ightarrow the \mid a \mid an \mid \dots
Preposition 
ightarrow to \mid in \mid on \mid near \mid \dots
Conjunction 
ightarrow and \mid or \mid but \mid \dots
Digit 
ightarrow 0 \mid 1 \mid 2 \mid 3 \mid 4 \mid 5 \mid 6 \mid 7 \mid 8 \mid 9
```

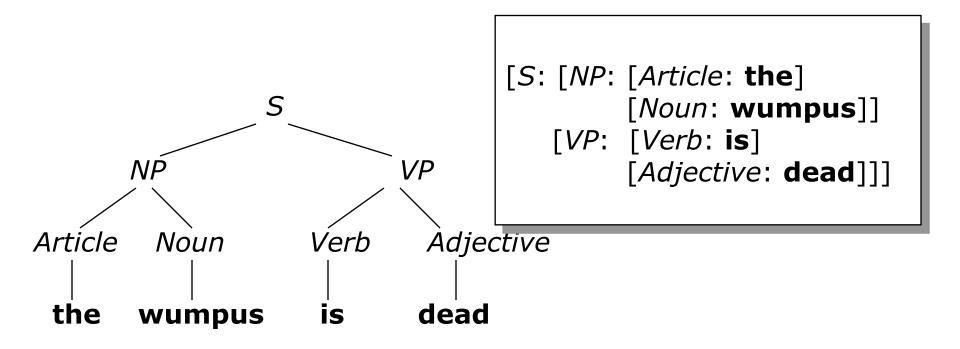
Divided into closed and open classes

Grammar of the fragment

```
S \rightarrow NP \ VP I + feel a breeze
              \mid S \ Conjunction \ S \ \mid feel a breeze + and + \mid smell a wumpus
        NP \rightarrow Pronoun
               Noun pits
Article Noun the + wumpus
Digit Digit 3 4
NP PP the wumpus + to the east
                  NP RelClause the wumpus + that is smelly
        VP \rightarrow Verb stinks
            | VP NP  feel + a breeze | VP Adjective  is + smelly | VP PP  turn + to the east | VP Adverb  go + ahead
        PP \rightarrow Preposition NP to + the east
RelClause \rightarrow that VP that + is smelly
```

Parsing

Search for a parse tree for a given sentence, e.g.
 PARSE("the wumpus is dead", grammar, S)



Top-down vs. bottom-up parsing

Top-down parsing

- ✓ Initial parse tree is the root with unknown children [S: ?]
- ✓ At each step, select leftmost node in the tree with unknown children and look for grammar rules with LHS that matches the node. Replace? with RHS and repeat
- Stop when leaves of the tree exactly matches the string

Bottom-up parsing

- ✓ Initial list of words, seen as list of singleton parse trees
- ✓ At each step, replace each sequence of parse trees that matches an RHS of a grammar rule, with the corresponding LHS, and repeat
- √ Stop when the tree is the single node S

Semantic interpretation

- Having analyzed the sentence, we need to interpret its meaning; i.e. decide its semantic content
- We adopt first-order logic (FOL) as the representation language
 - ✓ E.g., "the wumpus is dead and John loves Mary" has the meaning: Dead(Wumpus) ∧ Loves(John, Mary)
- Compositional semantics
 - ▼ The meaning of the entire sentence is composed of the meanings of its constituents

Augmenting grammar for semantics

- Each category of the grammar is augmented with a single argument that represents the semantics
 - √ NP becomes NP(obj) where obj is the FOL term that represents the noun phrase
 - ✓ VP becomes VP(rel) where rel is the FOL relation (predicate) that represents the verb
 - \checkmark Also needs λ -expressions for verbs:
 - $\lambda x \ Loves(x, Mary)$ the predicate of variable x such that x loves Mary
 - $(\lambda x \ Loves(x , Mary))(John)$ the predicate applied to the argument John, yielding Loves(John, Mary)

Semantically augmented grammar fragment

```
S(rel(obj)) \rightarrow NP(obj) VP(rel)

VP(rel(obj)) \rightarrow Verb(rel) NP(obj)

