

Exam case development

Noe, R. A., Hollenbeck, J. R., Gerhart, B., & Wright, P. M. (2015). Learning and development at Philips. In R. A. Noe, J. R. Hollenbeck, B. Gerhart, & P. M. Wright (Eds.), *Human Resource Management: Gaining a competitive advantage* (9th ed., pp. 405). Boston: McGraw-Hill.

Questions:

1. What forms of learning and development did Philips implement? Do you consider these forms to be effective?
2. What recommendations would you give Philips to improve learning and development?