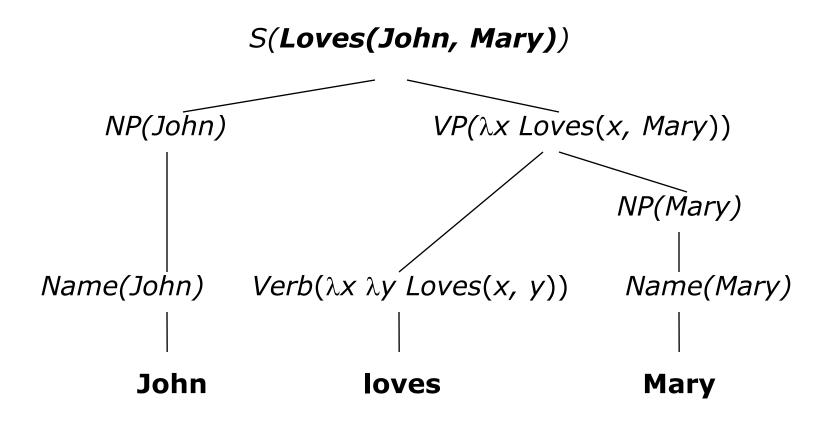
NP(obj) \rightarrow Name(obj)
```

Name(John) \rightarrow **John** Name(Mary) \rightarrow **Mary** Verb($\lambda x \ \lambda y \ Loves(x, y)) \rightarrow$ **loves**

Can be extended:

- Time
- Tense
- Quantification
- Pragmatics
- Etc.

Deriving semantics during parsing



Steps of communication

Speaker S wants to convey proposition P to hearer H using words W

Speaker S

- Intention
 S wants H to believe P
- GenerationS chooses the words W
- SynthesisS utters the words W

Hearer H

- PerceptionH perceives W' (ideally=W)
- Analysis

 H infers that W' may mean $P_1, ..., P_n$
- Disambiguation
 H infers that S intended P_i (ideally=P)
- Incorporation
 H decides to (dis)believe P_i

Speaker steps in more detail

Intention

- √ Speaker decides that there is something to say, e.g. by reasoning about beliefs and goals of hearer
 - Know(H, ¬Alive(Wumpus, S3))

Generation

- ✓ Speaker uses knowledge about language in deciding what to say
 - "The wumpus is dead"

Synthesis

√ Finally, the sentence is uttered via the "speech act organ" (printer, screen, speech synthesizer, ...)

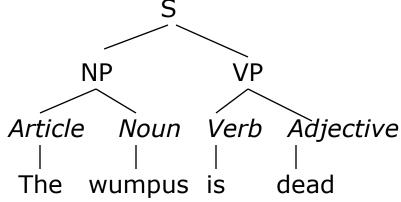
Hearer steps in more detail

Perception

▼ The utterance is received, e.g. by speech recognition, scene analysis, ...

Analysis

- √ Parsing: Recognizing constituent phrases (parse tree)
- ✓ Interpretation: Extract meaning as expression in e.g. logic



¬Alive(Wumpus, S3)

Tired(Wumpus, S3)

Hearer steps in more detail (cont.)

Disambiguation

- Analysis may yield different interpretations, and the agent must choose the most probable one, e.g. using probabilistic reasoning
 - →Alive(Wumpus, S3)

Incorporation

- √ Finally, the agent updates its knowledge base with the new information
 - TELL(KB, ¬Alive(Wumpus, S3))

Summary

- Agents need to communicate in order to achieve certain goals, such as getting the other agent to believe something or to do something
- Sending a signal is called a speech act, of which many types may be identified: inform, request, deny, promise, etc.
- Formal languages (incl. subsets of natural language) used for communication may be defined by a lexicon and a grammar

Summary (cont.)

- Efficient techniques have been developed for parsing the structure of sentences and interpreting the intended semantics
- Communication involves speaker and hearer steps and methods have been developed to handle each of the steps for a range of formal languages
- In addition to language communication, (some) agents need to interact with their environment through vision, tactile sensing, robotic locomotion and manipulation, etc.